



Site of Service Steerage Report  
FY23, 1st Quarter Update  
(for Incurred Claims through September 2022)

*State of Delaware*

*February 2023*

# Key Findings

*Based on incurred claims for the rolling year period ending in October 2022 (FY23 Q1):*

- After large decreases in the prior rolling year period visits to emergency rooms and urgent care for non-emergent/primary care treatable conditions and visits to primary care providers, utilization increased across all three sites of service.*
- On a per visit basis, urgent care services increased by 3.3% from \$133 per visit to \$138 per visit and emergency room services increased by 5.5% from \$1,350 to \$1,425 per visit for non-emergent/primary care treatable conditions.*
- PCP visits increased for anxiety and depression, while decreasing for telemedicine visits encounters.*
- Outpatient visits for high-tech radiology services decreased marginally at hospitals and increased at freestanding facilities. Average cost for these visits decreased at freestanding facilities by 11.6% and increased by 5.6% at hospitals.*

# Emergency Room, Urgent Care Primary Care Provider & Telemedicine Utilization and Costs

## Visits to Emergency Rooms, Urgent Care Centers and Primary Care Providers for Non-Emergent and Primary Care Treatable Conditions, July 2019 – June 2022\*

Site of Service	<u>Oct 19 – Sep 20</u>			<u>Oct 20 – Sep 21</u>			<u>Change</u>		
	Visits	Net Payment	Allowed Amount	Visits	Net Payment	Allowed Amount	Visits	Net Payment	Allowed Amount
<i>Emergency Room</i>	10,966	\$14,720,902	\$16,503,945	10,312	\$13,923,318	\$15,414,751	-654	-\$797,584	-\$1,089,193
<i>Urgent Care</i>	46,086	\$5,170,626	\$6,044,790	44,008	\$5,866,794	\$6,394,245	-2,078	\$696,167	\$349,454
<i>Primary Care</i>	121,546	\$12,605,083	\$14,109,170	107,527	\$12,978,928	\$14,338,947	-14,019	\$373,845	\$229,777
<b>Total</b>	178,598	\$32,496,612	\$36,657,905	161,847	\$32,769,040	\$36,147,943	-16,751	\$272,428	-\$509,962

Site of Service	<u>Oct 20 – Sep 21</u>			<u>Oct 21 – Sep 22</u>			<u>Change</u>		
	Visits	Net Payment	Allowed Amount	Visits	Net Payment	Allowed Amount	Visits	Net Payment	Allowed Amount
<i>Emergency Room</i>	10,312	\$13,923,318	\$15,414,751	10,668	\$15,198,424	\$16,827,554	356	\$1,275,106	\$1,412,803
<i>Urgent Care</i>	44,008	\$5,866,794	\$6,394,245	44,480	\$6,123,053	\$6,758,021	472	\$256,259	\$363,776
<i>Primary Care</i>	107,527	\$12,978,928	\$14,338,947	116,617	\$13,548,507	\$15,142,627	9,090	\$569,579	\$803,680
<b>Total</b>	161,847	\$32,769,040	\$36,147,943	171,765	\$34,869,984	\$38,728,202	9,918	\$2,100,944	\$2,580,260

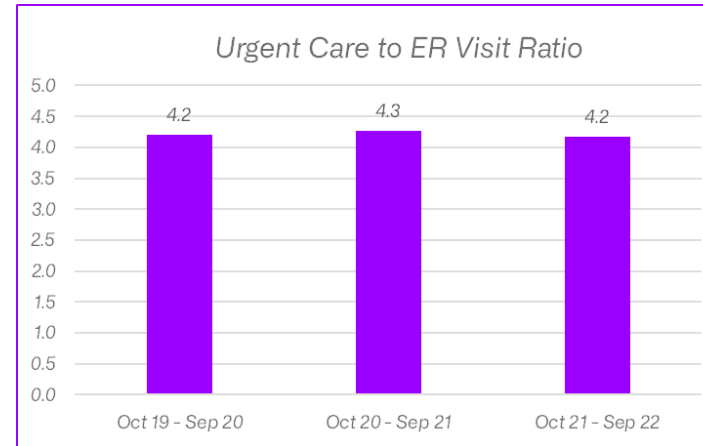
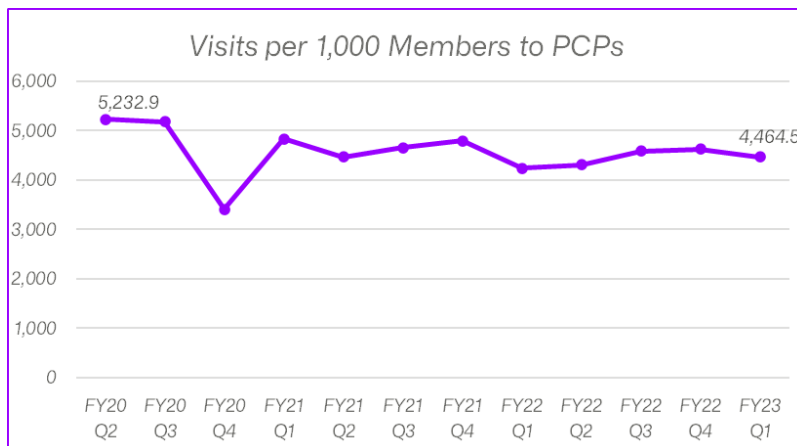
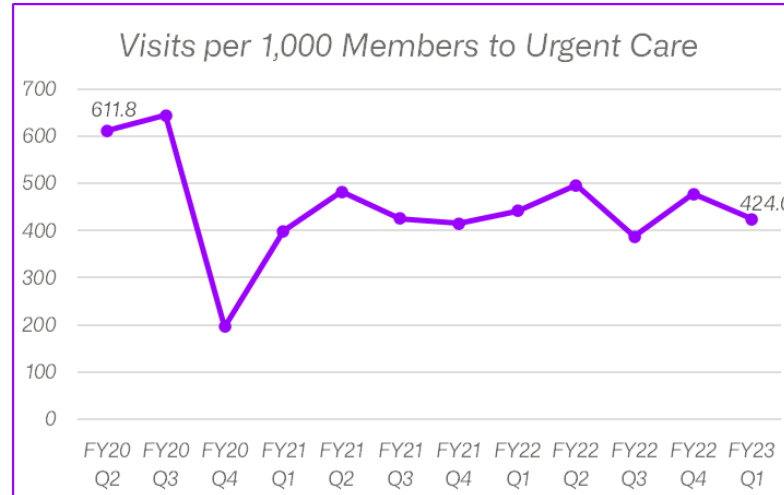
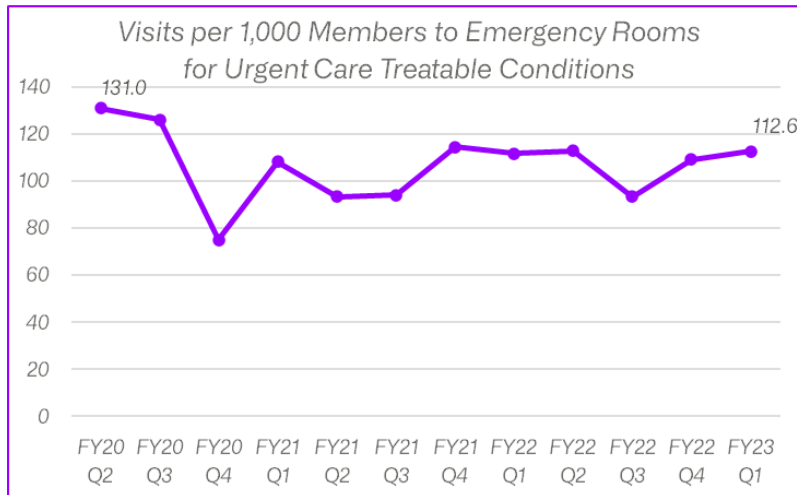
## Net Pay per Visit by Site of Service, October 2019 – September 2022

