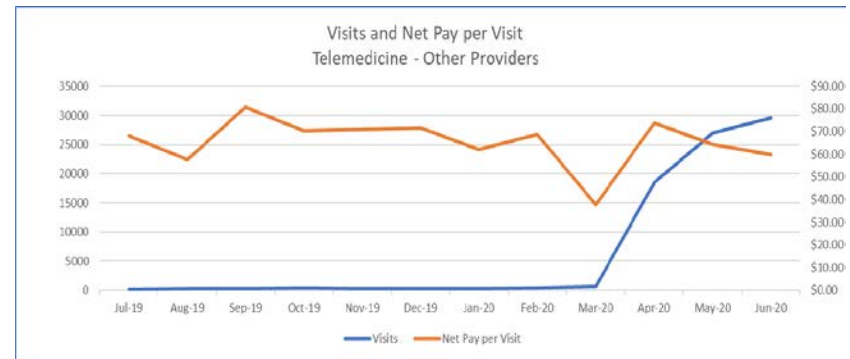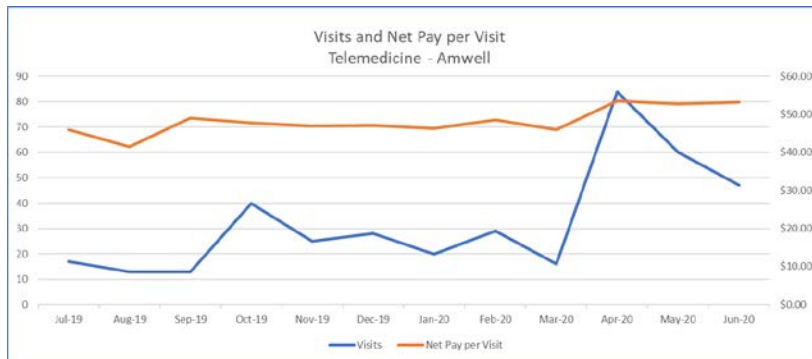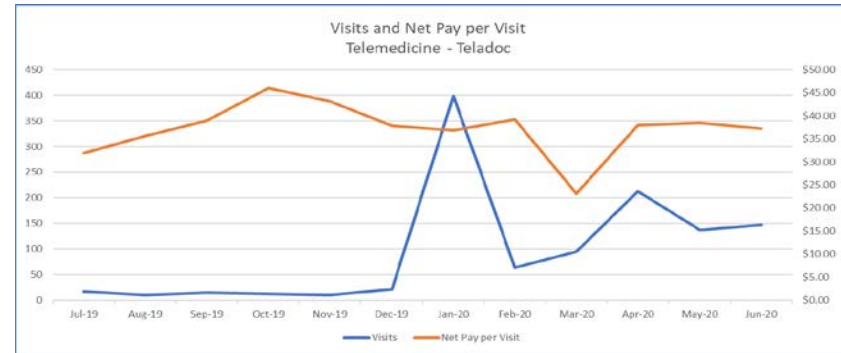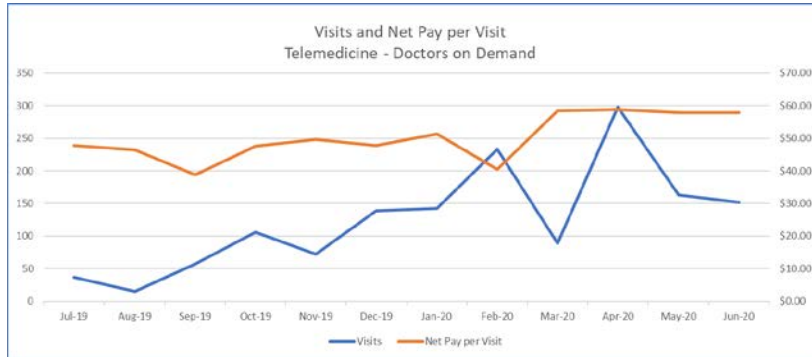**IBM Watson Health**

