

**Quarterly PCP Report Analysis**

**PCP Landscape by County FY22 Q4**

(As of June 30, 2022)

County	Highmark				Aetna			
	PCP	NP	Pediatrician	Total*	PCP	PA/NP	Pediatrician	Total*
New Castle	313	176	126	615	629	283	130	1042
Kent	69	25	14	108	130	40	21	191
Sussex	114	71	30	215	256	123	35	414
<b>Total</b>	<b>496</b>	<b>272</b>	<b>170</b>		<b>1015</b>	<b>446</b>	<b>186</b>	

  

Reason		Highmark	Aetna
Voluntary Termination		N/A	10
Involuntary Termination		N/A	2
Concierge		0	0
Changed to Specialist		N/A	0
Unknown		26	2
<b>Total</b>		<b>26</b>	<b>14</b>

**Total PCPs Terminated by Both Vendors = 0**

New PCPs by County FY22 Q4	
County	
New Castle	14
Kent	5
Sussex	9

\*Totals include unique PCP counts. PCPs with office locations in multiple counties are not included in county totals. Only the primary office location is included in the county total. Totals include participating primary care providers who practice at clinics based in retail pharmacies. However, the availability of such clinics in Delaware is limited.

Note: Highmark does not provide the reason for termination and all terminations are grouped into Unknown category.

**GHIP Members with PCP Visits**

County**		FY22 Q1			FY22 Q2			FY22 Q3		
		Patients	Visits	Total Members	Patients	Visits	Total Members	Patients	Visits	Total Members
Kent	Preventive	3,574		3,746	3,621	3,834		3,356	3,556	
	Other Office									
	Visits (PCP)	13,282		18,132	15,019	22,426		14,469	21,227	
	Telehealth	3,688		7,614	4,107	8,796		4,873	10,710	
	Urgent Care	2,172		2,489	1,975	2,264		1,899	2,176	
	Walk-In Retail	12		13	13	16		15	21	
New Castle	Preventive	7,139		7,413	7,272	7,539		6,749	7,100	
	Other Office									
	Visits (PCP)	23,299		30,783	26,890	39,251		25,410	36,362	
	Telehealth	8,531		20,561	9,308	23,565		10,361	20,378	
	Urgent Care	4,399		5,124	4,550	5,422		3,492	4,010	
	Walk-In Retail	373		461	326	428		217	275	
Sussex	Preventive	3,510		3,660	3,465	3,635		3,469	3,655	
	Other Office									
	Visits (PCP)	11,857		15,911	13,655	20,248		13,147	19,556	
	Telehealth	2,774		5,482	3,185	6,505		3,819	7,741	
	Urgent Care	1,933		2,188	2,339	2,778		1,863	2,156	
	Walk-In Retail	16		18	13	16		16	21	
<b>Total</b>	<b>Preventive</b>	<b>14,223</b>		<b>14,819</b>	<b>14,355</b>	<b>15,008</b>		<b>13,574</b>	<b>14,311</b>	
	Other Office									
	Visits (PCP)	48,417		64,826	55,544	81,925		53,007	77,145	
	Telehealth	14,983		33,657	16,590	38,866		19,041	45,829	
	Urgent Care	8,504		9,801	8,864	10,464		7,254	8,342	
	Walk-In Retail	401		492	352	460		248	317	
				115,056				115,457		115,191

\*Total number of Patients and Visits are not mutually exclusive. The same patient can see their PCP more than once during the quarter.

\*\* Figures based on a member's county of residence.