



Site of Service Steerage Report  
FY23, 4th Quarter Update  
(for Incurred Claims through June 2023)

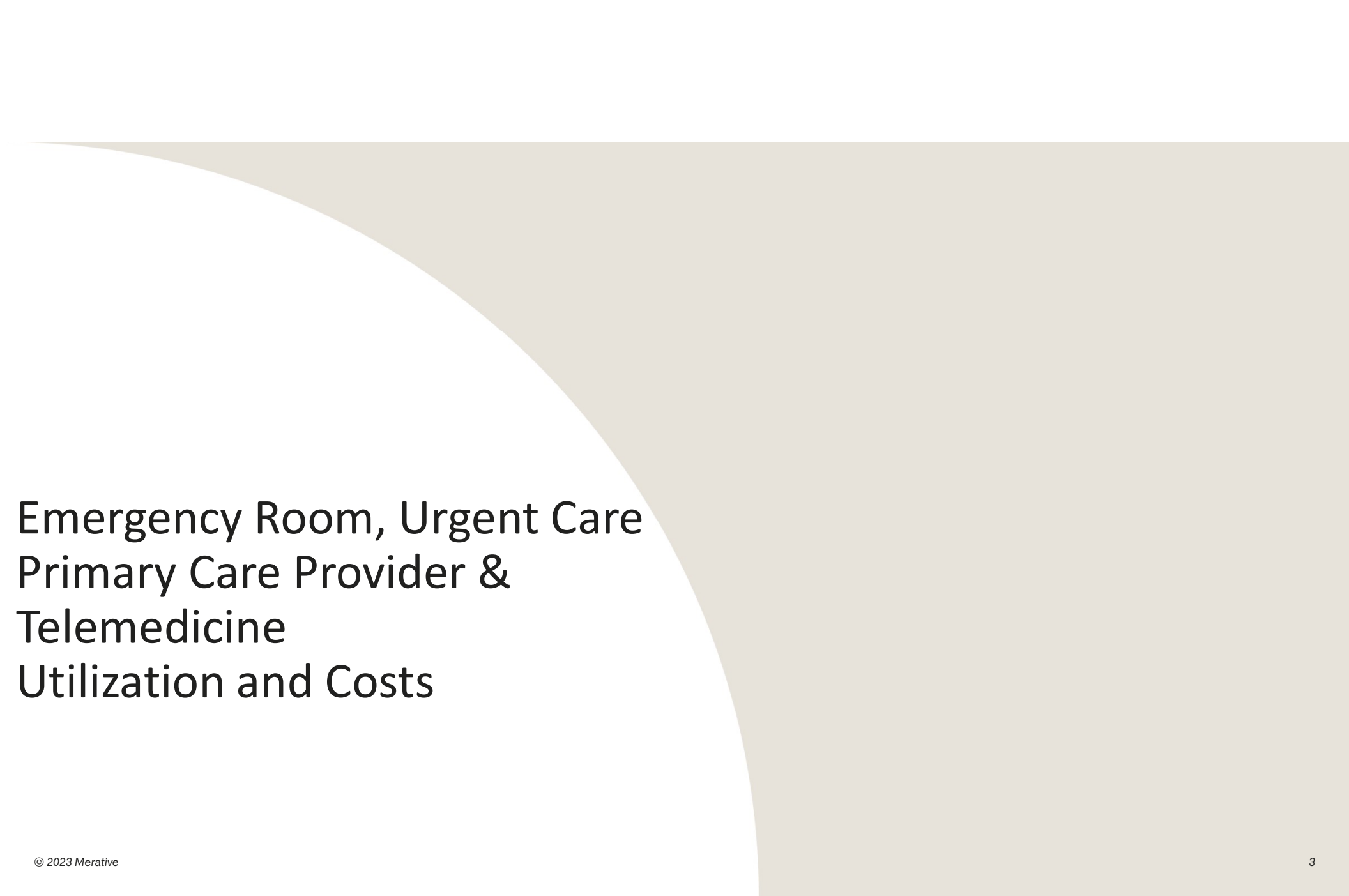
*State of Delaware*

*November 2023*

## Key Findings

*Based on incurred claims for the rolling year period ending in June 2023 (FY23 Q4):*

- For non-emergent and primary care treatable conditions, visits increased by 7.3% (n=12,408) with the largest relative increase by site of care for visits to emergency rooms (8.2%; n=956) with a corresponding 17.8% increase (\$2.9 million) in total allowed amount for these visits (page 4).*
- Telemedicine & primary care provider visits for anxiety and depression increased in the latest 12-month period (page 12).*
- Visits for outpatient high-tech radiology increased by 10% at freestanding facilities and 1.6% at hospitals, while total allowed amount increased by 1.4% at freestanding facilities and 8.4% at hospitals (page 14).*
- Visits for outpatient basic radiology increased by 8.2% at freestanding facilities and 4.8% at hospitals (page 18), while average net pay per visit by service category were comparable for both hospitals and freestanding facilities (page 19).*
- Colonoscopies at hospital locations increased by 19.2%, while colonoscopies at ambulatory service centers increased by 7.1%. Colonoscopies comprised the only top event where a relative increase in utilization at hospitals outpaced the relative increase in ambulatory surgery centers (page 24).*



# Emergency Room, Urgent Care Primary Care Provider & Telemedicine Utilization and Costs

Visits to Emergency Rooms, Urgent Care Centers and Primary Care Providers for Non-Emergent  
and Primary Care Treatable Conditions, July 2020 – June 2023\*

Site of Service	<u>Jul 2020 – Jun 2021</u>			<u>Jul 2021 – Jun 2022</u>			<u>Change</u>		
	Visits	Net Payment	Allowed Amount	Visits	Net Payment	Allowed Amount	Visits	Net Payment	Allowed Amount
<b>Emergency Room</b>	10,251	\$14,309,867	\$15,869,284	10,685	\$14,816,274	\$16,431,385	434	\$506,407	\$562,101
<b>Urgent Care</b>	43,058	\$5,375,687	\$5,912,902	45,242	\$6,352,704	\$6,961,777	2,184	\$977,017	\$1,048,875
<b>Primary Care</b>	111,728	\$13,051,076	\$14,353,786	114,078	\$13,475,501	\$15,044,106	2,350	\$424,425	\$690,320
<b>Total</b>	165,037	\$32,736,630	\$36,135,972	170,005	\$34,644,479	\$38,437,268	4,968	\$1,907,849	\$2,301,296

Site of Service	<u>Jul 2021 – Jun 2022</u>			<u>Jul 2022 – Jun 2023</u>			<u>Change</u>		
	Visits	Net Payment	Allowed Amount	Visits	Net Payment	Allowed Amount	Visits	Net Payment	Allowed Amount
<b>Emergency Room</b>	10,685	\$14,816,274	\$16,431,385	11,641	\$17,558,570	\$19,368,871	956	\$2,742,296	\$2,937,486
<b>Urgent Care</b>	45,242	\$6,352,704	\$6,961,777	48,731	\$6,932,931	\$7,792,434	3,489	\$580,227	\$830,657
<b>Primary Care</b>	114,078	\$13,475,501	\$15,044,106	122,041	\$14,659,276	\$16,414,020	7,963	\$1,183,775	\$1,369,914
<b>Total</b>	170,005	\$34,644,479	\$38,437,268	182,413	\$39,150,777	\$43,575,326	12,408	\$4,506,298	\$5,138,058