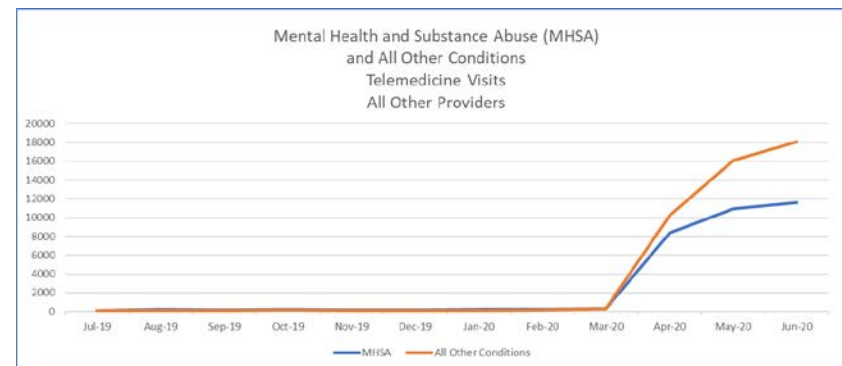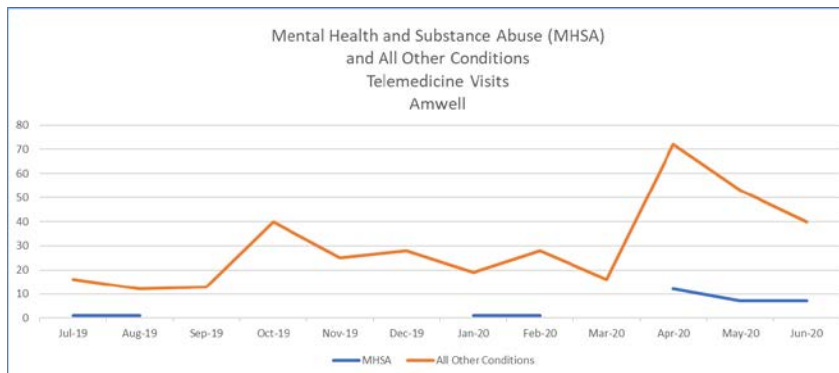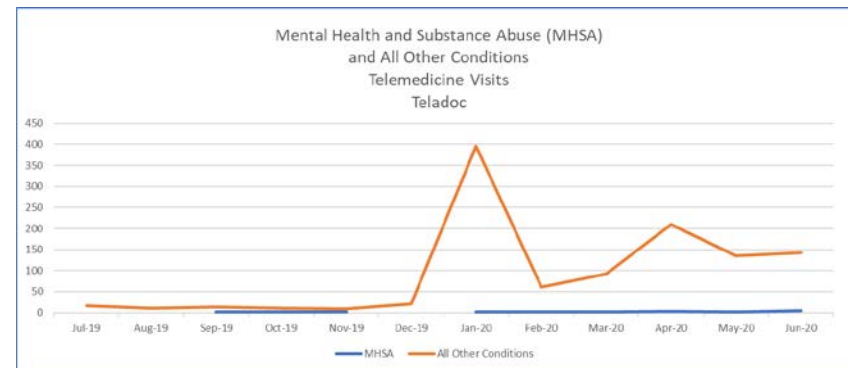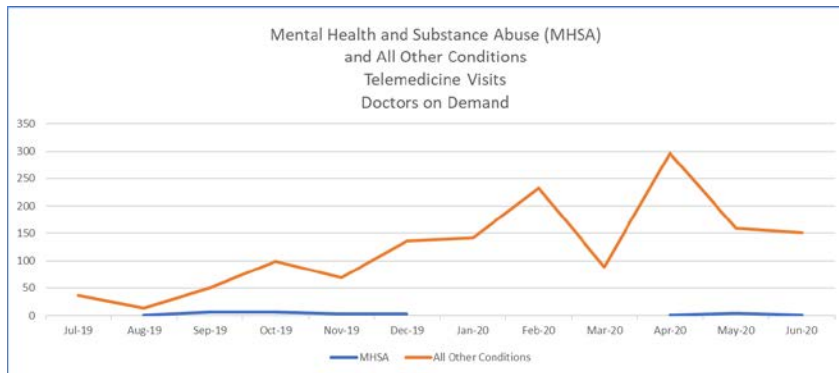# State of Delaware
Group Health Insurance

