

Quarterly PCP Report Analysis

PCP Landscape by County FY23 Q1

(As of September 30, 2022)

County	Highmark				Aetna			
	PCP	PA/NP	Pediatrician	Total*	PCP	PA/NP	Pediatrician	Total*
New Castle	317	176	128	621	383	259	128	770
Kent	71	26	15	112	81	59	21	161
Sussex	113	72	31	216	131	125	34	290
Total	501	274	174	949	595	443	183	1221

Reason		Highmark	Aetna
Voluntary Termination		N/A	17
Involuntary Termination		N/A	10
Concierge		0	0
Changed to Specialist		N/A	0
Unknown		32	2
Total		32	29

New PCPs by County FY23 Q1	
County	
New Castle	29
Kent	6
Sussex	5

*Totals include unique PCP counts. PCPs with office locations in multiple counties are not included in county totals. Only the primary office location is included in the county total. Totals include participating primary care providers who practice at clinics based in retail pharmacies. However, the availability of such clinics in Delaware is limited.

Note: Highmark does not provide the reason for termination and all terminations are grouped into Unknown category.

County**		GHIP Members with PCP Visits											
		FY22 Q1			FY22 Q2			FY22 Q3			FY22 Q4		
		Patients	Visits	Total Members	Patients	Visits	Total Members	Patients	Visits	Total Members	Patients	Visits	Total Members
Kent	Preventive	3,574		3,746	3,621		3,834	3,356		3,556	3,179		3,331
	Other Office Visits (PCP)	13,282		18,132	15,019		22,426	14,469		21,227	14,352		21,155
	Telehealth	3,688		7,614	4,107		8,796	4,873		10,710	4,149		9,467
	Urgent Care	2,172		2,489	1,975		2,264	1,899		2,176	2,367		2,734
	Walk-In												
	Retail	12		13	13		16	15		21	8		29
New Castle	Preventive	7,139		7,413	7,272		7,539	6,749		7,100	6,747		6,981
	Other Office Visits (PCP)	23,299		30,783	26,890		39,251	25,410		36,362	25,464		36,619
	Telehealth	8,531		20,561	9,308		23,565	10,361		20,378	9,139		23,607
	Urgent Care	4,399		5,124	4,550		5,422	3,492		4,010	4,242		4,930
	Walk-In												
	Retail	373		461	326		428	217		275	185		238
Sussex	Preventive	3,510		3,660	3,465		3,635	3,469		3,655	3,146		3,309
	Other Office Visits (PCP)	11,857		15,911	13,655		20,248	13,147		19,556	13,048		21,165
	Telehealth	2,774		5,482	3,185		6,505	3,819		7,741	3,083		6,509
	Urgent Care	1,933		2,188	2,339		2,778	1,863		2,156	2,016		2,301
	Walk-In												
	Retail	16		18	13		16	16		21	8		8
Total	Preventive	14,223		14,819	14,355		15,008	13,574		14,311	13,071		13,621
	Other Office Visits (PCP)	48,417		64,826	55,544		81,925	53,007		77,145	52,848		77,521
	Telehealth	14,983		33,657	16,590		38,866	19,041		45,829	16,361		39,583
	Urgent Care	8,504		9,801	8,864		10,464	7,254		8,342	8,625		9,965
	Walk-In												
	Retail	401		492	352		460	248		317	201		275
				115,056			115,457			115,191			114,830

**Total number of Patients and Visits are not mutually exclusive. The same patient can see their PCP more than once during the quarter.

** Figures based on a member's county of residence.