



## Leadership Begins Here

## iLEAD State of Delaware Leadership Program for State of Delaware employees.

The iLEAD program is a series of four leadership development curriculums:

**Leadership Essentials** is the perfect starting point for statewide employees new to leadership and those looking to advance into leadership roles. Employees can access the self-paced online training remotely both in and out of the state network. Leadership Essentials features 44 courses that range from 10-115 minutes in length and include in-depth training on:

- Building and Leading Teams
- Coaching and Developing
- Communicating with Impact
- Creating Clarity and Focus
- Developing Employees
- Driving Performance
- Motivating and Engaging Others
- Self-Awareness
- Understanding Others
- Workplace Environment

Completion of Leadership Essentials is a prerequisite for other training in this program.

State of Delaware employees may register for Leadership Essentials by logging into the Delaware Learning Center.

**Frontline Leadership** is for first-level supervisors looking to improve their leadership skills. This series focuses on meeting the challenges faced by frontline leaders in the day-to-day supervision of a team including communication, decision-making, managing conflict, and managing employee performance. Courses include online and instructor-led training (virtual or in-person). **Application for enrollment will be available June 1, 2021.** 

**Project and Process Leadership** is for those in leadership positions who are responsible for managing programs, improving processes, and facilitating change in their organizations. This program combines the *Continuous Improvement Practitioners Certificate Program* with quality improvement training centered on people with a focus on engaging and influencing others. *Application for enrollment coming soon*.

**Organizational Leadership** is for managers and those responsible for setting strategic goals and agency vision, developing, and implementing plans and policies, and ensuring organizational agility. Topics include problem solving, strategic planning, managing organizational risk, establishing best practices, and increasing productivity through employee and stakeholder engagement. **Application for enrollment coming soon. Applicants must have at least five years of experience managing staff.** 









