

Governor Carney Announces the 2016 Governor's Team Excellence Award Recipient and Finalists

Governor John Carney announced that this year's recipient of the Governor's Team Excellence Award is the ***Delaware Learning Center (DLC) Project Team***. This cross-functional team of IT and Training staff from several State agencies led the way in implementing a centralized, cloud-based learning management system designed to serve the needs of state agencies and improve the access and availability of training for all state employees.



Prior to the DLC, the State had over 45 different systems to track employee training. Through extensive research and engaged partnerships with training professionals across the state, the team was able to identify and implement a single system that had the capacity and flexibility to be used by all state employees and their agencies.

The 2016 successes of the DLC include:

- Early adoption of the system by all executive branch agencies, elected offices, and the courts
- Over 189,000 State employees, contractors, and stakeholders registered for training
- 127,000 registered for online training with a 92% completion rate.

In addition to those statistics, the DLC has increased the access of training for state employees, streamlined registration and tracking processes, eliminated many duplicated services, and offered more opportunities for collaboration and sharing of training resources across state agencies. Financially, the DLC is estimated to have saved the State over a million dollars in implementation costs and thousands in annual maintenance and support. Furthermore, the

cloud-based, software as a service (SaaS) solution used in this project led to several new best practices being established throughout the state and drove project team to be the first to :

- Benchmark Delaware’s Cloud First policy utilizing using Delaware’s Cloud Terms and Conditions
- Sign a Business Associate Agreement to ensure data security of PHRST Data transferred to the DLC Delaware Learning Center.
- Integrate credit card processing for purchasing training and enabling conference management.
- Identify the Business Email field to enable the use of State Single Sign-on.

The vision of the Office of Management and Budget is “Working together to create excellence in state government.” The work of this team exemplified leadership through collaboration and partnership with State agencies as we it worked to acquire and implement a system for the benefit of all agencies.

In addition to the award recipients, two other teams were recognized as finalists:

The New DCIS Team – Department of State & Department of Technology and Information

This collaborative team from the Department of State and the Department of Technology and Information played a critical role in developing, launching, and improving a complete redesign of the Division of Corporations’ Delaware Corporate Information System (DCIS).



The incorporation industry in Delaware generates thousands of jobs and accounts for more than 40% of the State’s direct and indirect budget revenues. The DCIS is the critical system through which the Division of Corporations manages their incorporation data and business processes. With this redesign, the new DCIS implemented by this team:

- Provides a long-term platform with greater flexibility and functionality,
- Allows global customers to access information regarding corporations more quickly and efficiently,
- Streamlines business processes and boosts productivity, and
- Enables the State and its network of authorized online registered agents to offer new and improved products and services in the future.

Since its launch, the team has worked tirelessly to bring the system to peak performance. They logged defects, carefully developed and tested solutions, and made changes to better serve the needs of both internal users and customers around the world.

This team’s work to revolutionize the Division of Corporations’ information system and apply leading edge technology to their already proven incorporation processes will help ensure that Delaware remains the "Corporate Capital of the World" for years to come.

Delaware Open Data Portal Team – Delaware Open Data Council

This multi-agency team from the Delaware Open Data Council created and deployed a website portal that provides the public with easy access to a central source open data from state agencies.



Created by executive order in January of 2016, the team was directed to establish an open data portal for Executive Branch agencies that would serve as a centralized resource for the public to easily access and obtain non-identifiable public data maintained by those agencies.

Only ten months later, the team launched an interactive website that publishes timely and consistent information in a format that everyone can use. This streamlined information source provides access to more than 30 datasets ranging from infant mortality rates and child poverty statistics to restaurant inspection and traffic counts. This portal gives citizens, researchers, businesses, and innovative technology developers the ability to browse and sort different datasets and interact with visual data like maps, charts, and graphs. As a result of its accomplishments, the Open Data Portal was announced as the “Dev Project of the Year” at the 2016 Delaware Innovation Awards.

The Open Data Portal launched by this team reflects Delaware’s commitment to creating higher levels of openness and transparency in state government. It provides new access to public information that impacts the lives of Delawareans and their families. It is hoped that this interactive resource will not only deepen civic engagement but also empower members of the public, researchers, and others to use this information to recommend solutions to the challenges we face – and to create new applications that will benefit our government and our communities.

TEAM EXCELLENCE