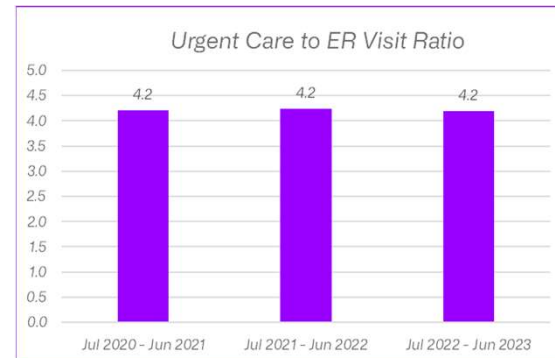
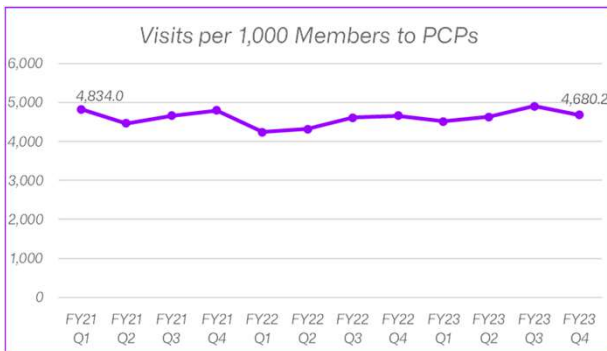
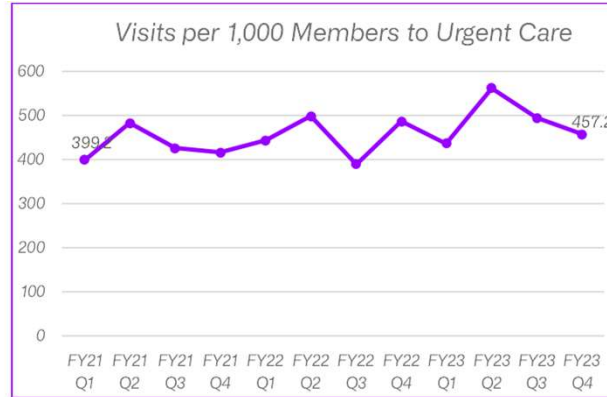
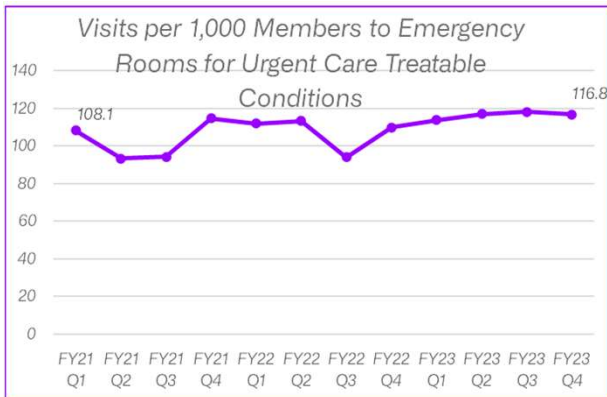
## Net Pay per Visit by Site of Service, July 2020 – June 2023

<b>Site of Service</b>	<b>Period 1 Jul 2020-Jun 2021</b>	<b>Period 2 Jul 2021-Jun 2022</b>	<b>Period 3 Jul 2022-Jun 2023</b>	<b>Change Period 1 to Period 2</b>	<b>Change Period 2 to Period 3</b>
<b>Emergency Room</b>	\$1,396	\$1,387	\$1,508	-0.7%	8.8%
<b>Urgent Care</b>	\$125	\$140	\$142	12.5%	1.3%
<b>Primary Care</b>	\$117	\$118	\$120	1.1%	1.7%

## Visits to Emergency Rooms, Urgent Care Centers and Primary Care Providers for Non-Emergent and Primary Care Treatable Conditions July 2020 – June 2023

<b>Total Non-Emergent &amp; Primary Care Treatable Conditions</b>	<b>Period 1 Jul 2020-Jun 2021</b>	<b>Period 2 Jul 2021-Jun 2022</b>	<b>Period 3 Jul 2022-Jun 2023</b>	<b>Change Period 1 to Period 2</b>	<b>Change Period 2 to Period 3</b>	
<b>Net Pay Per Visit</b>		\$198	\$204	\$215	2.7%	5.3%
<b>Allowed Amount Per Visit</b>		\$219	\$226	\$239	3.3%	5.7%

## Visits per 1,000 to Emergency Rooms, Urgent Care Centers and Primary Care Providers for Non-Emergent and Primary Care Treatable Conditions



Visits to Emergency Rooms and Urgent Care for  
 Top 15 Primary Care Treatable Conditions\*  
 July 2021 – June 2023

	July 2021 - June 2022									July 2022 - June 2023				Change in ER Visits	% Change in ER Visits	Change in Urgent Care Visits	% Change in Urgent Care Visits
	Emergency Room			Urgent Care Facility			Emergency Room			Urgent Care Facility							
	Visits	Net Pay per Visit	Net Pay	Visits	Net Pay per Visit	Net Pay	Visits	Net Pay per Visit	Net Pay	Visits	Net Pay per Visit	Net Pay					
	<b>Diagnosis Summary Group</b>																
<b>Top 15 Primary Care Treatable Conditions</b>	Acute upper respiratory infections of multiple and unspecified sites	457	\$1,209	\$552,646	2,080	\$127	\$265,031	454	\$1,211	\$549,623	3,687	\$149.04	\$49,528	-3	-0.7%	1,607	77.3%
	Abdominal and pelvic pain	2,265	\$1,722	\$3,900,163	507	\$138	\$69,851	2,551	\$1,845	\$4,706,149	615	\$132.05	\$1,209	286	12.6%	108	21.3%
	Suppurative and unspecified otitis media	107	\$630	\$67,404	928	\$124	\$115,526	134	\$867	\$116,128	1,649	\$131.55	\$216,920	27	25.2%	721	77.7%
	Pain in throat and chest	1,264	\$1,466	\$1,852,747	211	\$118	\$24,919	1,484	\$1,665	\$2,470,440	224	\$131.03	\$29,352	220	17.4%	13	6.2%
	Cellulitis and acute lymphangitis	269	\$1,496	\$402,549	539	\$134	\$72,034	285	\$1,583	\$451,075	704	\$129.88	\$91,435	16	5.9%	165	30.6%
	Acute bronchitis	52	\$1,404	\$73,031	444	\$107	\$47,382	43	\$1,690	\$72,678	781	\$111.60	\$87,162	-9	-17.3%	337	75.9%
	Cutaneous abscess, furuncle and carbuncle	136	\$1,182	\$160,704	179	\$142	\$25,472	152	\$1,371	\$208,342	173	\$142.83	\$24,710	16	11.8%	-6	-3.4%
	Nonsuppurative otitis media	36	\$628	\$22,607	144	\$120	\$17,342	36	\$684	\$24,623	265	\$123.00	\$32,595	0	0.0%	121	84.0%
	Other symptoms and signs involving the digestive system and abdomen	125	\$1,555	\$194,359	102	\$128	\$13,023	142	\$1,339	\$190,087	148	\$123.43	\$18,268	17	13.6%	46	45.1%
	Bronchitis, not specified as acute or chronic	55	\$1,377	\$75,736	104	\$169	\$17,544	43	\$1,188	\$51,066	138	\$174,168913	\$24,035	-12	-21.8%	34	32.7%
	Diseases of pulp and periapical tissues	50	\$792	\$39,584	95	\$118	\$11,165	51	\$1,010	\$51,535	130	\$127.91	\$16,628	1	2.0%	35	36.8%
	Hemorrhage in early pregnancy	139	\$1,257	\$174,728				146	\$1,442	\$210,461	2	\$258.56	\$517	7	5.0%	2	
	Other local infections of skin and subcutaneous tissue	15	\$354	\$5,313	64	\$112	\$7,152	29	\$1,190	\$34,513	97	\$116.03	\$11,255	14	93.3%	33	51.6%
	Gastro-esophageal reflux disease	57	\$1,105	\$63,001	42	\$110	\$4,629	79	\$1,302	\$102,838	39	\$143.57	\$5,599	22	38.6%	-3	-7.1%
	Other joint disorder, not elsewhere classified	64	\$417	\$26,705	45	\$114	\$5,111	72	\$360	\$25,886	42	\$129.36	\$5,433	8	12.5%	-3	-6.7%
	5,091	\$1,495	\$7,611,278	5,484	\$127	\$696,182	5,701	\$1,625	\$9,265,445	8,694	\$137	\$1,194,645	610	12.0%	3,210	58.5%	