Selected Utilization Trends
July 2019 – June 2020
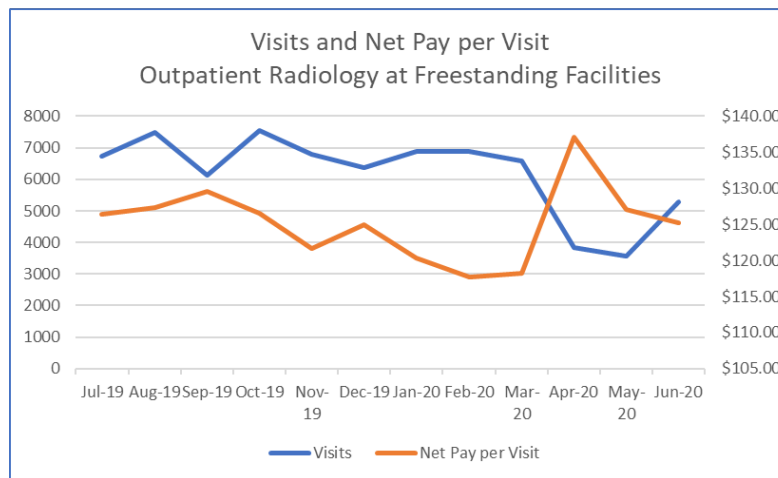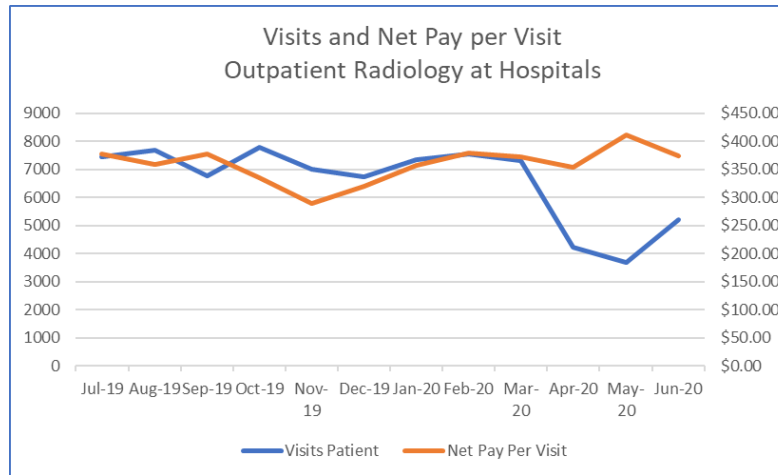**Based on Paid Claims**

IBM

Telehealth Visits by Provider

Mental Health and Substance Abuse (MHSA) and
All Other Conditions Telemedicine Visits by Provider

Mental Health and Substance Abuse (MHSA) and All Other Conditions Telemedicine Visits — Doctors on Demand

Mental Health and Substance Abuse (MHSA) and All Other Conditions Telemedicine Visits — Teladoc