Site of Service	<u>Period 1</u> <u>Oct 19 - Sep 20</u>	<u>Period 2</u> <u>Oct 20 – Sep 21</u>	<u>Period 3</u> <u>Oct 21 – Sep 22</u>	<u>Change</u> <u>Period 1</u> <u>to Period 2</u>	<u>Change</u> <u>Period 2</u> <u>to Period 3</u>
<i>Emergency Room</i>	\$1,342	\$1,350	\$1,425	0.6%	5.5%
<i>Urgent Care</i>	\$112	\$133	\$138	18.8%	3.3%
<i>Primary Care</i>	\$104	\$121	\$116	16.4%	-3.7%

## Visits to Emergency Rooms, Urgent Care Centers and Primary Care Providers for Non-Emergent and Primary Care Treatable Conditions October 2019 – September 2022

<i>Total Non-Emergent &amp; Primary Care Treatable Conditions</i>	<u>Period 1</u> <u>Oct 19 - Sep 20</u>	<u>Period 2</u> <u>Oct 20 – Sep 21</u>	<u>Period 3</u> <u>Oct 21 – Sep 22</u>	<u>Change</u> <u>Period 1</u> <u>to Period 2</u>	<u>Change</u> <u>Period 2</u> <u>to Period 3</u>
<i>Net Pay Per Visit</i>	\$182	\$202	\$203	11.3%	0.3%
<i>Allowed Amount Per Visit</i>	\$205	\$223	\$225	8.8%	1.0%

## Visits per 1,000 to Emergency Rooms, Urgent Care Centers and Primary Care Providers for Non-Emergent and Primary Care Treatable Conditions



## Visits to Emergency Rooms and Urgent Care for Top 15 Primary Care Treatable Conditions\* October 2020 – September 2022

	Oct 20 - Sep 21						Oct 21 - Sep 22						Change in ER Visits	% Change in ER Visits	Change in Urgent Care Visits	% Change in Urgent Care Visits
	Emergency Room			Urgent Care Facility			Emergency Room			Urgent Care Facility						
	Visits	Net Pay per Visit	Net Pay	Visits	Net Pay per Visit	Net Pay	Visits	Net Pay per Visit	Net Pay	Visits	Net Pay per Visit	Net Pay				
<b>Diagnosis Summary Group</b>																
<b>Abdominal and pelvic pain</b>	2,119	\$1,613	\$3,418,884	482	\$123	\$59,098	2,289	\$1,702	\$3,896,413	526	\$133.89	\$70,425.59	170	8.0%	44	9.1%
<b>Acute upper respiratory infections of multiple and unspecified sites</b>	259	\$1,097	\$284,057	860	\$117	\$100,695	428	\$1,221	\$522,680	2,310	\$135.79	\$313,674.65	169	65.3%	1,450	168.6%
<b>Pain in throat and chest</b>	1,391	\$1,600	\$2,225,788	200	\$116	\$23,221	1,295	\$1,468	\$1,901,189	217	\$116.96	\$25,380.17	-96	-6.9%	17	8.5%
<b>Suppurative and unspecified otitis media</b>	76	\$457	\$34,709	503	\$112	\$56,183	97	\$824	\$79,930	1,024	\$124.16	\$127,136.82	21	27.6%	521	103.6%
<b>Cellulitis and acute lymphangitis</b>	290	\$1,415	\$410,436	531	\$121	\$64,437	250	\$1,538	\$384,509	603	\$125.83	\$75,874.06	-40	-13.8%	72	13.6%
<b>Acute bronchitis</b>	36	\$1,138	\$40,958	179	\$101	\$17,999	47	\$1,678	\$78,877	482	\$106.14	\$51,157.28	11	30.6%	303	169.3%
<b>Cutaneous abscess, furuncle and carbuncle</b>	155	\$1,417	\$219,709	212	\$128	\$27,155	147	\$1,194	\$175,575	178	\$134.74	\$23,984.50	-8	-5.2%	-34	-16.0%
<b>Other symptoms and signs involving the digestive system and abdomen</b>	97	\$1,664	\$161,445	103	\$111	\$11,472	125	\$1,432	\$178,962	90	\$114.48	\$10,302.80	28	28.9%	-13	-12.6%
<b>Nonsuppurative otitis media</b>	18	\$840	\$15,127	84	\$118	\$9,897	36	\$695	\$25,018	169	\$117.12	\$19,794.08	18	100.0%	85	101.2%
<b>Bronchitis, not specified as acute or chronic</b>	34	\$1,572	\$53,445	44	\$135	\$5,950	54	\$1,276	\$68,914	100	169.04	16904.03	20	58.8%	56	127.3%
<b>Diseases of pulp and periapical tissues</b>	55	\$905	\$49,797	76	\$105	\$7,961	51	\$784	\$39,981	102	\$117.13	\$11,946.94	-4	-7.3%	26	34.2%
<b>Abnormalities of breathing</b>	95	\$952	\$90,482	22	\$97	\$2,140	84	\$1,356	\$113,901	28	\$112.00	\$3,136.05	-11	-11.6%	6	27.3%
<b>Other joint disorder, not elsewhere classified</b>	54	\$289	\$15,599	58	\$108	\$6,273	68	\$440	\$29,909	41	\$125.06	\$5,127.54	14	25.9%	-17	-29.3%
<b>Gastro-esophageal reflux disease</b>	56	\$1,019	\$57,063	36	\$92	\$3,327	61	\$1,163	\$70,934	44	\$118.55	\$5,216.15	5	8.9%	8	22.2%
<b>Other local infections of skin and subcutaneous tissue</b>	28	\$432	\$12,104	59	\$112	\$6,591	21	\$433	\$9,086	83	\$104.71	\$8,691.13	-7	-25.0%	24	40.7%
	<b>4,735</b>	<b>\$1,495</b>	<b>\$7,077,500</b>	<b>3,390</b>	<b>\$117</b>	<b>\$395,808</b>	<b>5,032</b>	<b>\$1,504</b>	<b>\$7,566,791</b>	<b>5,914</b>	<b>\$129</b>	<b>\$760,061</b>	<b>290</b>	<b>6.3%</b>	<b>2,548</b>	<b>74.5%</b>

\* Top conditions were determined by ranking disease summary groups by the combined volume of visits to emergency rooms and urgent care centers during the latest rolling year period. Green highlighted fields indicate a decrease of 10% or more in ER Visits AND an increase in Urgent Care Visits of 10% or more.

