

INSURANCE COVERAGE OFFICE

Simple Online Claim Filing

The Delaware Department of Human Resources Insurance Coverage Office (ICO) has created a new claims portal to easily report and track Automotive, General Liability, and Property Damage claims.

Scan here
to get started!



Step 1

Logon to

[https://live.origamirisk.com/
Origami/IncidentEntry/Welcome](https://live.origamirisk.com/Origami/IncidentEntry/Welcome)

Step 2

Select the type of claim

Step 3

Submit report
& Track!

Questions? Contact Us

Phone: (302) 739-3651 or 877-277-4185

E-mail: inscov@delaware.gov



Delaware Department of
Human Resources

IS IT COVERED?

FREQUENTLY ASKED QUESTIONS

Question: How do I report an incident on the online claim portal?

Answer: Claims against the State of Delaware can be submitted using the State of Delaware Claims [website](#), and select “REPORT A CLAIM”.

Question: What are the benefits of using the State of Delaware Claims Online Reporting System?

Answer: Claims can be submitted easily with attachments anytime, anywhere, and without waiting on the phone

Scan here
for our complete
FAQs!



*Serving the insurance needs of
Delaware state government.*

Question: What happens after I report my claim?

Answer: If you provide an email address with your claim report, you will receive an email confirmation with the State of Delaware – Insurance Coverage Office’s contact information. A Claim Professional will be in touch with you to discuss your claim and will provide you with the next step instructions.

Question: How do I check the status of my claim?

Answer: Please contact your Claim Professional for updates. If you do not have your Claim Professional’s contact information, you can call us at (302) 739-3651 or (877) 277-4185.

Question: What if I have a question related to an existing claim?

Answer: If you have a claim-related question, please contact your Claim Professional. If you do not have your Claim Professional’s contact information, you can call us at (302) 739-3651 or (877) 277-4185.



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