\* Top conditions were determined by ranking disease summary groups by the combined volume of visits to emergency rooms and urgent care centers during the latest rolling year period. Green highlighted fields indicate a decrease of 10% or more in ER Visits AND an increase in Urgent Care Visits of 10% or more.

Visits to Emergency Rooms and Urgent Care  
for Top 15 Non-Emergent Conditions\*  
July 2021 – June 2023

	July 2021 - June 2022						July 2022 - June 2023						Change in ER Visits	% Change in ER Visits	Change in Urgent Care Visits	% Change in Urgent Care Visits	
	Emergency Room			Urgent Care Facility			Emergency Room			Urgent Care Facility							
	Visits	Net Pay per Visit	Net Pay	Visits	Net Pay per Visit	Net Pay	Visits	Net Pay per Visit	Net Pay	Visits	Net Pay per Visit	Net Pay					
<b>Diagnosis Summary Group</b>																	
Top 15 Non-Emergent Conditions	Acute pharyngitis	208	\$1,017	\$211,515	2,279	\$116	\$263,617	329	\$1,325	\$436,052	4,702	\$127	595,020	121	58.2%	2,423	106.3%
	Acute sinusitis	33	\$590	\$19,463	1,365	\$120	\$164,163	30	\$972	\$29,168	1,992	\$130	258,803	-3	-9.1%	627	45.9%
	Other and unspecified soft tissue disorders, not elsewhere classified	663	\$651	\$431,608	586	\$134	\$78,743	739	\$580	\$428,782	641	\$132	84,486	76	11.5%	55	9.4%
	Nausea and vomiting	665	\$1,541	\$1,024,746	187	\$116	\$21,663	739	\$1,577	\$1,165,433	265	\$124	32,928	74	11.1%	78	41.7%
	Conjunctivitis	39	\$498	\$19,407	459	\$134	\$61,581	38	\$719	\$27,315	888	\$136	120,678	-1	-2.6%	429	93.5%
	Dizziness and giddiness	562	\$1,924	\$1,081,186	121	\$128	\$15,469	600	\$1,776	\$1,065,712	162	\$138	22,334	38	6.8%	41	33.9%
	Dorsalgia	456	\$1,069	\$487,642	243	\$137	\$33,337	468	\$1,002	\$468,832	175	\$138	24,215	12	2.6%	-68	-28.0%
	Influenza due to other identified influenza virus	95	\$1,372	\$130,310	117	\$147	\$17,168	281	\$1,322	\$371,574	340	\$144	49,118	186	195.8%	223	190.6%
	Pain associated with micturition	32	\$818	\$26,180	389	\$122	\$47,277	26	\$1,331	\$34,600	515	\$120	61,865	-6	-18.8%	126	32.4%
	Essential (primary) hypertension	290	\$860	\$249,467	143	\$103	\$14,767	332	\$807	\$267,940	151	\$117	17,642	42	14.5%	8	5.6%
	Other disorders of external ear	18	\$390	\$7,025	261	\$126	\$32,795	18	\$803	\$14,454	344	\$128	44,010	0	0.0%	83	31.8%
	Rash and other nonspecific skin eruption	83	\$804	\$66,697	218	\$151	\$32,965	105	\$803	\$84,329	253	\$134	33,865	22	26.5%	35	16.1%
	Acute tonsillitis	50	\$1,807	\$90,331	144	\$133	\$19,110	66	\$1,411	\$93,136	274	\$140	38,332	16	32.0%	130	90.3%
	Otalgia and effusion of ear	29	\$621	\$18,019	255	\$117	\$29,910	55	\$589	\$32,393	278	\$121	33,711	26	89.7%	23	9.0%
	Malaise and fatigue	233	\$983	\$229,083	108	\$61	\$6,542	262	\$1,191	\$312,017	70	\$76	5,336	29	12.4%	-38	-35.2%
	<b>3,456</b>	<b>\$1,184</b>	<b>\$4,092,680</b>	<b>6,875</b>	<b>\$122</b>	<b>\$839,106</b>	<b>4,088</b>	<b>\$1,182</b>	<b>\$4,831,737</b>	<b>11,050</b>	<b>\$129</b>	<b>1,422,344</b>	<b>632</b>	<b>18.3%</b>	<b>4,175</b>	<b>60.7%</b>	

\* Top conditions were determined by ranking disease summary groups by the combined volume of visits to emergency rooms and urgent care centers during the latest rolling year period. Green highlighted fields indicate a decrease of 10% or more in ER Visits AND an increase in Urgent Care Visits of 10% or more.