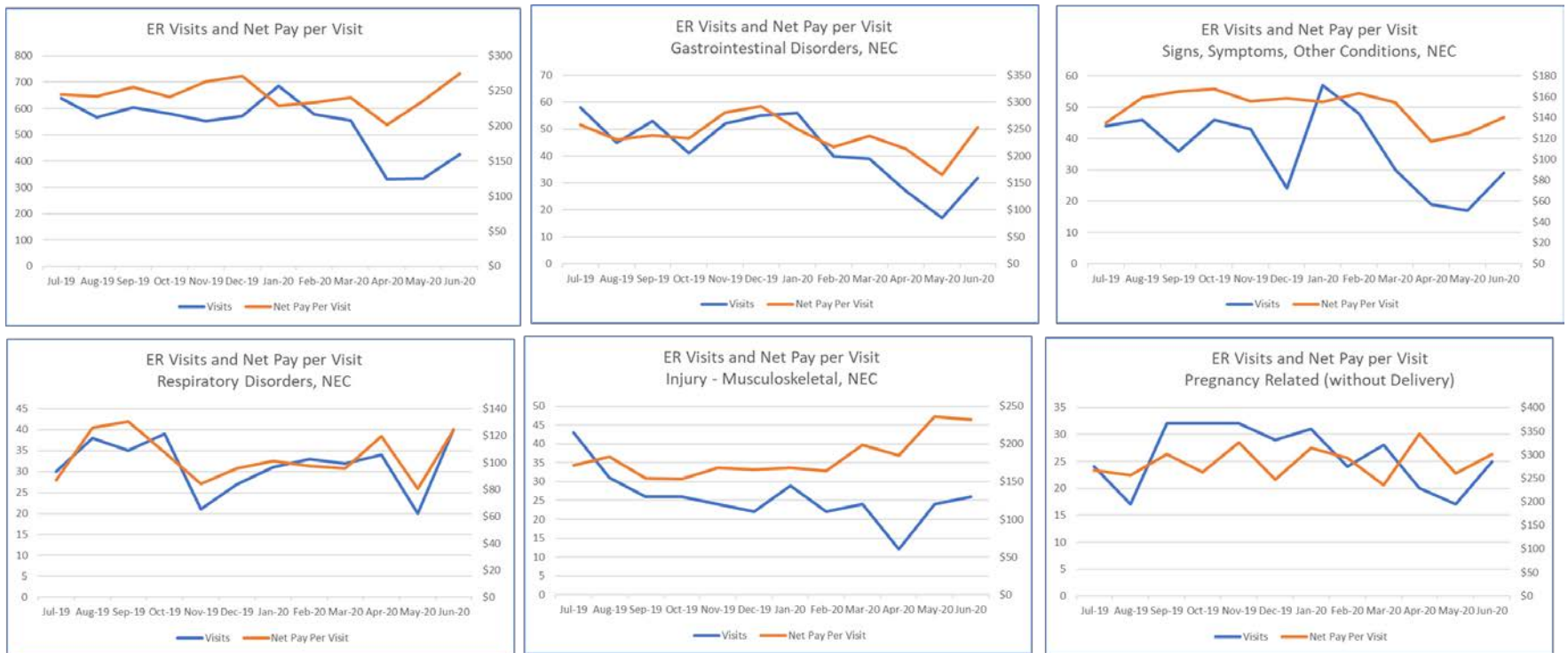Mental Health and Substance Abuse (MHSA) and All Other Conditions Telemedicine Visits — Amwell

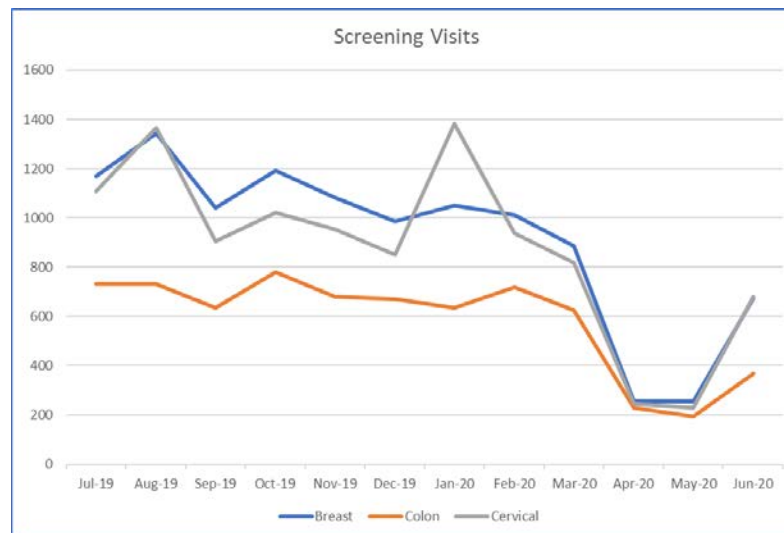Mental Health and Substance Abuse (MHSA) and All Other Conditions Telemedicine Visits — All Other Providers

