

# Site of Service Steerage Report FY24, 4th Quarter Update (for Incurred Claims through June 2024)

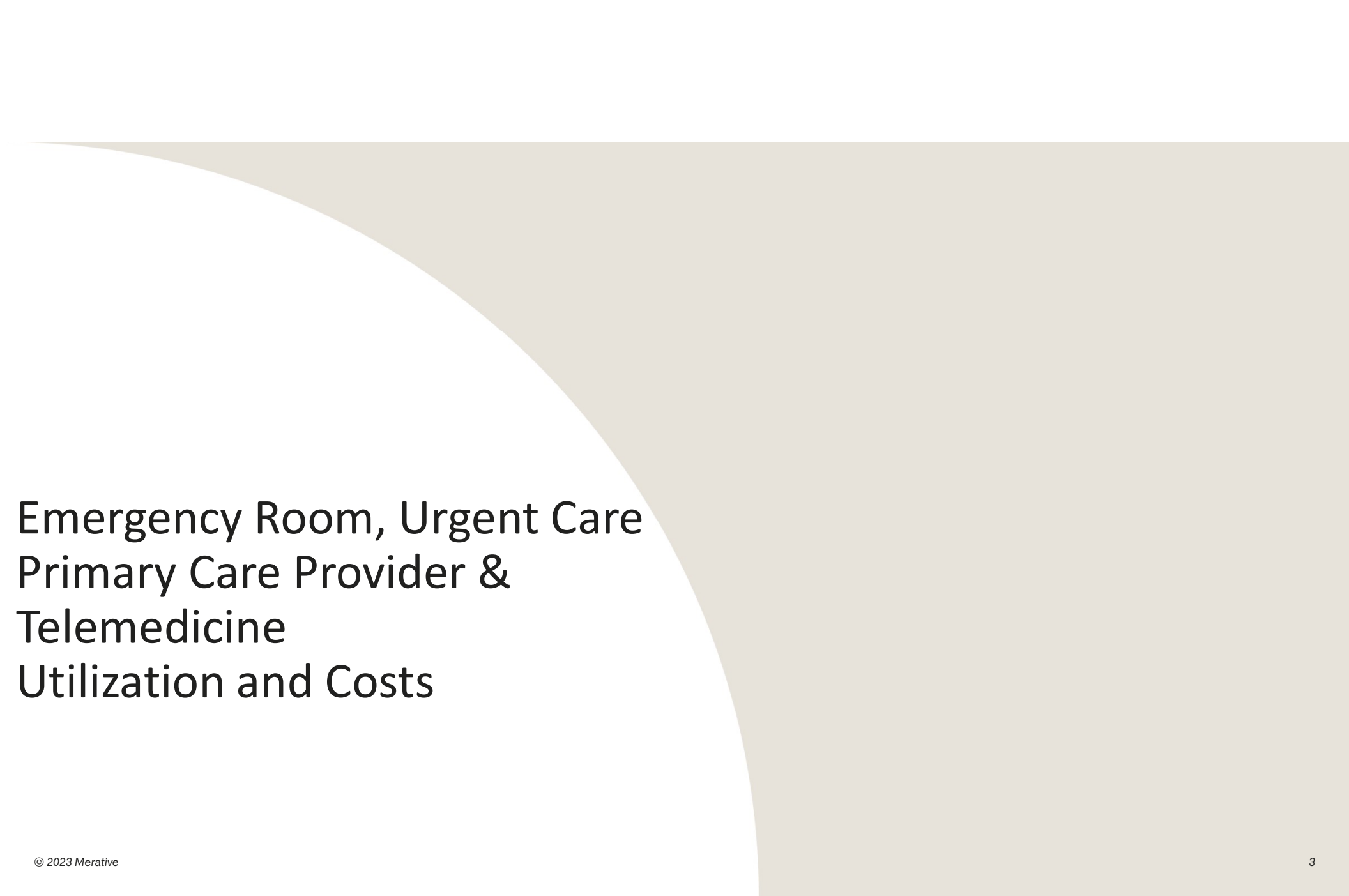
State of Delaware

November 2024

## Key Findings

*Based on incurred claims for the rolling year period ending in June 2024 (FY24 Q4):*

- For non-emergent and primary care treatable conditions, visits increased by 7.2% (n=13,761) over the previous 12 months. The largest relative increase was for visits to urgent care (20.0%; n=9,817) with a corresponding 24.3% increase (\$1.8 million) in total allowed amount for these visits. Visits to emergency rooms for non-emergent and primary care treatable conditions also increased slightly by 3.2% (380 more visits than the previous period) and the allowed amount for these visits increased by 12.3% (\$2.3 million). Visits to primary care providers increased by 2.2%, or 3,085 more visits than the previous period (page 4).*
- The ratio of urgent care visits to emergency room visits for non-emergent and primary care treatable conditions continued to increase (4.9 urgent care visits to 1 emergency room visits, page 6).*
- An increase in high-tech radiology utilization (6.5%; 940 more visits) was driven by increases at both hospital outpatient facilities (9.0%; 674 more visits) and freestanding facilities (3.8%; 266 more visits), however the allowed amount increase of 22.7% or \$3.7 million at hospitals far exceeded the 8.1% or \$256k increase at freestanding facilities (page 14).*
- There was a pronounced decrease in microbiology visits (-24.2%) and payments (-27.2%) at hospital outpatient labs largely attributable to a decrease in COVID-19 testing (page 21).*
- Colonoscopies increased by 15.2% and coloscopies with an upper GI endoscopy increased by 3.2% at hospital locations. On average, colonoscopies are \$3,300 less costly at ambulatory surgery centers and colonoscopies with an upper GI endoscopy are \$4,500 less costly at ambulatory surgery centers than when completed as an outpatient at a hospital (page 24).*



# Emergency Room, Urgent Care Primary Care Provider & Telemedicine Utilization and Costs

Visits to Emergency Rooms, Urgent Care Centers and Primary Care Providers for Non-Emergent  
and Primary Care Treatable Conditions, July 2021 – June 2024\*

Site of Service	Jul 2021 – Jun 2022			Jul 2022 – Jun 2023			Change		
	Visits	Net Payment	Allowed Amount	Visits	Net Payment	Allowed Amount	Visits	Net Payment	Allowed Amount
Emergency Room	10,714	\$14,834,350	\$16,488,489	11,694	\$17,225,295	\$19,115,470	980	\$2,390,945	\$2,626,981
Urgent Care	45,279	\$6,350,799	\$6,960,897	48,989	\$6,869,323	\$7,743,743	3,710	\$518,524	\$782,845
Primary Care	114,180	\$13,472,983	\$15,051,237	123,251	\$14,604,209	\$16,367,418	9,071	\$1,131,225	\$1,316,180
<b>Total</b>	<b>170,173</b>	<b>\$34,658,133</b>	<b>\$38,500,624</b>	<b>183,934</b>	<b>\$38,698,827</b>	<b>\$43,226,631</b>	<b>13,761</b>	<b>\$4,040,694</b>	<b>\$4,726,007</b>