Visits to Primary Care Providers and Urgent Care  
for Top Primary Care Treatable Conditions\*  
July 2021 – June 2023

Diagnosis Summary Group	July 2021 – June 2022						July 2022 – June 2023						Change: PCP Visits	% Change: PCP Visits	Change: Urgent Care Visits	% Change: Urgent Care Visits
	PCP Office Visits			Urgent Care Facility			PCP Office Visits			Urgent Care Facility						
	Visits	Net Pay per Visit	Net Pay	Visits	Net Pay per Visit	Net Pay	Visits	Net Pay per Visit	Net Pay	Visits	Net Pay per Visit	Net Pay				
Suppurative and unspecified otitis media	1,153	\$77.23	\$89,043	928	\$124.49	\$115,526	1,802	\$85.57	\$154,192	1,650	\$131.56	\$217,077	649	56.3%	722	77.8%
Acute upper respiratory infections of multiple and unspecified sites	3,635	\$84.55	\$307,348	2,080	\$127.42	\$265,031	4,166	\$87.73	\$365,480	3,689	\$149.04	\$549,817	531	14.6%	1,609	77.4%
Overweight and obesity	1,333	\$89.27	\$118,998	3	\$82.22	\$247	1,749	\$85.86	\$150,172	1	\$99.24	\$99	416	31.2%	-2	-66.7%
Encounter for gen exam w/o complaint, suspected or reported diagnosis	23,753	\$191.95	\$4,559,394	3	\$80.40	\$241	23,925	\$181.51	\$4,342,702	2	\$81.41	\$163	172	0.7%	-1	-33.3%
Nonsuppurative otitis media	465	\$79.32	\$36,882	144	120.433	\$17,342	581	\$79.44	\$46,153	266	\$122.08	\$32,473	116	24.9%	122	84.7%
Impetigo	96	\$76.52	\$7,346	42	\$126.72	\$5,322	204	\$80.27	\$16,376	93	\$126.99	\$11,810	108	112.5%	51	121.4%
Acute bronchitis	686	\$85.68	\$58,773	444	\$106.72	\$47,382	787	\$80.72	\$63,525	781	\$111.60	\$87,162	101	14.7%	337	75.9%
Intracranial injury	503	\$208.83	\$105,043	2	\$96.52	\$193	565	\$217.70	\$122,999				62	12.3%		
Chronic ischemic heart disease	351	\$108.11	\$37,948				413	\$114.83	\$47,425				62	17.7%		
Abdominal and pelvic pain	2,904	\$93.20	\$270,657	507	\$137.77	\$69,851	2,958	\$98.13	\$290,255	615	\$132.05	\$81,209	54	1.9%	108	21.3%
<b>Total Primary Care Treatable</b>	<b>34,879</b>	<b>\$160</b>	<b>\$5,591,433</b>	<b>4,153</b>	<b>\$125</b>	<b>\$521,136</b>	<b>37,150</b>	<b>\$151</b>	<b>\$5,599,279</b>	<b>7,097</b>	<b>\$138</b>	<b>\$979,811</b>	<b>2,271</b>	<b>6.5%</b>	<b>2,944</b>	<b>70.9%</b>

\*Top conditions were determined by ranking disease summary groups by absolute decreases in visits in primary care offices during the latest rolling year period. Highlighted rows indicate a decrease in PCP visits of 10% or more AND an increase in urgent care visits of 10% or more.

Visits to Primary Care Providers and Urgent Care  
for Top Non-Emergent Conditions\*  
July 2021 – June 2023

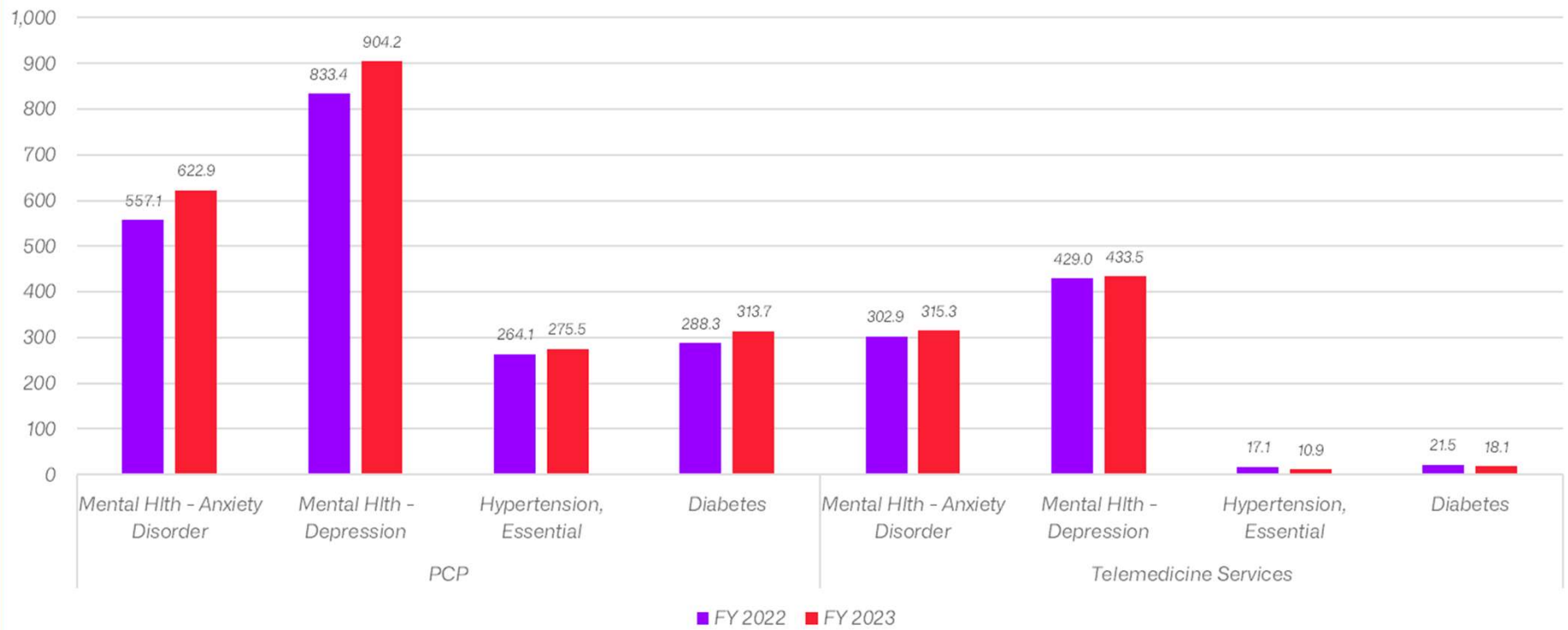
	July 2021 – June 2022						July 2022 – June 2023						Change: PCP Visits	% Change: PCP Visits	Change: Urgent Care Visits	% Change: Urgent Care Visits
	PCP Office Visits			Urgent Care Facility			PCP Office Visits			Urgent Care Facility						
	Visits	Net Pay per Visit	Net Pay	Visits	Net Pay per Visit	Net Pay	Visits	Net Pay per Visit	Net Pay	Visits	Net Pay per Visit	Net Pay				
<b>Diagnosis Summary Group</b>																
Acute pharyngitis	3,123	\$95.54	\$298,365	2,279	\$115.68	\$263,632	5,366	\$100.03	\$536,784	4,707	\$126.49	\$595,372	2,243	71.8%	2,428	106.5%
Encounter for other special exam w/o complaint, suspected or reported dx	15,822	\$118.97	\$1,882,411	26	\$110.47	\$2,872	16,465	\$117.05	\$1,927,205	29	\$121.46	\$3,522	643	4.1%	3	11.5%
Female infertility	600	\$364.10	\$218,459				1,154	\$483.73	\$558,228				554	92.3%		
Essential (primary) hypertension	14,039	\$87.11	\$1,222,948	143	\$103.26	\$14,767	14,543	\$86.56	\$1,258,795	151	\$116.83	\$17,642	504	3.6%	800.0%	5.6%
Conjunctivitis	474	\$77.15	\$36,569	459	\$134.16	\$61,581	883	\$82.68	\$73,008	890	\$135.36	\$120,469	409	86.3%	431	93.9%
Malaise and fatigue	1,808	\$96.70	\$174,842	108	\$60.57	\$6,542	2,138	\$93.19	\$199,233	70	\$76.23	\$5,336	330	18.3%	-38	-35.2%
Acute sinusitis	2,037	\$84.53	\$172,192	1,365	\$120.27	\$164,163	2,347	\$85.66	\$201,047	1,992	\$129.73	\$258,417	310	15.2%	627	45.9%
Encounter for pregnancy test and childbirth and childcare instruction	1,218	\$74.24	\$90,429	22	\$23.44	\$516	1,478	\$62.64	\$92,583	39	\$10.53	\$411	260	21.3%	17	77.3%
Influenza due to other identified influenza virus	110	\$136.11	\$14,972	117	\$146.73	\$17,168	341	\$154.43	\$52,660	341	\$144.52	\$49,282	231	210.0%	224	191.5%
Type 2 diabetes mellitus	3,396	\$83.25	\$282,731	7	\$107.03	\$749	3,611	\$84.56	\$305,332	18	\$89.21	\$1,606	215	6.3%	11	157.1%
<b>Total Non-Emergent</b>	<b>42,627</b>	<b>\$103</b>	<b>\$4,393,917</b>	<b>4,526</b>	<b>\$118</b>	<b>\$531,989</b>	<b>48,326</b>	<b>\$108</b>	<b>\$5,204,875</b>	<b>8,237</b>	<b>\$128</b>	<b>\$1,052,056</b>	<b>5,699</b>	<b>13.4%</b>	<b>3,711</b>	<b>82.0%</b>

