



Dominion National Select Plan 705XSD (State of Delaware Employees/Pensioners Only) Overview Video Transcript

Hi! We're Dominion National, and we're excited to join you on your journey to health and wellness. Let's explore your dental plan.

If you're interested in great value, fixed fees, limited costs and lower premiums, our Dental HMO is for you.

With one of the largest Dental HMO-style networks in the Mid-Atlantic, our plan features no waiting periods, deductibles or maximum dollar limits, orthodontic benefits for adults and children, discounts on implant services, and a prevention rewards program. We'll even include an extra cleaning if you're diabetic or expecting.

To summarize, our Dental HMO features:

- An office visit copayment of \$10

- No deductibles

- No maximum annual limit

- No maximum lifetime orthodontia limit

- No claim forms to fill out

- No exclusions for pre-existing conditions and no waiting periods

Additionally, there's no charge for oral exams, semi-annual cleanings, bitewing X-rays or topical fluoride for children. Now that's value!

Depending on your family size and coverage needs, your monthly rates will be:

- \$28.78 for an individual subscriber

- \$53.52 for a subscriber plus spouse

- \$57.68 for a subscriber plus child or children

- \$78.36 for a subscriber plus family

If you have questions, contact your Benefit Administrator or our Customer Service team at 888.518.5338. We're here and happy to help.

Our teledentistry coverage gives you quick and convenient access to virtual dental exams. Please keep in mind, any teledentistry services provided will count toward any applicable benefit frequency limitations. To receive a consultation, simply follow these four easy steps.

Your plan also includes added wellness benefits. Let's take a look at them now.

Imagine getting paid just to get your dental cleanings? Our Prevention Rewards Program does just that! Plan participants automatically receive \$20 for each family member who gets two cleanings from a network dentist during the plan year.

We've also teamed up with Amplifon Hearing Health Care to bring Dominion members valuable discounts on hearing aids. You can learn more at amplifonusa.com forward slash dn.

Ready to find a provider? Let's get started!

Simply go to DominionNational.com and click on “Find a Provider” at the top of the home page or “Find a Dentist” on the center of the page.

Now, enter the zip code or address you’d like search, choose your plan type - which is Select Plan 705xsd (State of Delaware Employees/Pensioners Only)- in the drop-down menu and click “Find.” You can also search for a specific dental office name or by a dentist’s first or last name.

Participating providers will be displayed and include the office’s address, phone number, distance and other helpful information such as accepted plans and languages spoken.

Now, let’s look at the online tools and resources available to you 24/7 on our member portal.

Managing your plan is easy with our portal - DominionMembers.com. If you have an active account, simply sign in with your username and password. You can also re-activate your account, create a new account or recover your username or password.

Everything you need to manage your plan is online, including digital ID cards and dental office selection. You can even keep track of customer service requests and correspondence from our team.

With Dominion National Go, you’ll receive account communications right to your mobile device. You can access digital ID cards, search for a dentist and follow up on service requests. Opt-in to receive these helpful communications at DominionNational.com/go.

Your Benefit Administrator will send your enrollment information to Dominion and begin payroll deductions

You can expect your ID cards and plan documents to arrive in the mail within 4-7 days

Remember, once you’ve enrolled, you must select a participating plan dentist to get started

We’re excited to team up with you on your path to health and wellness!

Remember, we’re here to help. You can contact our Customer Service Team from 7:30 a.m. to 6:00 p.m. Eastern Time, Monday through Friday, at 888.518.5338. You can also access your account 24/7 on Dominion’s secure member portal at DominionMembers.com

Thank you for choosing Dominion National. We work for YOUR benefit.