Site of Service	Jul 2022 – Jun 2023			Jul 2023 – Jun 2024			Change		
	Visits	Net Payment	Allowed Amount	Visits	Net Payment	Allowed Amount	Visits	Net Payment	Allowed Amount
Emergency Room	11,694	\$17,225,295	\$19,115,470	12,074	\$19,635,979	\$21,461,299	380	\$2,410,684	\$2,345,829
Urgent Care	48,989	\$6,869,323	\$7,743,743	58,806	\$8,470,040	\$9,628,435	9,817	\$1,600,716	\$1,884,692
Primary Care	123,251	\$14,604,209	\$16,367,418	126,336	\$15,888,505	\$17,799,401	3,085	\$1,284,297	\$1,431,984
<b>Total</b>	<b>183,934</b>	<b>\$38,698,827</b>	<b>\$43,226,631</b>	<b>197,216</b>	<b>\$43,994,524</b>	<b>\$48,889,136</b>	<b>13,282</b>	<b>\$5,295,697</b>	<b>\$5,662,505</b>

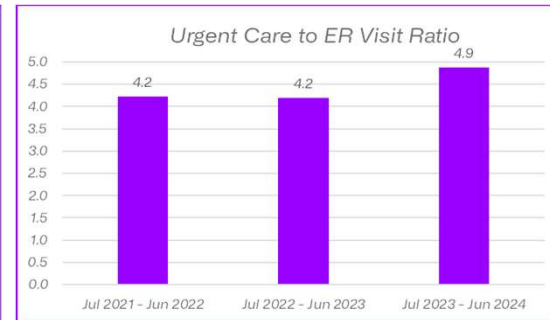
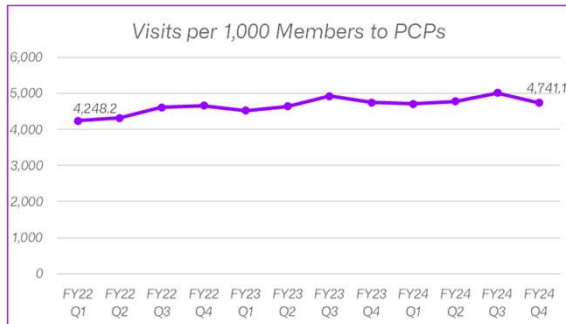
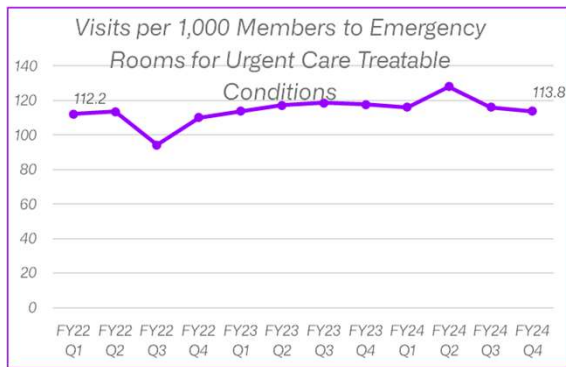
## Net Pay per Visit by Site of Service, July 2021 - June 2024

<b>Site of Service</b>	<b>Period 1 Jul 2021 – Jun 2022</b>	<b>Period 2 Jul 2022 – Jun 2023</b>	<b>Period 3 Jul 2023 – Jun 2024</b>	<b>Change Period 1 to Period 2</b>	<b>Change Period 2 to Period 3</b>
<b>Emergency Room</b>	\$1,385	\$1,473	\$1,626	6.4%	10.4%
<b>Urgent Care</b>	\$140	\$140	\$144	0.0%	2.7%
<b>Primary Care</b>	\$118	\$118	\$126	0.4%	6.1%

## Visits to Emergency Rooms, Urgent Care Centers and Primary Care Providers for Non-Emergent and Primary Care Treatable Conditions July 2021 – June 2024

<b>Total Non-Emergent &amp; Primary Care Treatable Conditions</b>	<b>Period 2 Jul 2022 – Jun 2023</b>	<b>Period 3 Jul 2023 – Jun 2024</b>	<b>Change Period 1 to Period 2</b>	<b>Change Period 2 to Period 3</b>	
<b>Net Pay Per Visit</b>	\$204	\$210	\$223	3.3%	6.0%
<b>Allowed Amount Per Visit</b>	\$226	\$235	\$248	3.9%	5.5%

## Visits per 1,000 to Emergency Rooms, Urgent Care Centers and Primary Care Providers for Non-Emergent and Primary Care Treatable Conditions



Visits to Emergency Rooms and Urgent Care for  
 Top 15 Primary Care Treatable Conditions\*  
 July 2022 – June 2024

	July 2022 - June 2023						July 2023 - June 2024						Change in ER Visits	% Change in ER Visits	Change in Urgent Care Visits	% Change in Urgent Care Visits
	Emergency Room			Urgent Care Facility			Emergency Room			Urgent Care Facility						
	Visits	Net Pay per Visit	Net Pay	Visits	Net Pay per Visit	Net Pay	Visits	Net Pay per Visit	Net Pay	Visits	Net Pay per Visit	Net Pay				
<b>Diagnosis Summary Group</b>																
<b>Top 15 Primary Care Treatable Conditions</b>																
Acute upper respiratory infections of multiple and unspecified sites	457	\$1,190	\$543,729	3,707	\$148	\$546,799	474	\$1,224	\$580,324	5,844	\$146.44	\$855,793	17	3.7%	2,137	57.6%
Abdominal and pelvic pain	2,565	\$1,826	\$4,682,962	617	\$132	\$81,236	2,523	\$1,971	\$4,971,764	764	\$142.99	\$109,248	-42	-1.6%	147	23.8%
Suppurative and unspecified otitis media	135	\$854	\$115,245	1,652	\$131	\$216,440	126	\$1,030	\$129,721	2,521	\$138.26	\$348,546	-9	-6.7%	869	52.6%
Pain in throat and chest	1,491	\$1,639	\$2,443,388	225	\$132	\$29,636	1,476	\$1,527	\$2,253,278	280	\$141.45	\$39,606	-15	-1.0%	55	24.4%
Cellulitis and acute lymphangitis	285	\$1,582	\$450,994	709	\$130	\$92,097	326	\$1,747	\$569,498	934	\$138.07	\$128,955	41	14.4%	225	31.7%
Acute bronchitis	43	\$1,690	\$72,678	785	\$112	\$87,530	55	\$1,600	\$88,017	1,011	\$128.11	\$129,524	12	27.9%	226	28.8%
Cutaneous abscess, furuncle and carbuncle	153	\$1,363	\$208,488	175	\$138	\$24,208	140	\$1,225	\$171,552	231	\$157.26	\$36,327	-13	-8.5%	56	32.0%
Bronchitis, not specified as acute or chronic	43	\$1,196	\$51,416	138	\$168	\$23,171	59	\$1,764	\$104,091	262	\$159.86	\$41,882	16	37.2%	124	89.9%
Other symptoms and signs involving the digestive system and abdomen	142	\$1,327	\$188,482	150	\$122	\$18,318	153	\$1,827	\$279,574	148	\$132.75	\$19,647	11	7.7%	-2	-1.3%
Nonsuppurative otitis media	36	\$686	\$24,692	266	\$122	\$32,473	31	\$881	\$27,324	239	\$126.77	\$30,298	-5	-13.9%	-27	-10.2%
Diseases of pulp and periapical tissues	53	\$990	\$52,489	132	\$127	\$16,793	51	\$1,311	\$66,851	160	\$126.33	\$20,213	-2	-3.8%	28	21.2%
Impetigo	14	\$603	\$8,435	93	\$127	\$11,810	25	\$937	\$23,435	162	\$135.14	\$21,893	11	78.6%	69	74.2%
Acute nasopharyngitis	4	\$1,021	\$4,083	70	\$123	\$8,608	4	\$1,224	\$4,896	166	\$112.91	\$18,743	0	0.0%	96	137.1%
Other local infections of skin and subcutaneous tissue	29	\$1,190	\$34,513	99	\$115	\$11,392	23	\$885	\$20,352	130	\$125.47	\$16,312	-6	-20.7%	31	31.3%
Hemorrhage in early pregnancy	147	\$1,394	\$204,864	2	\$259	\$517	151	\$1,416	\$213,863	1	\$156.76	\$157	4	2.7%	-1	-50.0%
	<b>5,597</b>	<b>\$1,623</b>	<b>9,086,457</b>	<b>8,820</b>	<b>\$136</b>	<b>1,201,029</b>	<b>5,617</b>	<b>\$1,692</b>	<b>9,504,541</b>	<b>12,853</b>	<b>\$141</b>	<b>1,817,144</b>	<b>20</b>	<b>0.4%</b>	<b>4,033</b>	<b>45.7%</b>