# Visits to Emergency Rooms and Urgent Care for Top 15 Non-Emergent Conditions\* October 2020 – September 2022

	Oct 20 - Sep 21						Oct 21 - Sep 22						Change in ER Visits	% Change in ER Visits	Change in Urgent Care Visits	% Change in Urgent Care Visits
	Emergency Room			Urgent Care Facility			Emergency Room			Urgent Care Facility						
	Visits	Net Pay per Visit	Net Pay	Visits	Net Pay per Visit	Net Pay	Visits	Net Pay per Visit	Net Pay	Visits	Net Pay per Visit	Net Pay				
<b>Diagnosis Summary Group</b>																
<b>Acute pharyngitis</b>	179	\$967	\$173,084	1,635	\$111	\$181,553	196	\$1,080	\$211,734	2,400	\$115	\$275,154	17	9.5%	765	46.8%
<b>Acute sinusitis</b>	33	\$906	\$29,886	727	\$110	\$80,067	25	\$687	\$17,175	1,370	\$119	\$163,597	-8	-24.2%	643	88.4%
<b>Other and unspecified soft tissue disorders, not elsewhere classified</b>	676	\$607	\$410,223	555	\$123	\$68,098	708	\$599	\$424,327	586	\$131	\$76,751	32	4.7%	31	5.6%
<b>Nausea and vomiting</b>	540	\$1,598	\$862,830	176	\$112	\$19,706	680	\$1,530	\$1,040,244	190	\$115	\$21,875	140	25.9%	14	8.0%
<b>Dizziness and giddiness</b>	555	\$1,650	\$915,965	118	\$127	\$14,934	568	\$1,915	\$1,087,971	135	\$132	\$17,762	13	2.3%	17	14.4%
<b>Dorsalgia</b>	619	\$1,033	\$639,430	399	\$126	\$50,076	403	\$957	\$385,706	159	\$136	\$21,569	-216	-34.9%	-240	-60.2%
<b>Conjunctivitis</b>	26	\$440	\$11,428	276	\$124	\$34,204	36	\$604	\$21,737	520	\$127	\$66,215	10	38.5%	244	88.4%
<b>Pain associated with micturition</b>	30	\$827	\$24,820	454	\$110	\$49,722	32	\$1,010	\$32,328	411	\$116	\$47,853	2	6.7%	-43	-9.5%
<b>Essential (primary) hypertension</b>	356	\$838	\$298,501	124	\$105	\$12,974	267	\$877	\$234,094	151	\$100	\$15,029	-89	-25.0%	27	21.8%
<b>Chronic sinusitis</b>	20	\$950	\$18,999	328	\$86	\$28,145	18	\$651	\$11,718	373	\$96	\$35,752	-2	-10.0%	45	13.7%
<b>Malaise and fatigue</b>	227	\$1,033	\$234,477	226	\$32	\$7,319	239	\$996	\$238,018	80	\$84	\$6,700	12	5.3%	-146	-64.6%
<b>Rash and other nonspecific skin eruption</b>	75	\$642	\$48,162	244	\$143	\$34,850	93	\$828	\$76,961	223	\$132	\$29,486	18	24.0%	-21	-8.6%
<b>Other disorders of external ear</b>	8	\$867	\$6,936	275	\$113	\$31,210	21	\$658	\$13,812	292	\$122	\$35,746	13	162.5%	17	6.2%
<b>Otalgia and effusion of ear</b>	32	\$390	\$12,495	217	\$108	\$23,402	34	\$617	\$20,977	249	\$118	\$29,458	2	6.3%	32	14.7%
<b>Unspecified contact dermatitis</b>	20	\$435	\$8,692	207	\$125	\$25,808	12	\$491	\$5,892	211	\$134	\$28,296	-8	-40.0%	4	1.9%
	<b>3,396</b>	<b>\$1,088</b>	<b>\$3,695,929</b>	<b>5,961</b>	<b>\$111</b>	<b>\$662,068</b>	<b>3,332</b>	<b>\$1,147</b>	<b>\$3,822,694</b>	<b>7,350</b>	<b>\$119</b>	<b>\$871,243</b>	<b>-64</b>	<b>-1.9%</b>	<b>1,389</b>	<b>23.3%</b>

\* Top conditions were determined by ranking disease summary groups by the combined volume of visits to emergency rooms and urgent care centers during the latest rolling year period. Green highlighted fields indicate a decrease of 10% or more in ER Visits AND an increase in Urgent Care Visits of 10% or more.



# Visits to Primary Care Providers and Urgent Care for Top Primary Care Treatable Conditions\* October 2020 – September 2022

Diagnosis Summary Group	Oct 20 - Sep 21						Oct 21 - Sep 22						Change: PCP Visits	% Change: PCP Visits	Change: Urgent Care Visits	% Change: Urgent Care Visits
	PCP Office Visits			Urgent Care Facility			PCP Office Visits			Urgent Care Facility						
	Visits	Net Pay per Visit	Net Pay	Visits	Net Pay per Visit	Net Pay	Visits	Net Pay per Visit	Net Pay	Visits	Net Pay per Visit	Net Pay				
Encounter for gen exam w/o complaint, suspected or reported diagnosis	24,422	\$199.16	\$4,863,787.95	1	\$169.89	\$169.89	24,230	\$181.66	\$4,401,727.34	3	\$75.47	\$226.42	-192	-0.8%	2	200.0%
Cellulitis and acute lymphangitis	597	\$80.56	\$48,093.19	531	\$121.35	\$64,436.56	557	\$83.23	\$46,360.90	603	\$125.83	\$75,874.06	-40	-6.7%	72	13.6%
Enlarged lymph nodes	290	\$75.80	\$21,981.67	40	\$111.10	\$4,444.17	261	\$73.55	\$19,196.37	44	\$110.41	\$4,858.03	-29	-10.0%	4	10.0%
Vasomotor and allergic rhinitis	540	\$83.36	\$45,015.56	13	\$141.46	\$1,839.00	516	\$107.78	\$55,615.05	11	\$182.39	\$2,006.32	-24	-4.4%	-2	-15.4%
Irritable bowel syndrome	142	\$75.83	\$10,767.99	3	156.977	470.93	119	\$87.28	\$10,386.15	3	\$124.69	\$374.08	-23	-16.2%	0	0.0%
Localized swelling, mass and lump of skin and subcutaneous tissue	145	\$80.05	\$11,607.86	31	\$121.88	\$3,778.27	128	\$80.09	\$10,251.91	29	\$139.31	\$4,039.93	-17	-11.7%	-2	-6.5%
Encounter for other aftercare	27	\$85.43	\$2,306.66	5	\$112.28	\$561.38	12	\$69.89	\$838.64	5	\$89.79	\$448.96	-15	-55.6%	0	0.0%
Hemorrhage from respiratory passages	104	\$69.32	\$7,208.92	23	\$131.77	\$3,030.62	90	\$77.33	\$6,959.69	16	152.608	2441.72	-14	-13.5%	-7	-30.4%
Acne	584	\$77.80	\$45,434.22	4	\$106.13	\$424.50	570	\$77.14	\$43,970.38	5	\$133.80	\$669.00	-14	-2.4%	1	25.0%
Persons encountering health services for oth couns & med advice NEC	48	\$80.74	\$3,875.50	12	\$135.29	\$1,623.50	35	\$67.56	\$2,364.61	13	\$129.67	\$1,685.74	-13	-27.1%	1	8.3%
<b>able</b>	<b>26,899</b>	<b>\$188</b>	<b>\$5,060,080</b>	<b>663</b>	<b>\$122</b>	<b>\$80,779</b>	<b>26,518</b>	<b>\$173</b>	<b>\$4,597,671</b>	<b>732</b>	<b>\$127</b>	<b>\$92,624</b>	<b>-381</b>	<b>-1.4%</b>	<b>69</b>	<b>10.4%</b>