\*Top conditions were determined by ranking disease summary groups by absolute decreases in visits in primary care offices during the latest rolling year period. Highlighted rows indicate a decrease in PCP visits of 10% or more AND an increase in urgent care visits of 10% or more.

# Visits per 1,000 and Net Pay per Visit for Mental Health & Substance Abuse and All Other Conditions for Telemedicine by Provider

		<u>July 2021 – June 2022</u>		<u>July 2022 – June 2023</u>		<u>Trend</u>	
	Site of Service	Visits per 1,000	Net Pay per Visit	Visits per 1,000	Net Payment per Visit	Visits	Net Payment
MHSA	<b>Teladoc</b>	2.9	\$26.88	3.0	\$36.97	2.8%	37.5%
	<b>Amwell</b>	2.0	\$90.50	1.6	\$106.53	-18.6%	17.7%
	<b>All Other Providers</b>	957.3	\$151.44	974.2	\$145.14	2.2%	-4.2%
	<b>Teladoc</b>	---	---	---	---	---	---
All Other Conditions	<b>Amwell</b>	7.4	\$60.40	14.1	\$61.92	89.8%	2.5%
	<b>All Other Providers</b>	403.7	\$389.79	329.3	\$395.27	-18.1%	1.4%

Visits per 1,000 to PCP & Telemedicine  
for Selected Mental Health and Chronic Conditions



# Hospital Affiliated Outpatient and Freestanding Facility High Tech Imaging Utilization and Costs

Visits to Hospitals and Freestanding Facilities  
for Outpatient High-Tech Imaging Services\*  
July 2020 – June 2023

Site of Service	Jul 2020 – Jun 2021			Jul 2021 – Jun 2022			Change		
	Visits	Net Payment	Allowed Amount	Visits	Net Payment	Allowed Amount	Visits	Net Payment	Allowed Amount
<b>Hospitals</b>	7,844	\$15,641,774	\$16,069,342	7,352	\$14,709,489	\$15,219,339	-492	-\$932,284	-\$850,003
<b>Freestanding</b>	6,294	\$3,061,076	\$3,158,005	6,237	\$2,975,179	\$3,128,382	-57	-\$85,896	-\$29,622
<b>Total</b>	14,138	\$18,702,849	\$19,227,347	13,589	\$17,684,669	\$18,347,721	-549	-\$1,018,181	-\$879,626

Site of Service	Jul 2021 – Jun 2022			Jul 2022 – Jun 2023			Change		
	Visits	Net Payment	Allowed Amount	Visits	Net Payment	Allowed Amount	Visits	Net Payment	Allowed Amount
<b>Hospitals</b>	7,352	\$14,709,489	\$15,219,339	7,470	\$15,961,158	\$16,501,596	118	\$1,251,669	\$1,282,257
<b>Freestanding</b>	6,237	\$2,975,179	\$3,128,382	6,861	\$3,069,867	\$3,170,772	624	\$94,688	\$42,390
<b>Total</b>	13,589	\$17,684,669	\$18,347,721	14,331	\$19,031,025	\$19,672,368	742	\$1,346,356	\$1,324,647

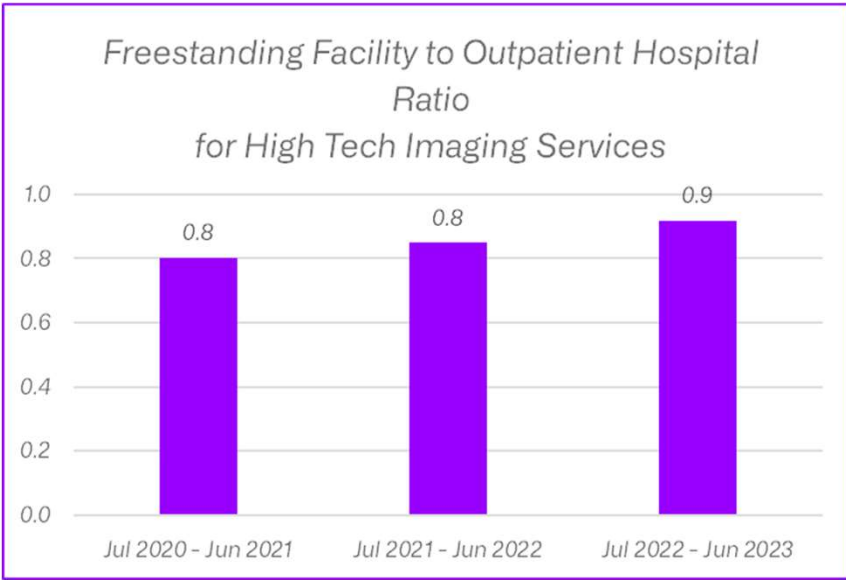
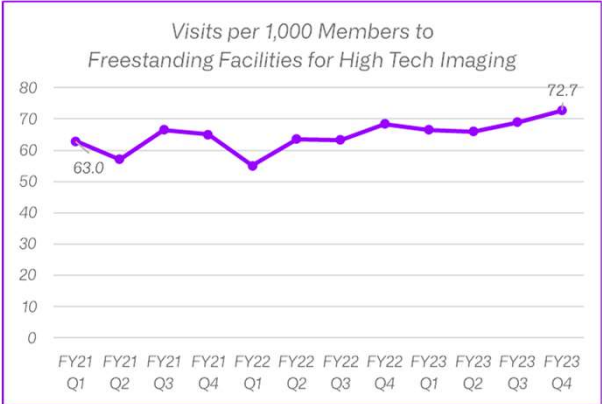
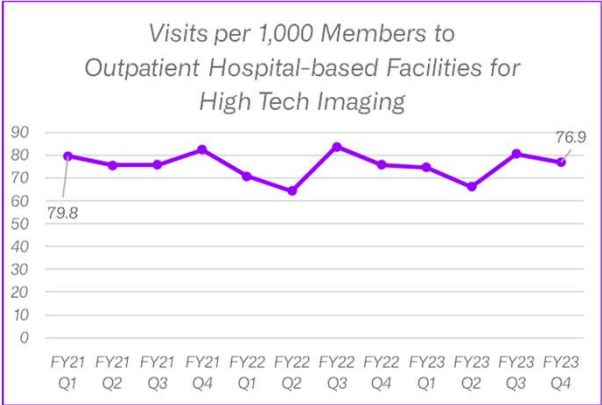
Net Pay per Visit by Site of Service  
for Outpatient High-Tech Imaging Services  
July 2020 – June 2023