\* Top conditions were determined by ranking disease summary groups by the combined volume of visits to emergency rooms and urgent care centers during the latest rolling year period. Green highlighted fields indicate a decrease of 10% or more in ER Visits AND an increase in Urgent Care Visits of 10% or more.

## Visits to Emergency Rooms and Urgent Care for Top 15 Non-Emergent Conditions\* July 2022 – June 2024

	July 2022 - June 2023						July 2023 - June 2024						Change in ER Visits	% Change in ER Visits	Change in Urgent Care Visits	% Change in Urgent Care Visits	
	Emergency Room			Urgent Care Facility			Emergency Room			Urgent Care Facility							
	Visits	Net Pay per Visit	Net Pay	Visits	Net Pay per Visit	Net Pay	Visits	Net Pay per Visit	Net Pay	Visits	Net Pay per Visit	Net Pay					
<b>Diagnosis Summary Group</b>																	
<b>Top 15 Non-Emergent Conditions</b>	Acute pharyngitis	330	\$1,313	\$433,383	4,726	\$126	\$595,061	339	\$1,306	\$442,799	6,686	\$135	\$901,237	9	2.7%	1,960	41.5%
	Acute sinusitis	30	\$972	\$29,168	2,000	\$129	\$258,735	45	\$1,092	\$49,148	3,159	\$136	\$429,362	15	50.0%	1,159	58.0%
	Other joint disorder, not elsewhere classified	38	\$719	\$27,315	895	\$135	\$120,571	51	\$808	\$41,196	1,690	\$135	\$228,342	13	34.2%	795	88.8%
	Conjunctivitis	769	\$586	\$450,460	731	\$131	\$96,042	776	\$653	\$506,922	885	\$141	\$124,489	7	0.9%	154	21.1%
	Other and unspecified soft tissue disorders, not elsewhere classified	750	\$574	\$430,331	643	\$132	\$84,557	812	\$645	\$523,430	805	\$138	\$111,396	62	8.3%	162	25.2%
	Nausea and vomiting	284	\$1,319	\$374,498	345	\$144	\$49,677	343	\$1,737	\$595,626	785	\$162	\$127,096	59	20.8%	440	127.5%
	Influenza due to other identified influenza virus	744	\$1,570	\$1,167,968	268	\$123	\$33,088	690	\$1,775	\$1,224,724	353	\$134	\$47,259	-54	-7.3%	85	31.7%
	Dizziness and giddiness	600	\$1,758	\$1,055,061	162	\$137	\$22,199	650	\$2,118	\$1,376,635	196	\$144	\$28,301	50	8.3%	34	21.0%
	Suppurative and unspecified otitis media	57	\$648	\$36,962	638	\$139	\$88,941	40	\$811	\$32,440	783	\$147	\$115,186	-17	-29.8%	145	22.7%
	Pain associated with micturition	26	\$1,331	\$34,612	517	\$120	\$61,897	49	\$704	\$34,478	756	\$129	\$97,748	23	88.5%	239	46.2%
	Dorsalgia	473	\$989	\$467,751	175	\$137	\$23,894	399	\$1,221	\$487,211	222	\$144	\$31,957	-74	-15.6%	47	26.9%
	Essential (primary) hypertension	332	\$783	\$259,853	151	\$117	\$17,642	396	\$848	\$335,722	137	\$130	\$17,875	64	19.3%	-14	-9.3%
	Acute tonsillitis	67	\$1,388	\$93,021	274	\$140	\$38,332	45	\$2,010	\$90,439	484	\$145	\$70,174	-22	-32.8%	210	76.6%
	Malaise and fatigue	55	\$589	\$32,393	278	\$121	\$33,711	71	\$570	\$40,489	406	\$130	\$52,895	16	29.1%	128	46.0%
	Otalgia and effusion of ear	263	\$1,187	\$312,254	71	\$75	\$5,340	355	\$1,457	\$517,148	101	\$112	\$11,311	92	35.0%	30	42.3%
	<b>4,818</b>	<b>\$1,080</b>	<b>\$5,205,029</b>	<b>11,874</b>	<b>\$129</b>	<b>\$1,529,686</b>	<b>5,061</b>	<b>\$1,244</b>	<b>\$6,298,409</b>	<b>17,448</b>	<b>\$137</b>	<b>\$2,394,627</b>	<b>243</b>	<b>5.0%</b>	<b>5,574</b>	<b>46.9%</b>	

\* Top conditions were determined by ranking disease summary groups by the combined volume of visits to emergency rooms and urgent care centers during the latest rolling year period. Green highlighted fields indicate a decrease of 10% or more in ER Visits AND an increase in Urgent Care Visits of 10% or more.



Visits to Primary Care Providers and Urgent Care  
for Top Primary Care Treatable Conditions\*  
July 2022 – June 2024