\*Top conditions were determined by ranking disease summary groups by absolute decreases in visits in primary care offices during the latest rolling year period. Highlighted rows indicate a decrease in PCP visits of 10% or more AND an increase in urgent care visits of 10% or more.

# Visits to Primary Care Providers and Urgent Care for Top Non-Emergent Conditions\* October 2020 – September 2022

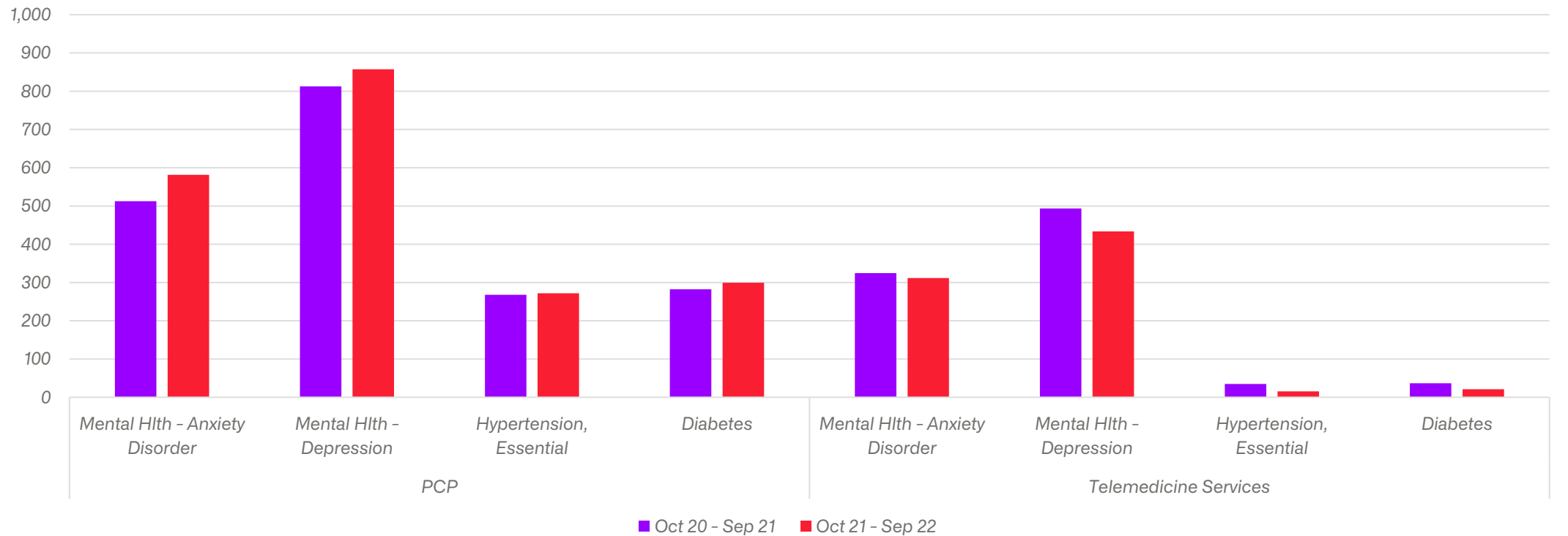
Diagnosis Summary Group	Oct 20 - Sep 21						Oct 21 - Sep 22						Change: PCP Visits	% Change: PCP Visits	Change: Urgent Care Visits	% Change: Urgent Care Visits
	PCP Office Visits			Urgent Care Facility			PCP Office Visits			Urgent Care Facility						
	Visits	Net Pay per Visit	Net Pay	Visits	Net Pay per Visit	Net Pay	Visits	Net Pay per Visit	Net Pay	Visits	Net Pay per Visit	Net Pay				
Dorsalgia	3,358	\$80.10	\$268,960	399	\$125.50	\$50,076	2,060	\$76.53	\$157,650	159	\$135.66	\$21,569	-1,298	-38.7%	-240	-60.2%
Dermatophytosis	290	\$77.80	\$22,561	113	\$113.46	\$12,820	248	\$76.70	\$19,022	97	\$121.04	\$11,741	-42	-14.5%	-16	-14.2%
Other and unspecified dermatitis	522	\$75.44	\$39,379	88	\$117.89	\$10,374	485	\$71.97	\$34,904	124	133.119	\$16,506	-37	-7.1%	36	40.9%
Oth MTL diseases class elsewhere comp pregnancy, childbirth & puerperium	177	\$288.23	\$51,017	2	\$145.00	\$290	147	\$308.84	\$45,399	1	\$135.00	\$135	-30	-16.9%	-1	-50.0%
Unspecified contact dermatitis	226	\$71.31	\$16,116	207	\$124.68	\$25,808	196	\$72.35	\$14,181	211	\$134.10	\$28,296	-30	-16.9%	-1	-50.0%
Enlarged lymph nodes	290	\$75.80	\$21,982	40	\$111.10	\$4,444	261	\$73.55	\$19,196	44	\$110.41	\$4,858	-30	-13.3%	4	1.9%
Hordeolum and chalazion	155	\$69.65	\$10,796	97	\$121	\$11,727	128	\$75.57	\$9,672	87	\$123.75	\$10,766	-29	-10.0%	4	10.0%
Other disorders of veins	84	\$56.35	\$4,733	2	\$135	\$270	57	\$73.69	\$4,200	2	\$34	\$67	-27	-17.4%	-10	-10.3%
Polyuria	521	\$58.96	\$30,718	76	\$102	\$7,737	494	\$53.39	\$26,372	110	\$130	\$14,296	-27	-32.1%	0	0.0%
Viral warts	419	\$137.36	\$57,553	11	\$122.92	\$1,352	393	\$115.79	\$45,504	9	\$107.34	\$966	-27	-5.2%	34	44.7%
	<b>6,042</b>	<b>\$87</b>	<b>\$523,813</b>	<b>1,035</b>	<b>\$121</b>	<b>\$124,899</b>	<b>4,469</b>	<b>\$84</b>	<b>\$376,102</b>	<b>844</b>	<b>\$129</b>	<b>\$109,201</b>	<b>-1,573</b>	<b>-26.0%</b>	<b>-191</b>	<b>-18.5%</b>

\*Top conditions were determined by ranking disease summary groups by absolute decreases in visits in primary care offices during the latest rolling year period. Highlighted rows indicate a decrease in PCP visits of 10% or more AND an increase in urgent care visits of 10% or more.