<i>Site of Service</i>	<u>Period 1</u> <i>Jul 2020-Jun 2021</i>	<u>Period 2</u> <i>Jul 2021-Jun 2022</i>	<u>Period 3</u> <i>Jul 2022-Jun 2023</i>	<u>Change</u> <u>Period 1</u> <u>to Period 2</u>	<u>Change</u> <u>Period 2</u> <u>to Period 3</u>
<b>Hospitals</b>	\$1,994	\$2,001	\$2,137	0.3%	6.8%
<b>Freestanding</b>	\$486	\$477	\$447	-1.9%	-6.2%
<b>Total</b>	\$1,323	\$1,301	\$1,328	-1.6%	2.0%

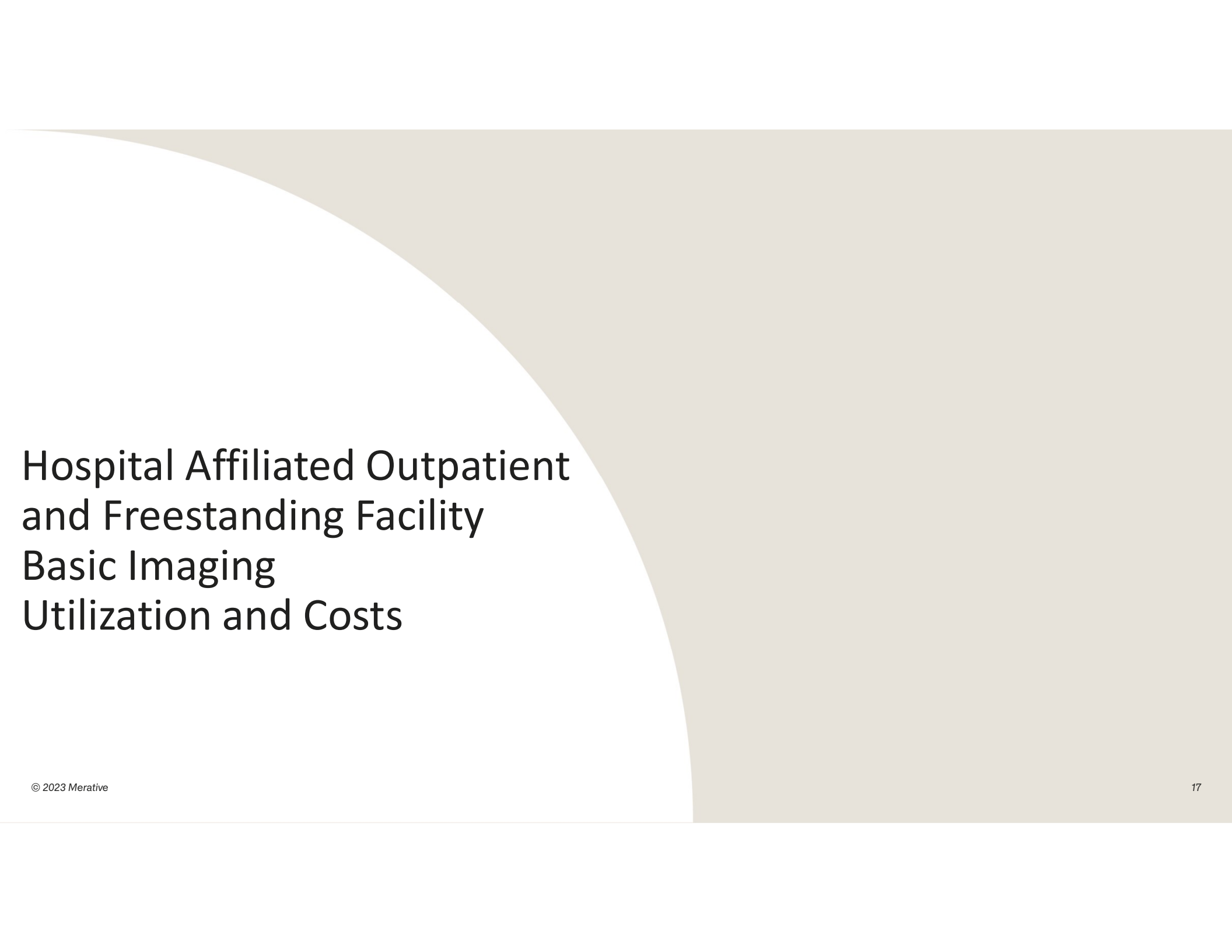
Visits to Hospitals and Freestanding Facilities  
for Outpatient High-Tech Imaging Services  
July 2020 – June 2023

	<u>Period 1</u> <i>Jul 2020-Jun 2021</i>	<u>Period 2</u> <i>Jul 2021-Jun 2022</i>	<u>Period 3</u> <i>Jul 2022-Jun 2023</i>	<u>Change</u> <u>Period 1</u> <u>to Period 2</u>	<u>Change</u> <u>Period 2</u> <u>to Period 3</u>
<b>Total Net Pay per Visit</b>	\$1,323	\$1,301	\$1,328	-1.6%	2.0%
<b>Total Allowed Amount per Visit</b>	\$1,360	\$1,350	\$1,373	-0.7%	1.7%