Diagnosis Summary Group	July 2022 - June 2023						July 2023 - June 2024						Change: PCP Visits	% Change: PCP Visits	Change: Urgent Care Visits	% Change: Urgent Care Visits
	PCP Office Visits			Urgent Care Facility			PCP Office Visits			Urgent Care Facility						
	Visits	Net Pay per Visit	Net Pay	Visits	Net Pay per Visit	Net Pay	Visits	Net Pay per Visit	Net Pay	Visits	Net Pay per Visit	Net Pay				
Acute upper respiratory infections of multiple and unspecified sites	4,225	\$87.40	\$369,252	3,707	\$147.50	\$546,799	3,691	\$90.29	\$333,256	5,844	\$146.44	\$855,793	-534	-12.6%	2,137	57.6%
Suppurative and unspecified otitis media	1,827	\$85.36	\$155,954	1,652	\$131.02	\$216,440	1,515	\$98.94	\$149,896	2,521	\$138.26	\$348,546	-312	-17.1%	869	52.6%
Encounter for supervision of normal pregnancy	1,009	\$81.37	\$82,103	0	\$0.00	\$0	852	\$125.49	\$106,917	1	\$163.31	\$163	-157	-15.6%	1	
Acute nasopharyngitis	754	\$169.27	\$127,628	70	\$122.97	\$8,608	678	\$160.15	\$108,584	166	\$112.91	\$18,743	-76	-10.1%	96	137.1%
Cellulitis and acute lymphangitis	619	\$83.66	\$51,786	709	\$129.897	\$92,097	583	\$91.51	\$53,351	934	\$138.07	\$128,955	-36	-5.8%	225	31.7%
Dislocation and sprain of joints and ligaments of shoulder girdle	36	\$50.89	\$1,832	0	\$0.00	\$0	2	\$15.48	\$31	0	\$0.00	\$0	-34	-94.4%	0	
Pain in throat and chest	548	\$85.69	\$46,959	225	\$131.71	\$29,636	518	\$100.62	\$52,122	280	\$141.45	\$39,606	-30	-5.5%	55	24.4%
Parkinsons disease	37	\$123.99	\$4,588	0	\$0.00	\$0	8	\$137.84	\$1,103	0	\$0	\$0	-29	-78.4%	0	
Open wound of knee and lower leg	36	\$165.16	\$5,946	7	\$156.50	\$1,096	12	\$84.57	\$1,015	7	\$182.18	\$1,275	-24	-66.7%	0	0.0%
Abnormalities of breathing	342	\$98.55	\$33,703	30	\$132.81	\$3,984	319	\$110.95	\$35,393	26	\$116.99	\$3,042	-23	-6.7%	-4	-13.3%
<b>Total Primary Care Treatable</b>	<b>9,433</b>	<b>\$93</b>	<b>\$879,751</b>	<b>6,400</b>	<b>\$140</b>	<b>\$898,660</b>	<b>8,178</b>	<b>\$103</b>	<b>\$841,667</b>	<b>9,779</b>	<b>\$143</b>	<b>\$1,396,123</b>	<b>-1,255</b>	<b>-13.3%</b>	<b>3,379</b>	<b>52.8%</b>

\*Top conditions were determined by ranking disease summary groups by absolute decreases in visits in primary care offices during the latest rolling year period. Highlighted rows indicate a decrease in PCP visits of 10% or more AND an increase in urgent care visits of 10% or more.

Visits to Primary Care Providers and Urgent Care  
for Top Non-Emergent Conditions\*  
July 2023 – June 2024

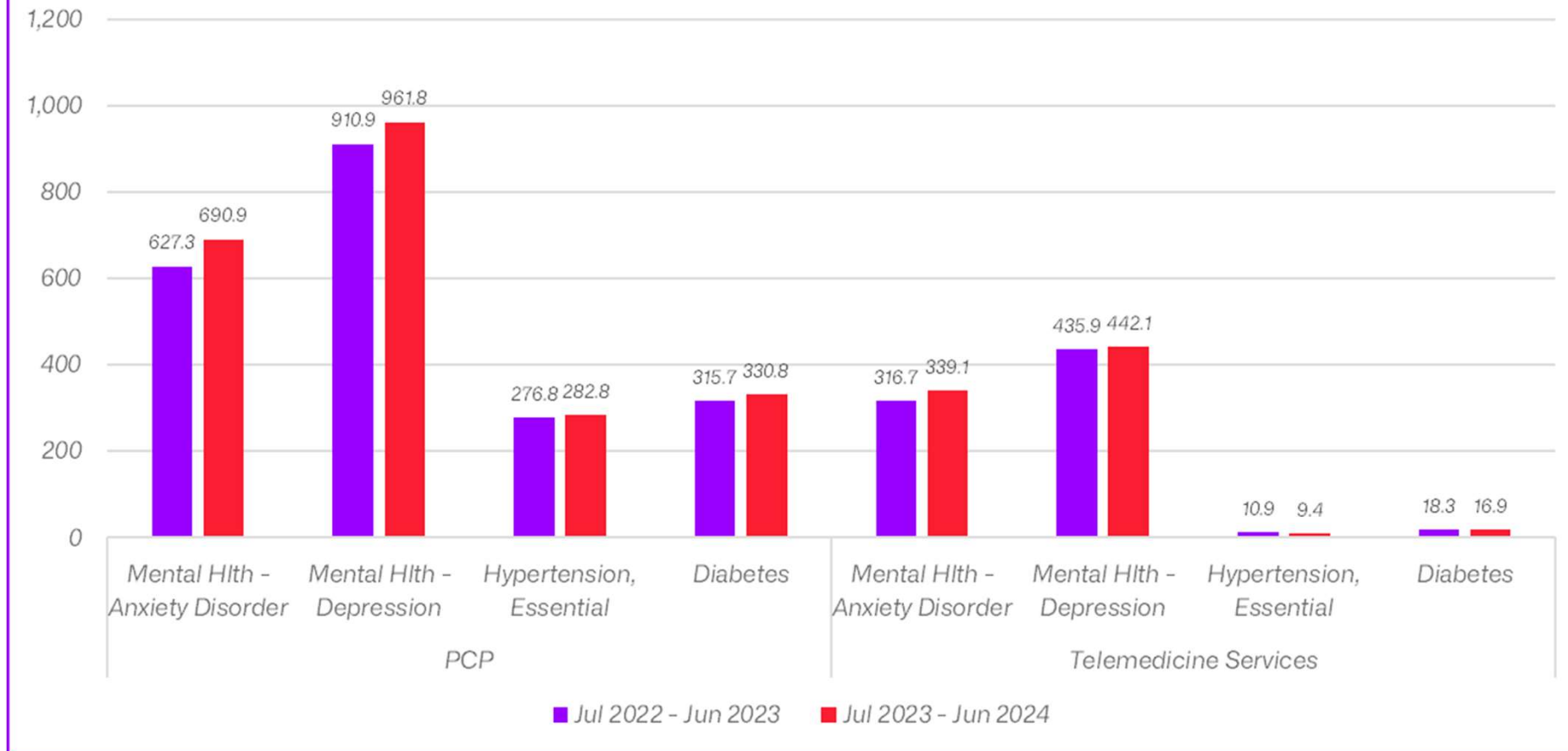
Diagnosis Summary Group	July 2022 - June 2023						July 2023 - June 2024						Change: PCP Visits	% Change: PCP Visits	Change: Urgent Care Visits	% Change: Urgent Care Visits
	PCP Office Visits			Urgent Care Facility			PCP Office Visits			Urgent Care Facility						
	Visits	Net Pay per Visit	Net Pay	Visits	Net Pay per Visit	Net Pay	Visits	Net Pay per Visit	Net Pay	Visits	Net Pay per Visit	Net Pay				
Female infertility	1,161	\$472.44	\$548,508	0	\$0.00	\$0	625	\$507.20	\$316,999	0	\$0.00	\$0	-536	-46.2%	0	
Acute pharyngitis	5,409	\$99.60	\$538,712	4,726	\$125.91	\$595,061	5,059	\$107.29	\$542,766	6,686	\$134.79	\$901,237	-350	-6.5%	1,960	41.5%
Malaise and fatigue	2,156	\$92.89	\$200,268	71	\$75.21	\$5,340	1,903	\$96.62	\$183,871	101	\$111.99	\$11,311	-253	-11.7%	30	42.3%
Encounter for screening for infectious and parasitic diseases	1,331	\$12.60	\$16,765	53	\$22.23	\$1,178	1,082	\$11.45	\$12,384	36	\$20.89	\$752	-249	-18.7%	-17	-32.1%
Encounter for pregnancy test and childbirth and childcare instruction	1,504	\$62.09	\$93,385	39	\$10.53	\$411	1,352	\$63.69	\$86,104	32	\$43.47	\$1,391	-152	-10.1%	-7	-17.9%
Acute bronchiolitis	473	\$105.22	\$49,769	47	\$131.68	\$6,189	341	\$96.81	\$33,011	47	\$144.96	\$6,813	-132	-27.9%	0	0.0%
Other hypothyroidism	1,377	\$89.49	\$123,226	9	\$109.95	\$990	1,304	\$93.45	\$121,856	5	\$110.22	\$551	-73	-5.3%	-4	-44.4%
Pain and other cond assoc w female genital organs and menstruation cycle	379	\$106.38	\$40,318	11	\$167.80	\$1,846	315	\$132.75	\$41,815	14	\$132.13	\$1,850	-64	-16.9%	3	27.3%
Excessive, frequent and irregular menstruation	1,004	\$139.66	\$140,215	20	\$115.28	\$2,306	954	\$127.60	\$121,731	16	\$121.97	\$1,952	-50	-5.0%	-4	-20.0%
Pain associated with micturition	995	\$67.24	\$66,905	517	\$119.72	\$61,897	945	\$65.45	\$61,846	756	\$129.30	\$97,748	-50	-5.0%	239	46.2%
<b>Total Non-Emergent</b>	<b>15,789</b>	<b>\$115</b>	<b>\$1,818,071</b>	<b>5,493</b>	<b>\$123</b>	<b>\$675,217</b>	<b>13,880</b>	<b>\$110</b>	<b>\$1,522,384</b>	<b>7,693</b>	<b>\$133</b>	<b>\$1,023,604</b>	<b>-1,909</b>	<b>-12.1%</b>	<b>2,200</b>	<b>40.1%</b>