# Visits per 1,000 and Net Pay per Visit for Mental Health & Substance Abuse and All Other Conditions for Telemedicine by Provider

		<u>Oct 20 – Sep 21</u>		<u>Oct 20 – Sep 22</u>		<u>Trend</u>	
Site of Service	Visits per 1,000	Net Pay per Visit	Visits per 1,000	Net Payment per Visit	Visits	Net Payment	
<i>Doctor on Demand</i>	0.1	\$59.00	0.4	\$60.64	177.1%		2.8%
<b>Mental Health and Substance Abuse</b>	<i>Teladoc</i>	2.8	\$31.74	2.9	\$26.09	6.6%	<b>-17.8%</b>
	<i>Amwell</i>	1.4	\$84.42	2.1	\$92.54	53.7%	9.6%
	<i>All Other Providers</i>	1,143.4	\$96.84	1,036.0	\$94.81	<b>-9.4%</b>	<b>-2.1%</b>
<b>All Other Conditions</b>	<i>Doctor on Demand</i>	13.7	\$60.98	17.1	\$58.67	24.7%	<b>-3.8%</b>
	<i>Teladoc</i>	0.1	\$80.00				
	<i>Amwell</i>	6.3	\$58.77	7.6	\$59.07	20.0%	0.5%
	<i>All Other Providers</i>	616.6	\$93.40	417.0	\$95.70	<b>-32.4%</b>	2.5%

### Visits per 1,000 to PCP & Telemedicine for Selected Mental Health and Chronic Conditions



# Hospital Affiliated Outpatient and Freestanding Facility High Tech Imaging Utilization and Costs

Visits to Hospitals and Freestanding Facilities  
for Outpatient High-Tech Imaging Services\*  
July 2019 – June 2022

Site of Service	<u>Oct 19 – Sep 20</u>			<u>Oct 20 – Sep 21</u>			<u>Change</u>		
	Visits	Net Payment	Allowed Amount	Visits	Net Payment	Allowed Amount	Visits	Net Payment	Allowed Amount
<b>Hospitals</b>	7,274	\$14,235,703	\$14,733,464	7,604	\$15,075,177	\$15,471,925	330	\$839,474	\$738,461
<b>Freestanding</b>	5,758	\$2,592,694	\$2,688,349	6,078	\$3,070,025	\$3,143,815	320	\$477,331	\$455,466
<b>Total</b>	13,032	\$16,828,396	\$17,421,813	13,682	\$18,145,202	\$18,615,740	650	\$1,316,805	\$1,193,927

Site of Service	<u>Oct 20 – Sep 21</u>			<u>Oct 21 – Sep 22</u>			<u>Change</u>		
	Visits	Net Payment	Allowed Amount	Visits	Net Payment	Allowed Amount	Visits	Net Payment	Allowed Amount
<b>Hospitals</b>	7,604	\$15,075,177	\$15,471,925	7,425	\$15,547,602	\$16,062,193	-179	\$472,426	\$590,269
<b>Freestanding</b>	6,078	\$3,070,025	\$3,143,815	6,505	\$2,903,259	\$3,063,322	427	-\$166,766	-\$80,493
<b>Total</b>	13,682	\$18,145,202	\$18,615,740	13,930	\$18,450,861	\$19,125,515	248	\$305,660	\$509,775

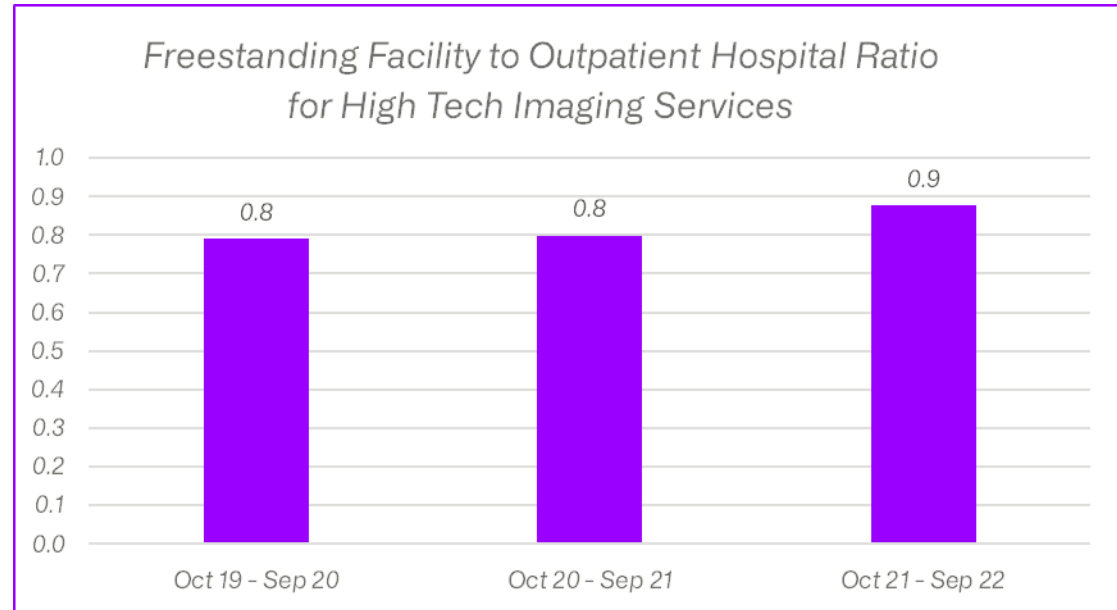
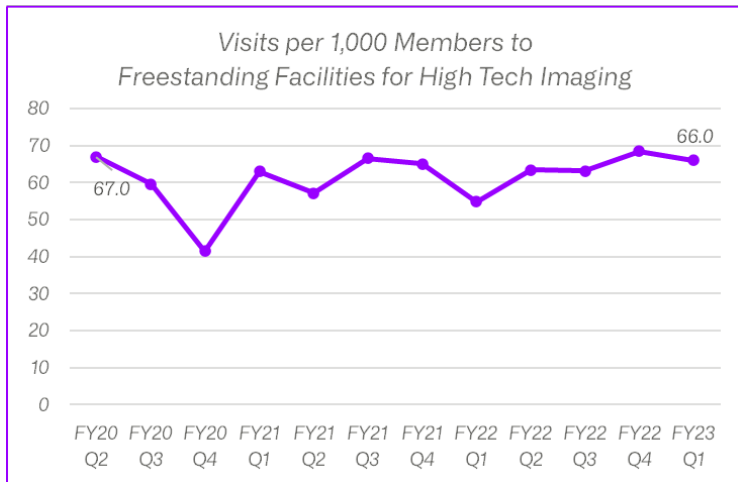
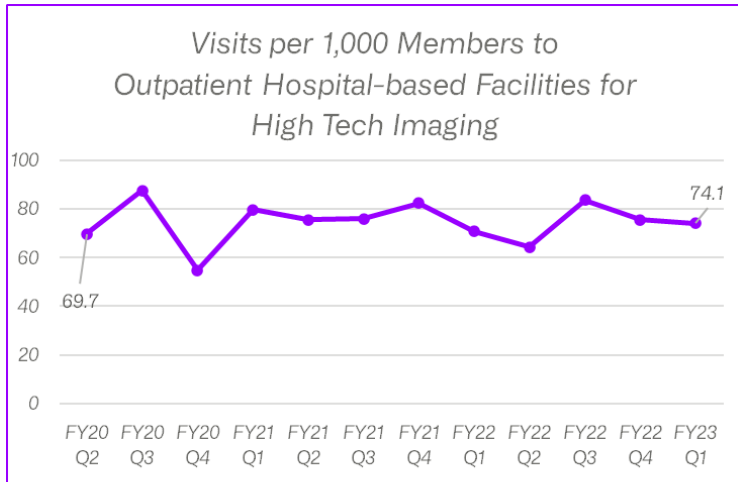
Net Pay per Visit by Site of Service  
for Outpatient High-Tech Imaging Services  
July 2019 – June 2022