## Visits per 1,000 to Hospitals and Freestanding Facilities for Outpatient High-Tech Imaging Services



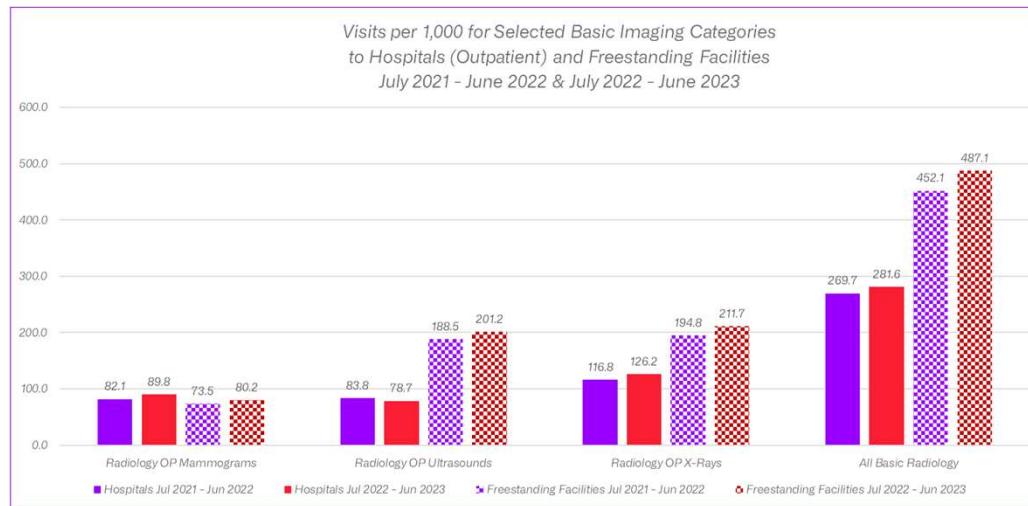
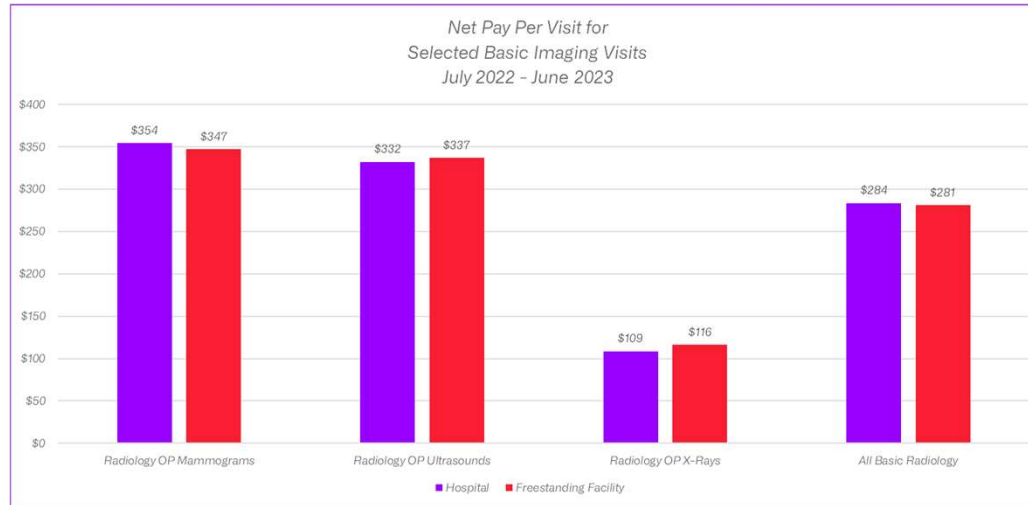




# Hospital Affiliated Outpatient and Freestanding Facility Basic Imaging Utilization and Costs

## Basic Imaging Utilization and Cost by Site of Service and Selected Service Categories

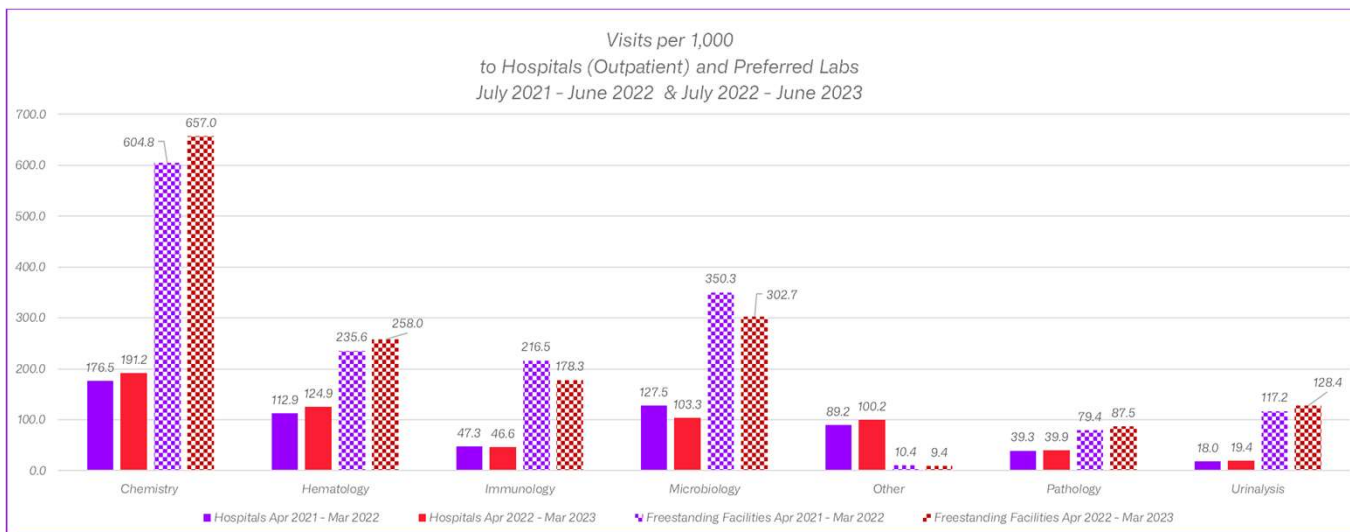
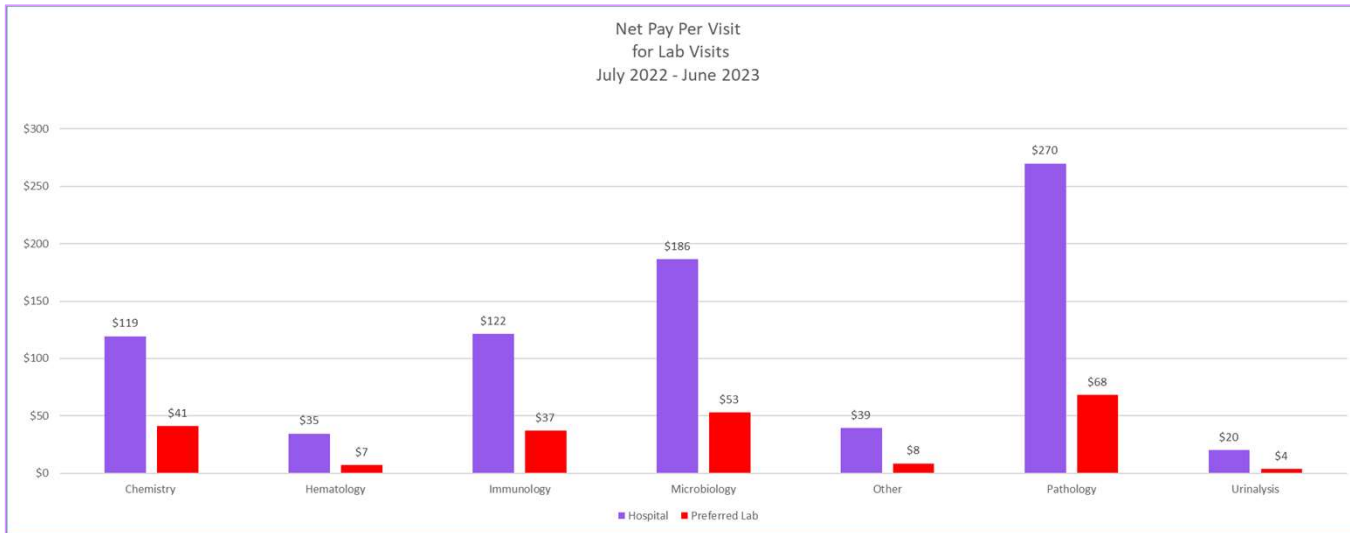
		July 2021 – June 2022		July 2022 – July 2023		Trend	
		Visits	Net Pay	Visits	Net Pay	Visits	Net Pay
<i>Hospital (Outpatient Imaging)</i>	<b>Mammograms</b>	8,177	\$2,840,547	8,983	\$3,182,161	9.9%	12.0%
	<b>X-Rays</b>	11,636	\$1,742,911	12,629	\$2,042,560	8.5%	17.2%
	<b>Ultrasounds</b>	8,354	\$2,817,882	7,872	\$2,616,309	-5.8%	-7.2%
	<b>Other</b>	1,302	\$151,110	1,385	\$150,573	6.4%	-0.4%
	<b>Total</b>	<b>26,872</b>	<b>\$7,552,450</b>	<b>28,168</b>	<b>\$7,991,602</b>	<b>4.8%</b>	<b>5.8%</b>
<i>Freestanding Facility</i>	<b>Mammograms</b>	7,329	\$1,773,525	8,018	\$1,964,371	9.4%	10.8%
	<b>X-Rays</b>	19,413	\$1,114,494	21,176	\$1,198,838	9.1%	7.6%
	<b>Ultrasounds</b>	18,786	\$3,597,618	20,124	\$3,889,602	7.1%	8.1%
	<b>Other</b>	1,512	\$171,286	1,579	\$188,634	4.4%	10.1%
	<b>Total</b>	<b>45,047</b>	<b>\$6,656,923</b>	<b>48,728</b>	<b>\$7,241,446</b>	<b>8.2%</b>	<b>8.8%</b>



