

# Preventive Care & Non-user Rates

Q4 FY19 (YTD total) compared to Q4 FY18 (YTD total)

Preventive Care & Non-user Rates	Q4 YTD (FY18) (# of Members)	Q4 YTD (FY18) (Percentage)	Q4 YTD (FY19) (# of Members)	Q4 YTD (FY19) (Percentage)
Members with Attributed PCP	52,697	78.9%	55,040	80.7%
Members Receiving Preventive Care	37,745	56.5%	40,628	59.6%
Members with PCP Office Visit	43,943	65.8%	45,452	66.6%
Members with Specialist Office Visit	43,874	65.7%	46,214	67.7%
Non-users	5,084	7.6%	6,859	10.1%