<i>Site of Service</i>	<u>Period 1</u> <u>Oct 19 - Sep 20</u>	<u>Period 2</u> <u>Oct 20 – Sep 21</u>	<u>Period 3</u> <u>Oct 21 – Sep 22</u>	<u>Change</u> <u>Period 1</u> <u>to Period 2</u>	<u>Change</u> <u>Period 2</u> <u>to Period 3</u>
<i>Hospitals</i>	\$1,957	\$1,983	\$2,094	1.3%	5.6%
<i>Freestanding</i>	\$450	\$505	\$446	12.2%	-11.6%
<i>Total</i>	\$1,291	\$1,326	\$1,325	2.7%	-0.1%

Visits to Hospitals and Freestanding Facilities  
for Outpatient High-Tech Imaging Services  
July 2019 – June 2022

	<u>Period 1</u> <u>Oct 19 - Sep 20</u>	<u>Period 2</u> <u>Oct 20 – Sep 21</u>	<u>Period 3</u> <u>Oct 21 – Sep 22</u>	<u>Change</u> <u>Period 1</u> <u>to Period 2</u>	<u>Change</u> <u>Period 2</u> <u>to Period 3</u>
<i>Total Net Pay per Visit</i>	\$1,291	\$1,326	\$1,325	2.7%	-0.1%
<i>Total Allowed Amount Per Visit</i>	\$1,337	\$1,361	\$1,373	1.8%	0.9%

## Visits per 1,000 to Hospitals and Freestanding Facilities for Outpatient High-Tech Imaging Services

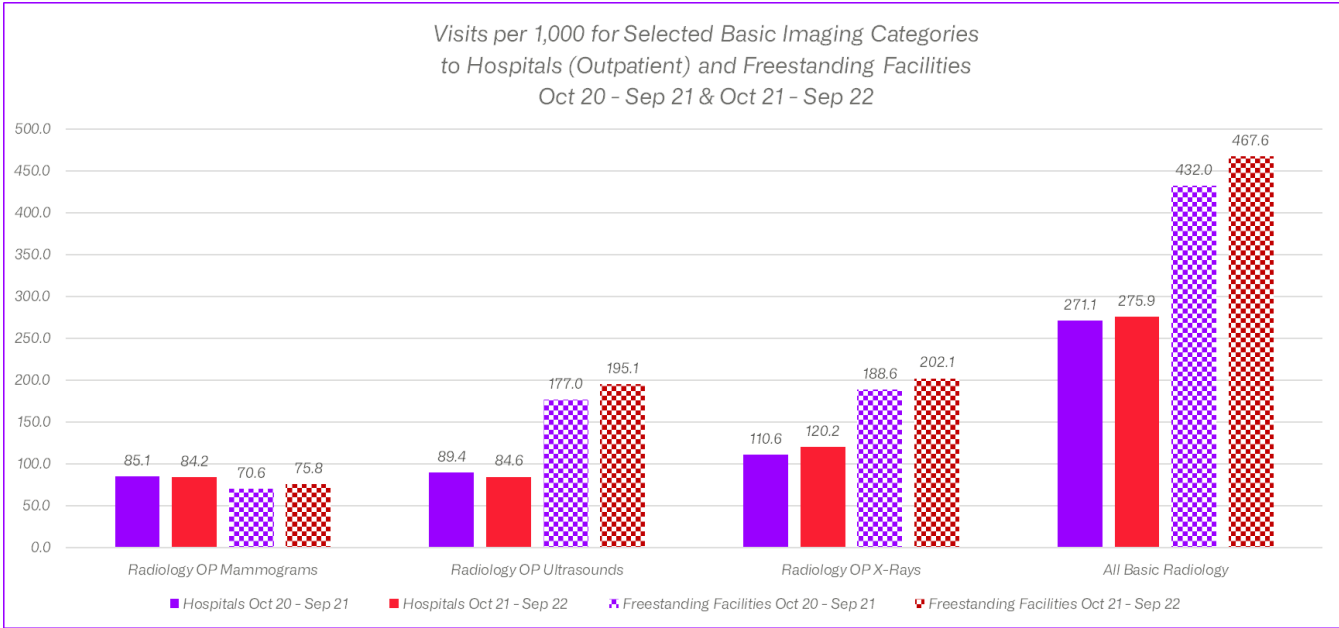
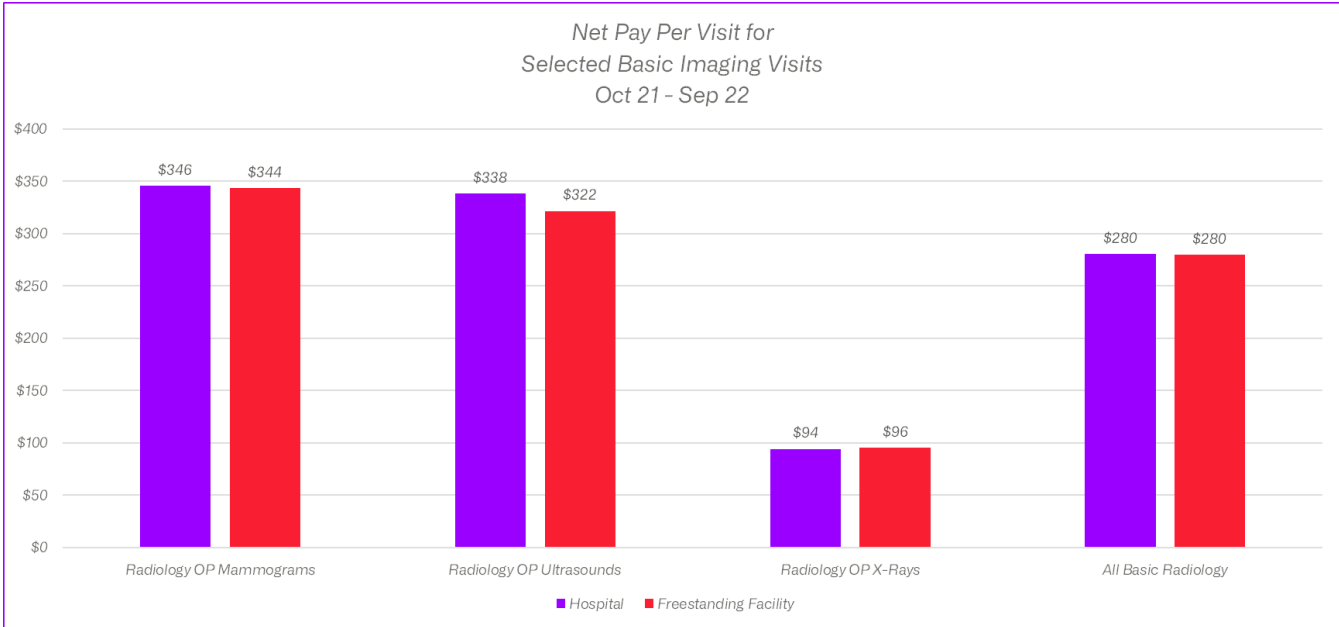