\*Top conditions were determined by ranking disease summary groups by absolute decreases in visits in primary care offices during the latest rolling year period. Highlighted rows indicate a decrease in PCP visits of 10% or more AND an increase in urgent care visits of 10% or more.

# Visits per 1,000 and Net Pay per Visit for Mental Health & Substance Abuse and All Other Conditions for Telemedicine by Provider

		<u>July 2022 – June 2023</u>		<u>July 2023 – June 2024</u>		<u>Trend</u>	
	<i>Site of Service</i>	<i>Visits per 1,000</i>	<i>Net Pay per Visit</i>	<i>Visits per 1,000</i>	<i>Net Payment per Visit</i>	<i>Visits</i>	<i>Net Payment per Visit</i>
<i>MHSA</i>	<i>Teladoc</i>	3.3	\$38.19	4.0	\$29.63	20.0%	-22.4%
	<i>Amwell</i>	1.7	\$107.01	0.9	\$116.21	-43.3%	8.6%
	<i>All Other Providers</i>	980.0	\$145.58	1023.6	\$152.39	4.5%	4.7%
<i>All Other Conditions</i>	<i>Teladoc</i>	17.3	\$50.27	17.3	\$52.32	0.1%	4.1%
	<i>Amwell</i>	14.6	\$61.81	15.1	\$63.70	3.4%	3.1%
	<i>All Other Providers</i>	313.9	\$298.72	287.4	\$308.71	-8.5%	3.3%

## Visits per 1,000 to PCP & Telemedicine for Selected Mental Health and Chronic Conditions



# Hospital Affiliated Outpatient and Freestanding Facility High Tech Imaging Utilization and Costs

Visits to Hospitals and Freestanding Facilities  
for Outpatient High-Tech Imaging Services\*  
July 2021 – June 2024

Site of Service	Jul 2021 – Jun 2022			Jul 2022 – Jun 2023			Change		
	Visits	Net Payment	Allowed Amount	Visits	Net Payment	Allowed Amount	Visits	Net Payment	Allowed Amount
<b>Hospitals</b>	7,360	\$14,697,157	\$15,210,369	7,507	\$15,939,366	\$16,482,594	147	\$1,242,209	\$1,272,225
<b>Freestanding</b>	6,241	\$2,971,657	\$3,126,699	6,937	\$3,064,810	\$3,172,030	696	\$93,153	\$45,331
<b>Total</b>	13,601	\$17,668,813	\$18,337,068	14,444	\$19,004,176	\$19,654,624	843	\$1,335,362	\$1,317,556

Site of Service	Jul 2022 – Jun 2022			Jul 2023 – Jun 2024			Change		
	Visits	Net Payment	Allowed Amount	Visits	Net Payment	Allowed Amount	Visits	Net Payment	Allowed Amount
<b>Hospitals</b>	7,507	\$15,939,366	\$16,482,594	8,181	\$19,464,699	\$20,220,503	674	\$3,525,333	\$3,737,909
<b>Freestanding</b>	6,937	\$3,064,810	\$3,172,030	7,203	\$3,323,293	\$3,428,693	266	\$258,483	\$256,663
<b>Total</b>	14,444	\$19,004,176	\$19,654,624	15,384	\$22,787,992	\$23,649,196	940	\$3,783,816	\$3,994,572

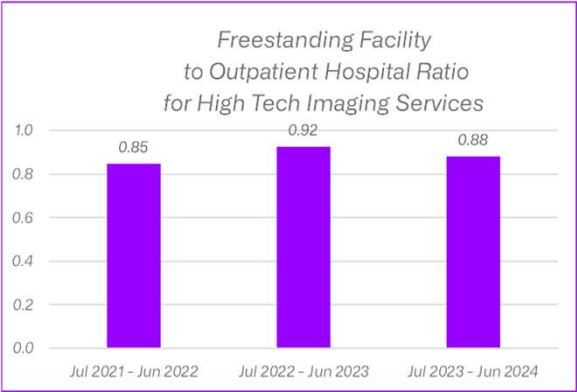
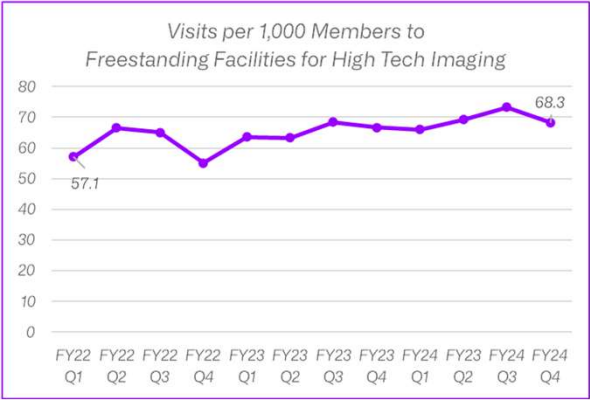
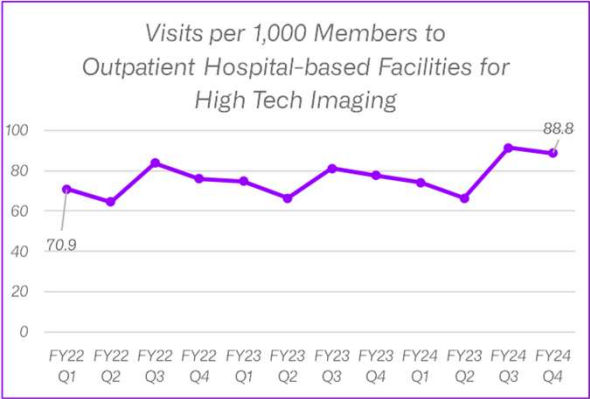
Net Pay per Visit by Site of Service  
for Outpatient High-Tech Imaging Services  
July 2021 – June 2023

