

Quarterly PCP Report Analysis

PCP Landscape by County FY21 Q4

(As of June 30, 2021)

| County | Highmark | | | | Aetna | | | |
|--------------|-------------|------------|--------------|--------|------------|------------|--------------|--------|
| | PCP | NP | Pediatrician | Total* | PCP | PA/NP | Pediatrician | Total* |
| New Castle | 812 | 286 | 267 | 1365 | 575 | 442 | 130 | 1147 |
| Kent | 143 | 60 | 26 | 229 | 108 | 74 | 24 | 206 |
| Sussex | 217 | 171 | 57 | 445 | 229 | 213 | 37 | 479 |
| Total | 1172 | 517 | 350 | | 912 | 729 | 191 | |

Termed PCPs by Termination Reason FY21**

| | | |
|-------------------------|-----|----|
| Voluntary Termination | 5 | 24 |
| Involuntary Termination | 1 | 10 |
| Concierge | 4 | 0 |
| Changed to Specialist | N/A | 10 |
| Unknown | N/A | 3 |

New PCPs by County FY21**

| | | |
|------------|---|---|
| New Castle | 1 | 2 |
| Kent | 1 | |
| Sussex | | 3 |

*Totals do not include unique PCP counts. PCPs with office locations in multiple counties are included county totals.

**Cumulative totals for entire FY21. Data not completely accurate. PCP reports not finalized with all data elements from both carriers until June 2021.

Totals include participating primary care providers who practice at clinics based in retail pharmacies. However, the availability of such clinics in Delaware is limited.

GHIP Members with PCP Visits FY21*

| County** | | FY 21, Q1 (as of 9/30/2020) | | | FY 21, Q2 (as of 12/31/2020) | | |
|------------|--------------|-----------------------------|--------|---------------|------------------------------|--------|---------------|
| | | Patients | Visits | Total Members | Patients | Visits | Total Members |
| Kent | Preventive | 4,644 | 4,916 | 30,556 | 3,609 | 3,806 | 30,591 |
| | Other Visits | 11,839 | 16,751 | | 11,208 | 15,706 | |
| New Castle | Preventive | 8,590 | 9,056 | 57,563 | 7,527 | 7,881 | 57,599 |
| | Other Visits | 19,567 | 27,020 | | 19,627 | 27,078 | |
| Sussex | Preventive | 4,558 | 4,787 | 26,553 | 3,772 | 3,967 | 26,687 |
| | Other Visits | 10,981 | 15,790 | | 10,796 | 15,462 | |
| Total | Preventive | 17,792 | 18,759 | 114,672 | 14,908 | 15,654 | 114,877 |
| | Other Visits | 42,387 | 59,561 | | 41,631 | 58,246 | |

*Total number of Patients and Visits are not mutually exclusive. The same patient can see their PCP more than once during the quarter.

** Figures based on a member's county of residence.