

**Quarterly PCP Report Analysis**

**PCP Landscape by County FY23 Q2**

(As of December 31, 2022)

County	Highmark				Aetna			
	PCP	PA/NP	Pediatrician	Total*	PCP	PA/NP	Pediatrician	Total*
New Castle	330	195	130	655	365	251	128	744
Kent	71	30	116	217	76	57	21	154
Sussex	116	72	30	218	131	117	33	281
<b>Total</b>	<b>517</b>	<b>297</b>	<b>276</b>	<b>1090</b>	<b>572</b>	<b>425</b>	<b>182</b>	<b>1179</b>

  

Reason		Highmark	Aetna
Voluntary Termination		N/A	24
Involuntary Termination		N/A	18
Concierge		0	0
Changed to Specialist		N/A	46
Unknown		23	0
<b>Total</b>		<b>23</b>	<b>88</b>

  

New PCPs by County FY23 Q2	
County	
New Castle	28
Kent	7
Sussex	9

\*Totals include unique PCP counts. PCPs with office locations in multiple counties are not included in county totals. Only the primary office location is included in the county total. Totals include participating primary care providers who practice at clinics based in retail pharmacies. However, the availability of such clinics in Delaware is limited.

Note: Highmark does not provide the reason for termination and all terminations are grouped into Unknown category.

County**		GHIP Members with PCP Visits											
		FY22 Q2			FY22 Q3			FY22 Q4			FY23 Q1		
		Patients	Visits	Total Members	Patients	Visits	Total Members	Patients	Visits	Total Members	Patients	Visits	Total Members
Kent	Preventive	3,621		3,834	3,356	3,556		3,179	3,331		4,236	4,433	
	Other Office												
	Visits (PCP)	15,019		22,426	14,469	21,227		14,352	21,155		14,593	21,044	
	Telehealth	4,107		8,796	4,873	10,710		4,149	9,467		3,901	8,505	
	Urgent Care	1,975		2,264	1,899	2,176		2,367	2,734		2,299	2,641	
	Walk-In												
New Castle	Retail	13		16	15	21		8	29		12	16	
	Preventive	7,272		7,539	6,749	7,100		6,747	6,981		8,209	8,511	
	Other Office												
	Visits (PCP)	26,890		39,251	25,410	36,362		25,464	36,619		25,908	37,180	
	Telehealth	9,308		23,565	10,361	20,378		9,139	23,607		8,578	21,978	
	Urgent Care	4,550		5,422	3,492	4,010		4,242	4,930		4,449	5,173	
Sussex	Walk-In												
	Retail	326		428	217	275		185	238		184	229	
	Preventive	3,465		3,635	3,469	3,655		3,146	3,309		4,098	4,289	
	Other Office												
	Visits (PCP)	13,655		20,248	13,147	19,556		13,048	21,165		12,947	19,687	
	Telehealth	3,185		6,505	3,819	7,741		3,083	6,509		2,946	6,149	
<b>Total</b>	Urgent Care	2,339		2,778	1,863	2,156		2,016	2,301		1,890	2,146	
	Walk-In												
	Retail	13		16	16	21		8	8		10	12	
	Preventive	14,355		15,008	13,574	14,311		13,071	13,621		16,543	17,233	
	Other Office												
	Visits (PCP)	55,544		81,925	53,007	77,145		52,848	77,521		53,434	77,911	
<b>Total</b>	Telehealth	16,590		38,866	19,041	45,829		16,361	39,583		15,417	36,632	
	Urgent Care	8,864		10,464	7,254	8,342		8,625	9,965		8,638	9,960	
	Walk-In												
	Retail	352		460	248	317		201	275		206	257	
	Preventive												
	<b>Total</b>				115,457			115,191			114,830		

\*\*Total number of Patients and Visits are not mutually exclusive. The same patient can see their PCP more than once during the quarter.

\*\* Figures based on a member's county of residence.