# Hospital Affiliated Labs and Preferred Labs Utilization and Costs

## Lab Services Utilization and Cost by Site of Service and Selected Service Categories

		July 2021 – June 2022		July 2022 – July 2023		Trend	
		Visits	Net Pay	Visits	Net Pay	Visits	Net Pay
<b>Hospital (Outpatient Lab)</b>	Chemistry	17,585	2,109,820	19,124	2,283,938	8.8%	8.3%
	Hematology	11,247	424,039	12,497	431,294	11.1%	1.7%
	Immunology	4,716	475,663	4,665	566,868	-1.1%	19.2%
	Microbiology	12,708	2,065,101	10,333	1,926,507	-18.7%	-6.7%
	Other	8,890	321,150	10,023	393,283	12.7%	22.5%
	Pathology	3,916	1,040,726	3,991	1,077,375	1.9%	3.5%
	Urinalysis	1,792	38,628	1,944	38,952	8.5%	0.8%
<b>Preferred Lab</b>	Chemistry	60,265	2,394,398	65,722	2,691,869	9.1%	12.4%
	Hematology	23,477	165,175	25,809	179,094	9.9%	8.4%
	Immunology	21,578	746,138	17,835	657,570	24.0%	-11.9%
	Microbiology	34,904	2,022,728	30,280	1,603,888	-13.2%	-20.7%
	Other	1,039	6,714	941	7,920	-9.4%	18.0%
	Pathology	7,910	595,604	8,755	595,414	10.7%	0.0%
	Urinalysis	11,675	42,819	12,842	47,961	10.0%	12.0%



# Outpatient Events at Ambulatory Surgery Centers and Hospital (Outpatient) Facilities

## Top Outpatient Events by Site of Service

		<i>July 2021 – June 2022</i>		<i>July 2022 – June 2023</i>		<i>Trend</i>		
	<i>Event</i>	<i># of Events</i>	<i>Net Pay per Event</i>	<i># of Events</i>	<i>Net Pay per Event</i>	<i># Events</i>	<i>Net Pay per Event</i>	<i>Avg. Cost Difference (Hospital – Ambulatory)</i>
<b><i>Ambulatory Surgery Centers</i></b>	Colonoscopy	2,482	\$1,533	2,658	\$1,498	7.1%	-2.3%	\$3,058
	Upper GI endoscopy	647	\$1,565	707	\$1,548	9.3%	-1.1%	\$3,598
	Breast aspiration & biopsy	6	\$2,654	12	\$3,447	100.0%	29.9%	\$1,311
	Hysteroscopy	105	\$2,496	89	\$3,074	-15.2%	23.2%	\$7,295
	Injection paravertebral facet joint	313	\$1,270	314	\$1,249	0.3%	-1.6%	\$1,659
	Myringotomy/tubes	4	\$1,880	20	\$1,740	400.0%	-7.5%	\$5,435
	Arthroscopy, knee	149	\$4,025	138	\$5,398	-7.4%	34.1%	\$7,155
	Tonsillectomy/adenoidectomy	26	\$2,564	50	\$2,544	92.3%	-0.8%	\$6,504
	Laparoscopy, hysterectomy	23	\$10,610	34	\$9,924	47.8%	-6.5%	\$16,524
	Laparoscopy, gastric restrictive	50	\$18,315	40	\$19,405	-20.0%	6.0%	\$11,961
<b><i>Hospitals</i></b>	Colonoscopy	801	\$4,410	955	\$4,556	19.2%	3.3%	
	Upper GI endoscopy	573	\$4,677	549	\$5,146	-4.2%	10.0%	
	Breast aspiration & biopsy	331	\$4,863	325	\$4,758	-1.8%	-2.2%	
	Hysteroscopy	228	\$9,475	239	\$10,369	4.8%	9.4%	
	Injection paravertebral facet joint	15	\$3,846	8	\$2,908	-46.7%	-24.4%	
	Myringotomy/tubes	160	\$6,563	210	\$7,175	31.3%	9.3%	
	Arthroscopy, knee	57	\$11,142	53	\$12,552	-7.0%	12.7%	
	Tonsillectomy/adenoidectomy	88	\$9,183	135	\$9,048	53.4%	-1.5%	
	Laparoscopy, hysterectomy	131	\$24,214	141	\$26,448	7.6%	9.2%	
	Laparoscopy, gastric restrictive	101	\$27,056	100	\$31,366	-1.0%	15.9%	