Radiology Visits by Place of Service

Visits and Net Pay per Visit
Outpatient Radiology at Hospitals

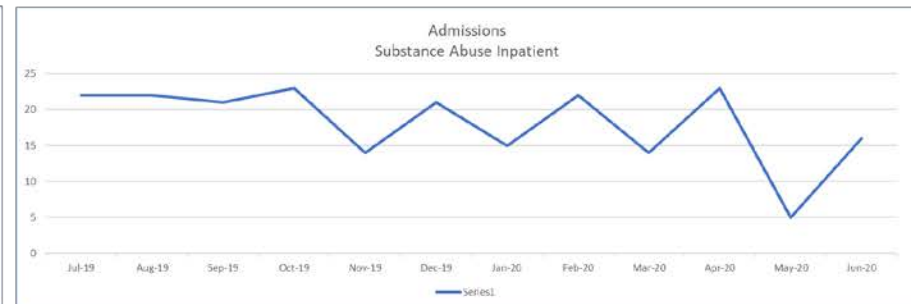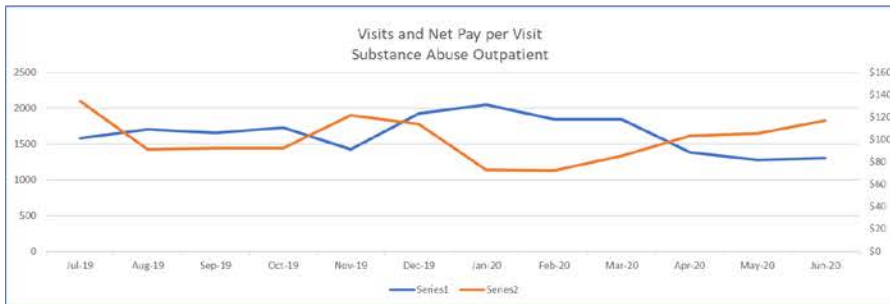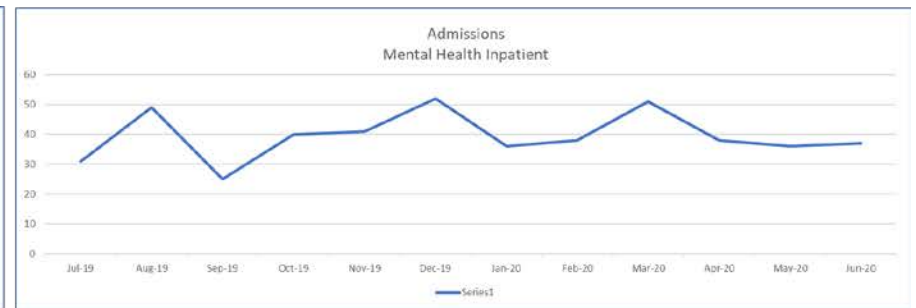Visits and Net Pay per Visit
Outpatient Radiology at Freestanding Facilities
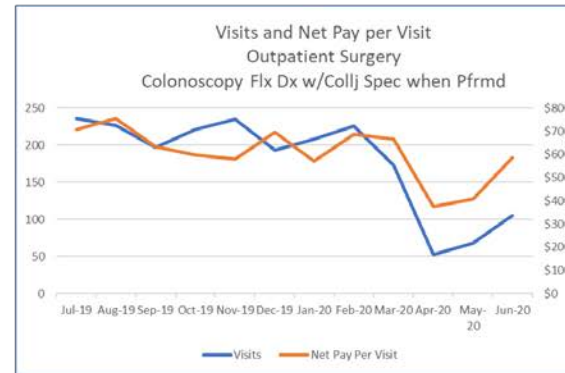
Overall ER Visits and
ER Visits for Top 5 Clinical Conditions

