

**Quarterly PCP Report Analysis**

**PCP Landscape by County FY22 Q2**

(As of December 31, 2021)

County	Highmark				Aetna			
	PCP	NP	Pediatrician	Total*	PCP	PA/NP	Pediatrician	Total*
New Castle	515	218	242	975	580	239	127	946
Kent	118	37	24	179	115	35	21	171
Sussex	178	108	40	326	242	113	36	391
<b>Total</b>	<b>811</b>	<b>363</b>	<b>306</b>		<b>937</b>	<b>387</b>	<b>184</b>	

  

Termed PCPs by Termination Reason FY22 Q2			
Reason			
Voluntary Termination		N/A	11
Involuntary Termination		N/A	8
Concierge		0	0
Changed to Specialist		N/A	5
Unknown		9	0
<b>Total</b>		<b>9</b>	<b>24</b>

  

Total PCPs Terminated by Both Vendors = 0			
New PCPs by County FY22 Q2			
County			
New Castle		19	24
Kent		3	7
Sussex		6	9

\*Totals include unique PCP counts. PCPs with office locations in multiple counties are not included in county totals. Only the primary office location is included in the county total. Totals include participating primary care providers who practice at clinics based in retail pharmacies. However, the availability of such clinics in Delaware is limited.

Note: Highmark does not provide the reason for termination and all terminations are grouped into Unknown category.

**GHIP Members with PCP Visits\***

County**		FY21 Q4			FY22 Q1		
		Patients	Visits	Total Members	Patients	Visits	Total Members
Kent	Preventive	3,029	3,169		3,540	3,710	
	Other Office Visits (PCP)	13,987	20,316		13,168	17,941	
	Telehealth	695	1,660		611	1,409	
	Urgent Care	2,119	2,536		2,059	2,350	
	Walk-In						
	Retail	18	21		12	13	
			30,440			30,407	
New Castle	Preventive	6,269	6,537		7,073	7,340	
	Other Office Visits (PCP)	25,154	36,479		23,061	30,276	
	Telehealth	1,803	4,940		1,416	4,074	
	Urgent Care	4,199	4,968		4,129	4,802	
	Walk-In						
	Retail	374	521		371	458	
			57,420			57,220	
Sussex	Preventive	2,875	3,021		3,475	3,622	
	Other Office Visits (PCP)	12,545	18,358		11,743	15,728	
	Telehealth	553	1,373		508	1,111	
	Urgent Care	1,661	1,912		1,898	2,134	
	Walk-In						
	Retail	16	18		16	18	
			26,861			26,685	
Total	Preventive	12,173	12,727		14,088	14,672	
	Other Office Visits (PCP)	51,661	75,153		47,951	63,945	
	Telehealth	3,051	7,973		2,535	6,594	
	Urgent Care	7,979	9,416		8,086	9,286	
	Walk-In						
	Retail	408	560		399	489	
			114,721			114,312	

\*Total number of Patients and Visits are not mutually exclusive. The same patient can see their PCP more than once during the quarter.

\*\* Figures based on a member's county of residence.