<i>Site of Service</i>	<u>Period 1</u> <i>Jul 2021 – Jun 2022</i>	<u>Period 2</u> <i>Jul 2022 – Jun 2023</i>	<u>Period 3</u> <i>Jul 2023 – Jun 2024</i>	<u>Change</u> <u>Period 1</u> <u>to Period 2</u>	<u>Change</u> <u>Period 2</u> <u>to Period 3</u>
<b>Hospitals</b>	\$1,997	\$2,123	\$2,379	6.3%	12.1%
<b>Freestanding</b>	\$476	\$442	\$461	-7.2%	4.4%
<b>Total</b>	\$1,299	\$1,316	\$1,481	1.3%	12.6%

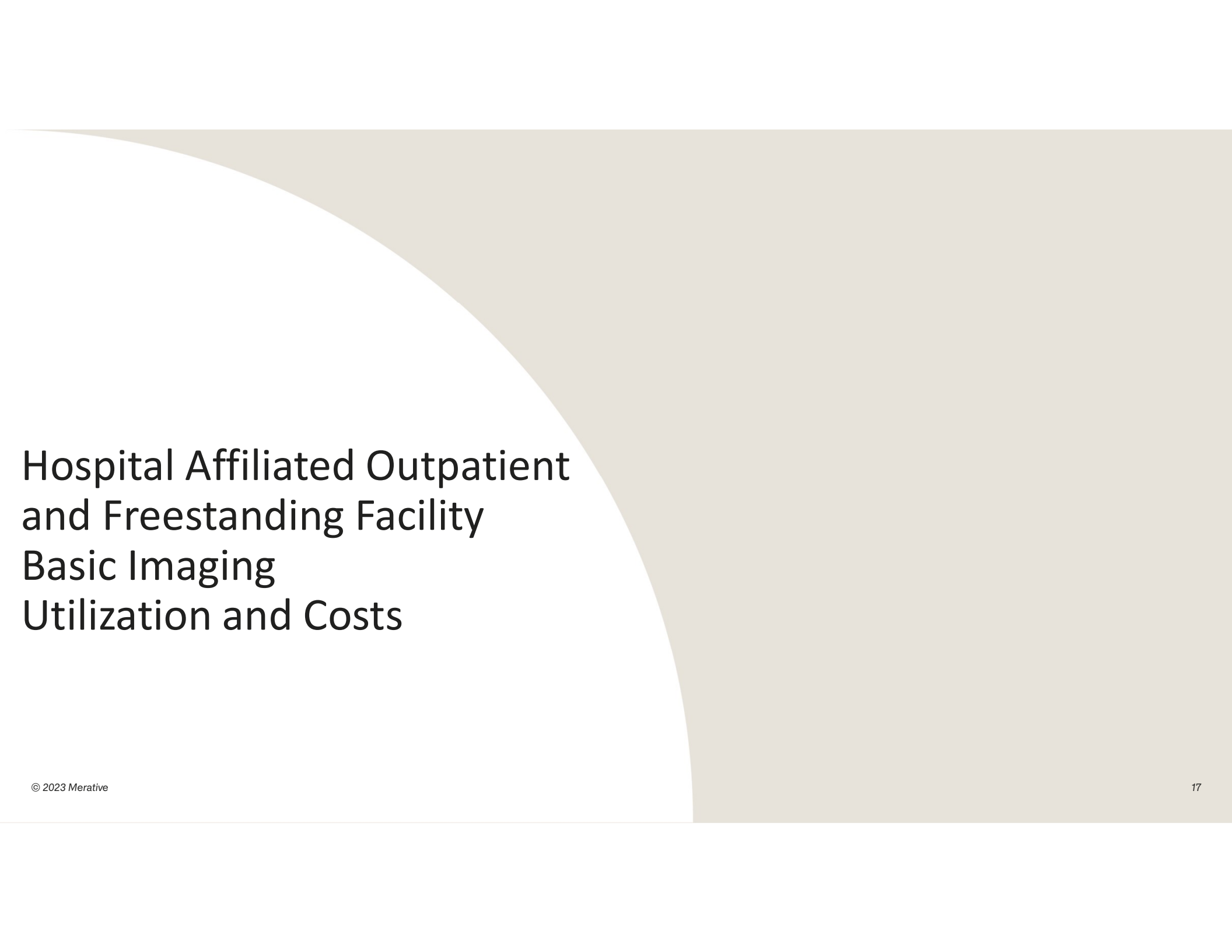
Visits to Hospitals and Freestanding Facilities  
for Outpatient High-Tech Imaging Services  
July 2021 – June 2023

	<u>Period 1</u> <i>Jul 2021 – Jun 2022</i>	<u>Period 2</u> <i>Jul 2022 – Jun 2023</i>	<u>Period 3</u> <i>Jul 2023 – Jun 2024</i>	<u>Change</u> <u>Period 1</u> <u>to Period 2</u>	<u>Change</u> <u>Period 2</u> <u>to Period 3</u>
<b>Total Net Pay per Visit</b>	\$1,299	\$1,316	\$1,481	1.3%	12.6%
<b>Total Allowed Amount per Visit</b>	\$1,348	\$1,361	\$1,537	0.9%	13.0%