# Hospital Affiliated Outpatient and Freestanding Facility Basic Imaging Utilization and Costs

## Basic Imaging Utilization and Cost by Site of Service and Selected Service Categories

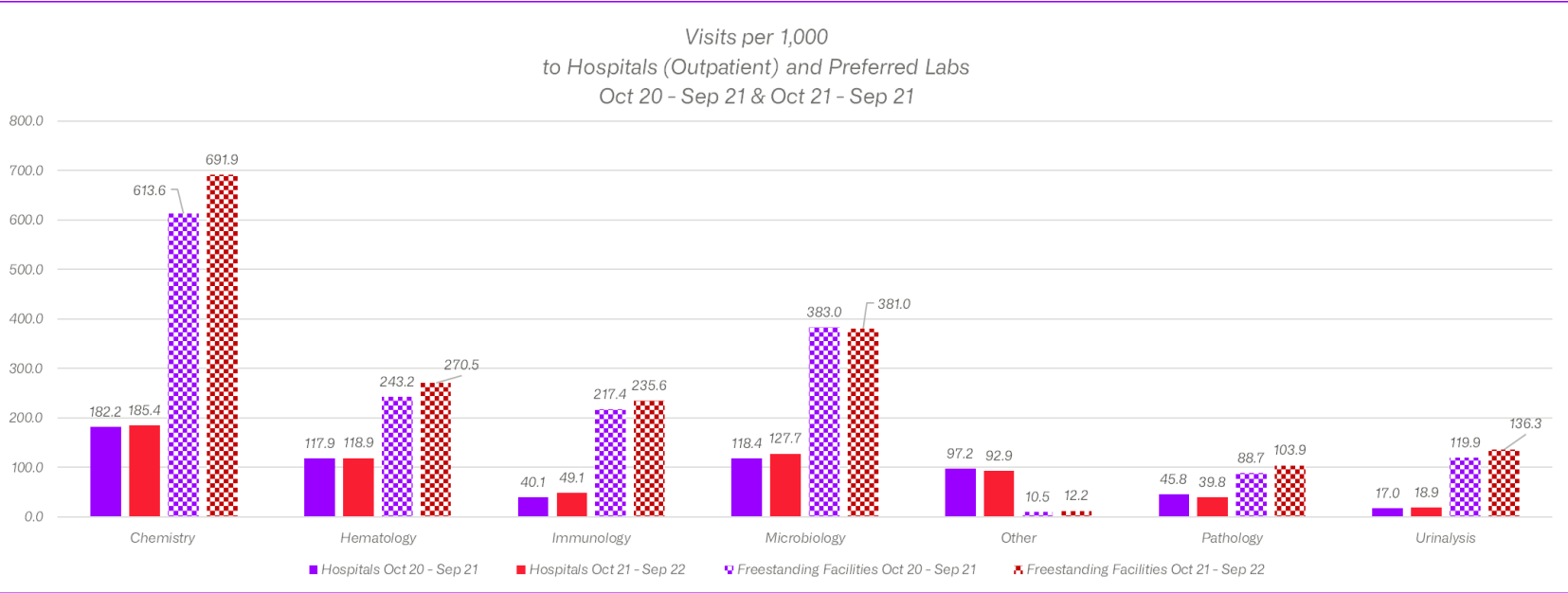
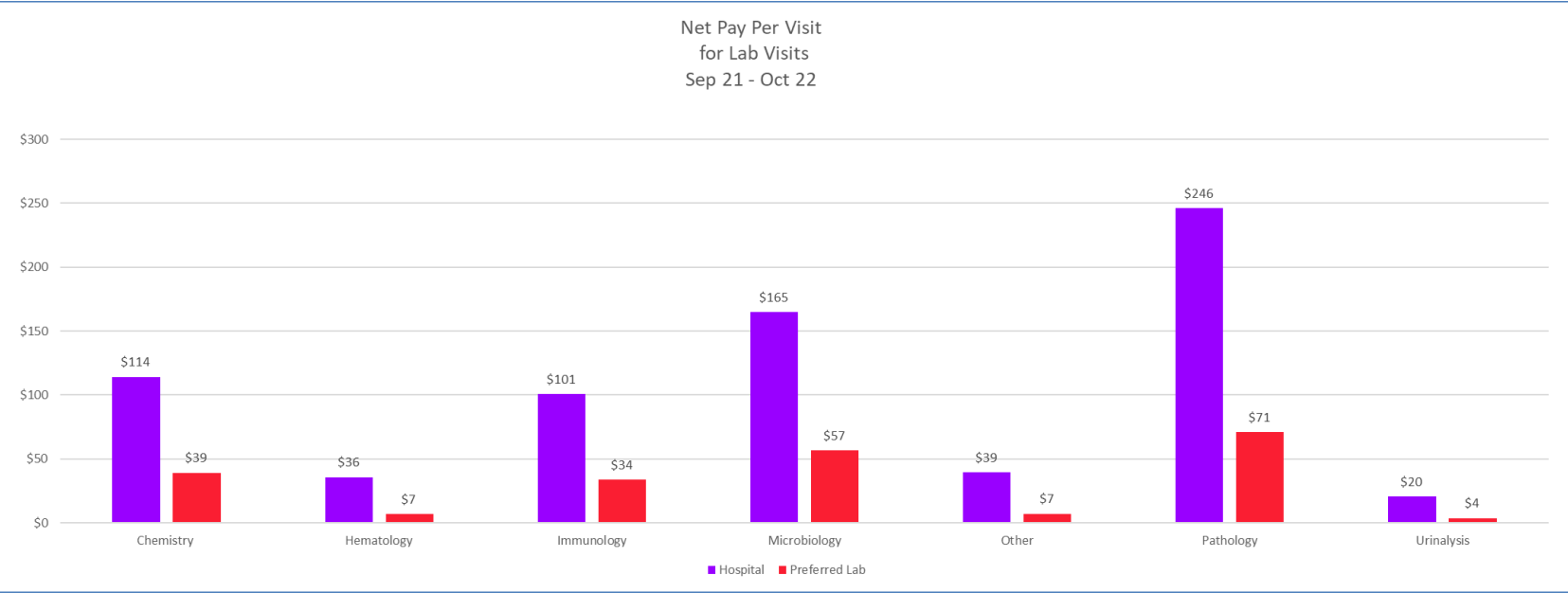
		Sep 20 – Oct 21		Sep 21 – Oct 22		Trend	
		Visits	Net Pay	Visits	Net Pay	Visits	Net Pay
<i>Hospital (Outpatient Imaging)</i>	<i>Mammograms</i>	8,497	\$2,920,259	8,394	\$2,902,086	-1.2%	-0.6%
	<i>X-Rays</i>	11,039	\$1,647,930	11,987	\$1,827,702	8.6%	10.9%
	<i>Ultrasounds</i>	8,925	\$2,870,869	8,438	\$2,855,954	-5.5%	-0.5%
	<i>Other</i>	1,300	\$124,435	1,355	\$127,805	4.2%	2.7%
	<b>Total</b>	<b>27,051</b>	<b>\$7,563,493</b>	<b>27,511</b>	<b>\$7,713,547</b>	1.7%	2.0%
<i>Freestanding Facility</i>	<i>Mammograms</i>	7,043	\$1,663,152	7,562	\$1,808,752	7.4%	8.8%
	<i>X-Rays</i>	18,817	\$1,088,598	20,156	\$1,130,673	7.1%	3.9%
	<i>Ultrasounds</i>	17,659	\$3,301,656	19,458	\$3,657,500	10.2%	10.8%
	<i>Other</i>	1,548	\$193,612	1,522	\$174,736	-1.7%	-9.7%
	<b>Total</b>	<b>43,112</b>	<b>\$6,247,018</b>	<b>46,632</b>	<b>\$6,771,660</b>	8.2%	8.4%



