

1
00:00:01,760 --> 00:00:04,660
- Managing your health and
benefits can be challenging.

2
00:00:04,660 --> 00:00:07,620
But with Aetna, you don't
have to do it on your own.

3
00:00:07,620 --> 00:00:10,010
Welcome to Aetna One Advisor,

4
00:00:10,010 --> 00:00:12,580
a program designed to take
the hassles and guesswork

5
00:00:12,580 --> 00:00:16,390
out of healthcare and simplify
your health and benefits.

6
00:00:16,390 --> 00:00:17,950
With Aetna One Advisor,

7
00:00:17,950 --> 00:00:20,540
you have the focus and
attention of an entire team

8
00:00:20,540 --> 00:00:23,660
behind you to help with all things health.

9
00:00:23,660 --> 00:00:26,560
We work alongside your
doctors to ensure a smooth,

10
00:00:26,560 --> 00:00:29,773
hassle-free experience,
from coordinating your care

11
00:00:29,773 --> 00:00:32,240
to helping you understand your benefits

12
00:00:32,240 --> 00:00:34,550
and getting the most out of them.

13

00:00:34,550 --> 00:00:37,490

Our advocates are here to
help every step of the way

14

00:00:37,490 --> 00:00:40,670

as social workers, behavioral
health specialists,

15

00:00:40,670 --> 00:00:44,910

dietician, pharmacists, nurses, and more.

16

00:00:44,910 --> 00:00:46,403

Let's meet a few of them.

17

00:00:47,380 --> 00:00:49,520

- You get told a lot of information,

18

00:00:49,520 --> 00:00:51,540

no time to ask the questions.

19

00:00:51,540 --> 00:00:53,230

Boom. You're out the door, back home.

20

00:00:53,230 --> 00:00:56,240

Now I've got this whole
bunch of new information

21

00:00:56,240 --> 00:00:57,100

I don't understand.

22

00:00:57,100 --> 00:00:58,670

What am I gonna do?

23

00:00:58,670 --> 00:01:00,540

Well, you can call me.

24

00:01:00,540 --> 00:01:02,430

- If you have talked with me in the past,

25

00:01:02,430 --> 00:01:05,040

I will always give you my direct number

26

00:01:05,040 --> 00:01:09,000
for any time that you need
to address any issues.

27

00:01:09,000 --> 00:01:11,030
I like the idea that
you won't have to talk

28

00:01:11,030 --> 00:01:13,090
to 10 people before you get to me.

29

00:01:13,090 --> 00:01:15,400
Once you have me, you're stuck with me.

30

00:01:15,400 --> 00:01:18,320
And I think that it's wonderful
we get to know each other

31

00:01:18,320 --> 00:01:20,770
and I will be able to help
you with anything you need.

32

00:01:20,770 --> 00:01:22,830
- You're not speaking
to an automated machine.

33

00:01:22,830 --> 00:01:25,740
You are speaking to a
human who is here to help.

34

00:01:25,740 --> 00:01:27,710
Sometimes that call can be anywhere

35

00:01:27,710 --> 00:01:30,170
from 30 minutes to an hour,

36

00:01:30,170 --> 00:01:32,490
but knowing I was able to
take my time with that member,

37

00:01:32,490 --> 00:01:35,700
walk with them and get them
through their situation,

38
00:01:35,700 --> 00:01:37,550
that's satisfaction for me in itself.

39
00:01:38,756 --> 00:01:41,070
- A healthier you starts here

40
00:01:41,070 --> 00:01:43,130
and it all starts with one call,

41
00:01:43,130 --> 00:01:44,610
giving you any time access

42
00:01:44,610 --> 00:01:47,440
to your entire Aetna One Advisor team.

43
00:01:47,440 --> 00:01:50,040
We'll reach out to you
from time to time too,

44
00:01:50,040 --> 00:01:52,990
with proactive steps you can
take to protect your health,

45
00:01:52,990 --> 00:01:55,780
save money, and live your best life.

46
00:01:55,780 --> 00:01:57,370
Let's get to know each other better

47
00:01:57,370 --> 00:01:59,950
so we can join you on your health journey.

48
00:01:59,950 --> 00:02:03,770
Reach out to us for more about
the Aetna One Advisor program

49
00:02:03,770 --> 00:02:06,860
and see how we can help

you live your best life.

50

00:02:06,860 --> 00:02:10,027

(gentle upbeat music)