## Visits per 1,000 to Hospitals and Freestanding Facilities for Outpatient High-Tech Imaging Services



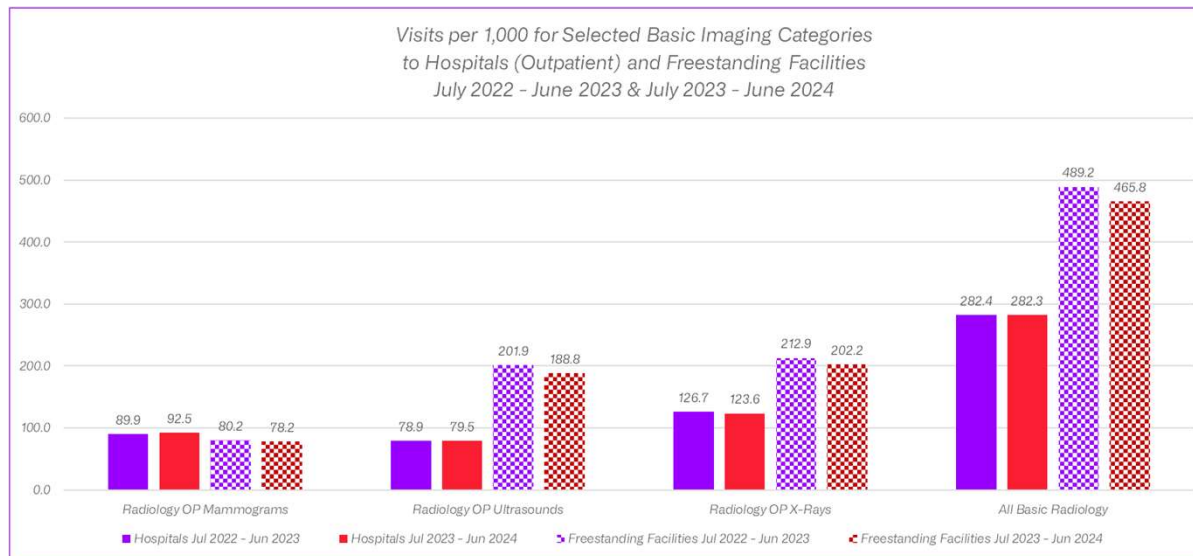
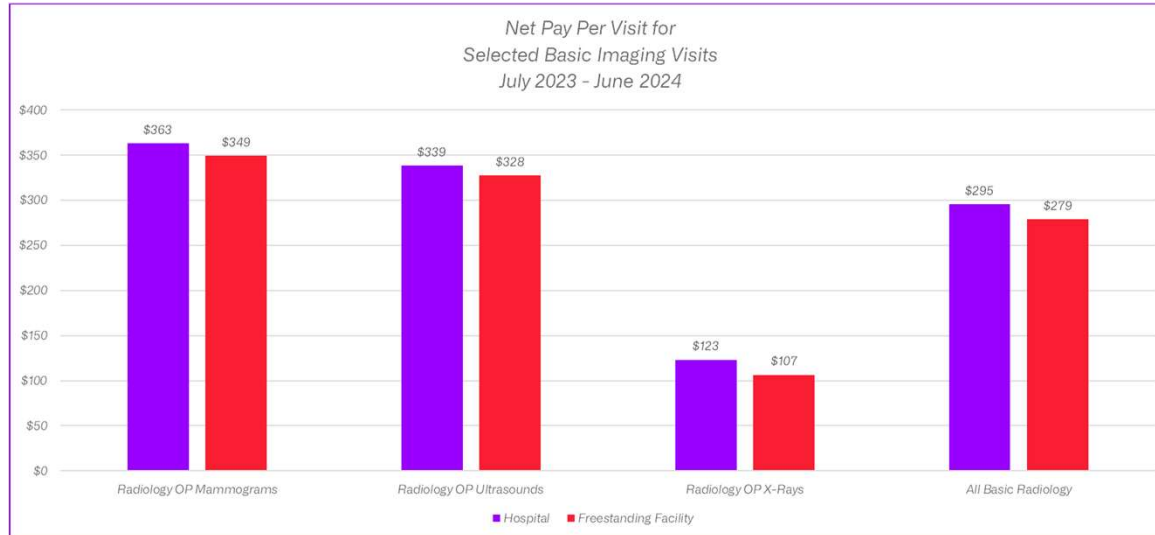




# Hospital Affiliated Outpatient and Freestanding Facility Basic Imaging Utilization and Costs

## Basic Imaging Utilization and Cost by Site of Service and Selected Service Categories

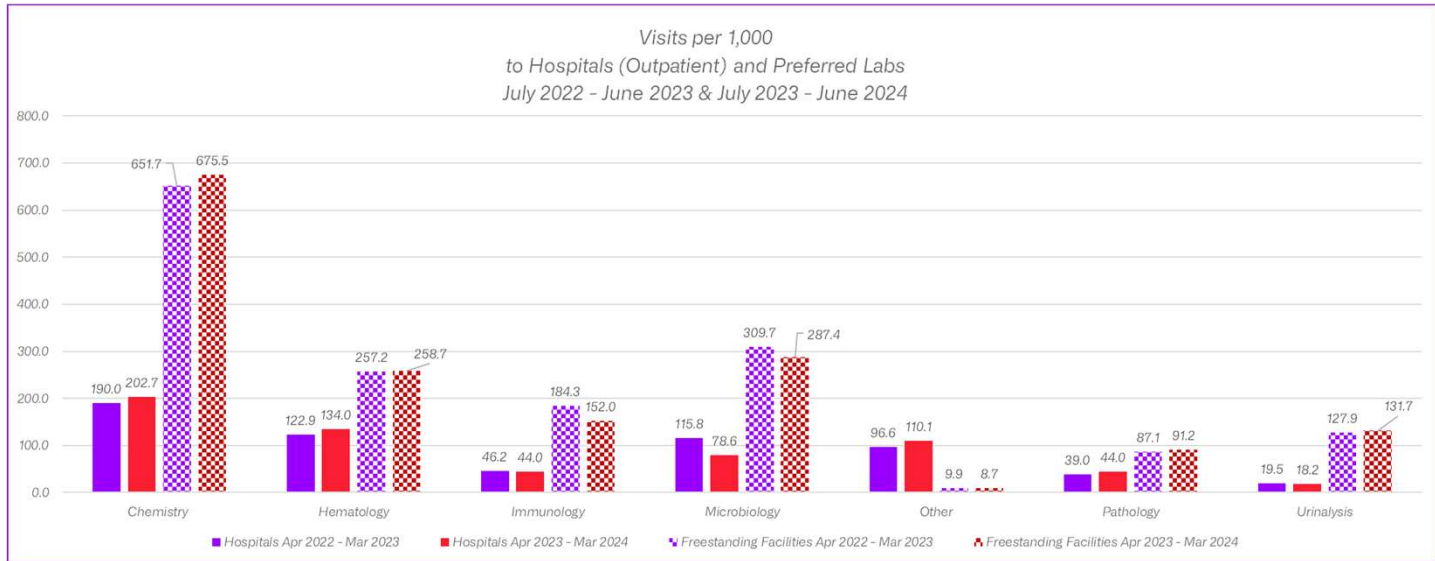
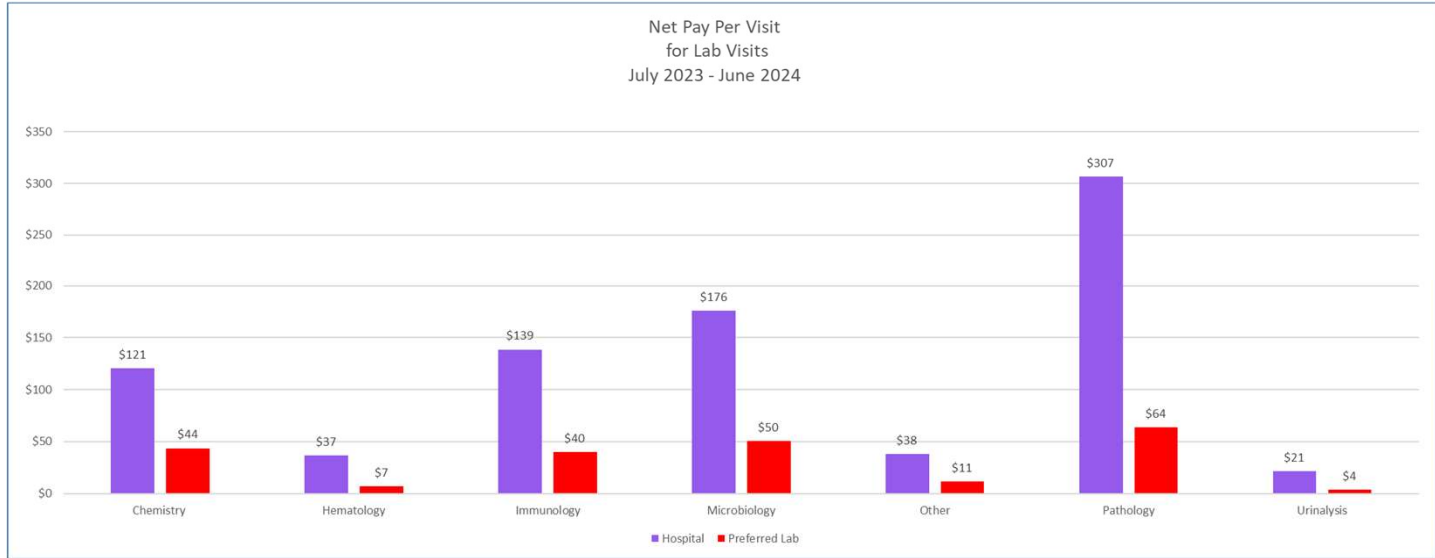
		July 2022 – June 2023		July 2023 – June 2024		Trend	
		Visits	Net Pay	Visits	Net Pay	Visits	Net Pay
<i>Hospital (Outpatient Imaging)</i>	<b>Mammograms</b>	8,991	\$3,140,717	9,419	\$3,419,734	4.8%	8.9%
	<b>X-Rays</b>	12,670	\$2,012,350	12,585	\$2,160,196	-0.7%	7.3%
	<b>Ultrasounds</b>	7,896	\$2,586,785	8,098	\$2,742,544	2.6%	6.0%
	<b>Other</b>	1,409	\$150,145	1,394	\$171,854	-1.1%	14.5%
	<b>Total</b>	<b>28,253</b>	<b>\$7,889,996</b>	<b>28,757</b>	<b>\$8,494,328</b>	<b>1.8%</b>	<b>7.7%</b>
<i>Freestanding Facility</i>	<b>Mammograms</b>	8,023	\$1,943,915	7,960	\$1,866,908	-0.8%	-4.0%
	<b>X-Rays</b>	21,299	\$1,191,616	20,593	\$1,179,566	-3.3%	-1.0%
	<b>Ultrasounds</b>	20,199	\$3,848,826	19,232	\$3,876,186	-4.8%	0.7%
	<b>Other</b>	1,588	\$187,443	1,636	\$202,577	3.0%	8.1%
	<b>Total</b>	<b>48,937</b>	<b>\$7,171,799</b>	<b>47,444</b>	<b>\$7,125,237</b>	<b>-3.1%</b>	<b>-0.6%</b>