# Hospital Affiliated Labs and Preferred Labs Utilization and Costs

## Lab Services Utilization and Cost by Site of Service and Selected Service Categories

		<i>Sep 20 – Oct 21</i>		<i>Sep 21 – Oct 22</i>		<i>Trend</i>	
		<b>Visits</b>	<b>Net Pay</b>	<b>Visits</b>	<b>Net Pay</b>	<b>Visits</b>	<b>Net Pay</b>
<b>Hospital (Outpatient Lab)</b>	Chemistry	18,183	2,244,458	18,485	2,109,762	1.7%	-6.0%
	Hematology	11,765	461,024	11,855	423,374	0.8%	-8.2%
	Immunology	3,998	484,385	4,892	492,116	22.4%	1.6%
	Microbiology	11,817	1,555,560	12,734	2,099,681	7.8%	35.0%
	Other	9,702	318,836	9,265	363,328	-4.5%	14.0%
	Pathology	4,567	1,148,081	3,967	976,976	-13.1%	-14.9%
	Urinalysis	1,701	36,881	1,889	38,430	11.1%	4.2%
<b>Preferred Lab</b>	Chemistry	61,233	\$2,167,875	68,998	\$2,697,300	12.7%	24.4%
	Hematology	24,267	\$157,590	26,976	\$183,028	11.2%	16.1%
	Immunology	21,698	\$763,777	23,493	\$794,623	24.0%	4.0%
	Microbiology	38,220	\$2,520,624	38,001	\$2,150,901	-0.6%	-14.7%
	Other	1,051	\$6,073	1,216	\$8,609	15.7%	41.8%
	Pathology	8,855	\$848,456	10,366	\$735,206	17.1%	-13.3%
	Urinalysis	11,960	\$40,478	13,593	\$48,934	13.7%	20.9%



# Outpatient Events at Ambulatory Surgery Centers and Hospital (Outpatient) Facilities

## Top Outpatient Events by Site of Service

		<u>Oct 20 – Sep 21</u>		<u>Oct 21 – Sep 22</u>		<u>Trend</u>		
	<i>Event</i>	<i># of Events</i>	<i>Net Pay per Event</i>	<i># of Events</i>	<i>Net Pay per Event</i>	<i># Events</i>	<i>Net Pay per Event</i>	<i>Avg. Cost Difference (Hospital – Ambulatory)</i>
<b><i>Ambulatory Surgery Centers</i></b>	Colonoscopy	2,535	\$1,504	2,526	\$1,490	-0.4%	-0.9%	\$2,850
	Upper GI endoscopy	675	\$1,542	698	\$1,531	3.4%	-0.7%	\$3,261
	Breast aspiration & biopsy	5	\$2,288	8	\$3,140	60.0%	37.2%	\$1,485
	Injection paravertebral facet joint	337	\$1,300	313	\$1,241	-7.1%	-4.5%	\$2,330
	Hysteroscopy	130	\$2,514	90	\$2,999	-30.8%	19.3%	\$7,387
	Myringotomy/tubes	3	\$1,275	12	\$1,455	300.0%	14.1%	\$5,246
	Arthroscopy, knee	159	\$4,415	144	\$4,060	-9.4%	-8.1%	\$7,994
	Laparoscopy, hysterectomy	14	\$10,230	27	\$9,510	92.9%	-7.0%	\$15,223
	Laparoscopy, surgical, hernia	13	\$6,037	14	\$4,907	7.7%	-18.7%	\$11,965
	Cholecystectomy, laparoscopic	18	\$5,035	22	\$4,578	-0.4%	-0.9%	\$2,850
<b><i>Hospitals</i></b>	Colonoscopy	691	\$4,240	855	\$4,340	23.7%	2.4%	
	Upper GI endoscopy	600	\$4,273	566	\$4,792	-5.7%	12.2%	
	Breast aspiration & biopsy	295	\$4,492	325	\$4,625	10.2%	3.0%	
	Injection paravertebral facet joint	9	\$3,591	14	\$3,571	55.6%	-0.6%	
	Hysteroscopy	284	\$8,536	213	\$10,385	-25.0%	21.7%	
	Myringotomy/tubes	74	\$6,170	188	\$6,701	154.1%	8.6%	
	Arthroscopy, knee	67	\$9,698	51	\$12,053	-23.9%	24.3%	
	Laparoscopy, hysterectomy	141	\$22,353	128	\$24,733	-9.2%	10.6%	
	Laparoscopy, surgical, hernia	83	\$14,647	141	\$16,872	69.9%	15.2%	
	Cholecystectomy, laparoscopic	129	\$14,847	132	\$14,684	23.7%	2.4%	