# Hospital Affiliated Labs and Preferred Labs Utilization and Costs

## Lab Services Utilization and Cost by Site of Service and Selected Service Categories

		July 2022 – June 2023		July 2023 – June 2024		Trend	
		Visits	Net Pay	Visits	Net Pay	Visits	Net Pay
<b>Hospital (Outpatient Lab)</b>	Chemistry	19,201	\$2,228,761	21,102	\$2,547,526	9.9%	14.3%
	Hematology	12,534	\$422,293	14,053	\$513,421	12.1%	21.6%
	Immunology	4,686	\$550,140	4,528	\$627,815	-3.4%	14.1%
	Microbiology	10,369	\$1,896,747	7,862	\$1,381,542	-24.2%	-27.2%
	Other	10,042	\$383,852	11,306	\$430,037	12.6%	12.0%
	Pathology	4,052	\$1,075,770	4,407	\$1,351,684	8.8%	25.6%
	Urinalysis	1,957	\$38,280	1,856	\$39,446	-5.2%	3.0%
<b>Preferred Lab</b>	Chemistry	72,142	\$2,890,492	75,094	\$3,270,331	4.1%	13.1%
	Hematology	28,223	\$190,264	28,721	\$197,984	1.8%	4.1%
	Immunology	20,440	\$726,211	16,753	\$669,946	24.0%	-7.7%
	Microbiology	34,011	\$1,818,023	30,650	\$1,547,462	-9.9%	-14.9%
	Other	1,056	\$8,615	941	\$10,761	-10.9%	24.9%
	Pathology	11,303	\$822,405	10,725	\$684,262	-5.1%	-16.8%
	Urinalysis	14,104	\$51,826	14,549	\$55,615	3.2%	7.3%



# Outpatient Events at Ambulatory Surgery Centers and Hospital (Outpatient) Facilities

## Top Outpatient Events by Site of Service

		Jul 2022 – Jun 2023		Jul 2023 – Jun 2024		Trend		
	Event	# of Events	Net Pay per Event	# of Events	Net Pay per Event	# Events	Net Pay per Event	Avg. Cost Difference (Hospital – Ambulatory)
<b>Ambulatory Surgery Centers</b>	Colonoscopy	2,661	\$1,517	2,920	\$1,578	9.7%	4.0%	\$3,357
	Upper GI endoscopy	707	\$1,568	673	\$1,655	-4.8%	5.6%	\$2,984
	Colonoscopy + Upper GI endoscopy	567	\$2,309	572	\$2,473	0.9%	7.1%	\$4,589
	Cataract surgery	524	\$2,244	515	\$2,304	-1.7%	2.7%	\$4,451
	Injection paravertebral facet joint	320	\$1,229	377	\$1,242	17.8%	1.1%	\$4,133
	Breast aspiration & biopsy	12	\$3,447	8	\$2,273	-33.3%	-34.1%	\$2,722
	Cystourethroscopy	180	\$3,067	146	\$3,673	-18.9%	19.8%	\$6,885
	Hysteroscopy	89	\$3,081	89	\$3,665	9.7%	4.0%	\$3,357
	Myringotomy/tubes	20	\$1,747	40	\$2,363	-4.8%	5.6%	\$2,984
	Tonsillectomy/adenoidectomy	50	\$2,522	61	\$2,524	22.0%	0.1%	\$6,679
<b>Hospitals</b>	Colonoscopy	959	\$4,552	1,105	\$4,935	15.2%	8.4%	
	Upper GI endoscopy	548	\$5,193	604	\$4,639	10.2%	-10.7%	
	Colonoscopy + Upper GI endoscopy	302	\$6,841	340	\$7,062	12.6%	3.2%	
	Cataract surgery	26	\$6,162	28	\$6,755	7.7%	9.6%	
	Injection paravertebral facet joint	8	\$2,908	12	\$5,375	50.0%	84.8%	
	Breast aspiration & biopsy	325	\$4,760	356	\$4,995	9.5%	4.9%	
	Cystourethroscopy	188	\$8,629	198	\$10,558	5.3%	22.4%	
	Hysteroscopy	239	\$9,957	229	\$10,057	-4.2%	1.0%	
	Myringotomy/tubes	210	\$7,190	261	\$6,778	15.2%	8.4%	
	Tonsillectomy/adenoidectomy	135	\$9,054	190	\$9,203	57.3%	2.9%	