ER Visits and Net Pay per Visit

ER Visits and Net Pay per Visit
Gastrointestinal Disorders, NEC

ER Visits and Net Pay per Visit
Signs, Symptoms, Other Conditions, NEC

ER Visits and Net Pay per Visit
Respiratory Disorders, NEC

ER Visits and Net Pay per Visit
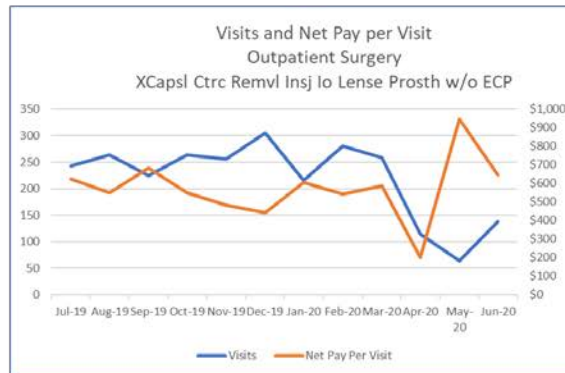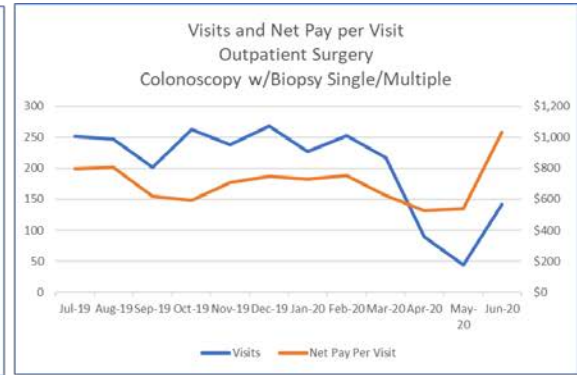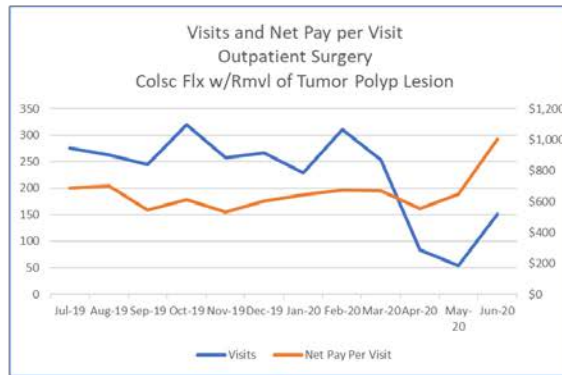Injury - Musculoskeletal, NEC

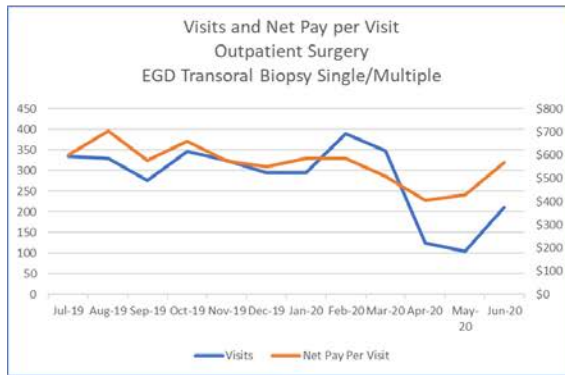ER Visits and Net Pay per Visit
Pregnancy Related (without Delivery)
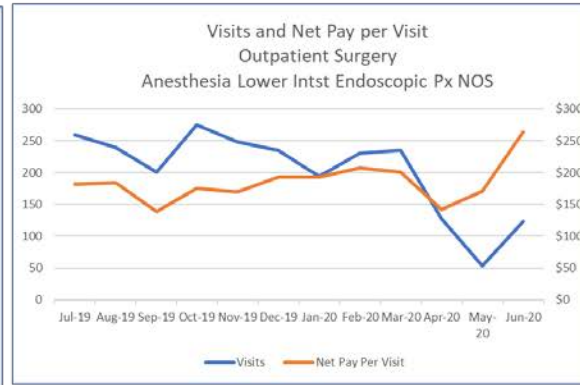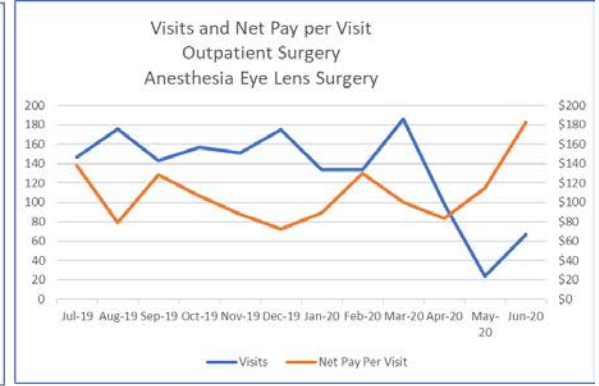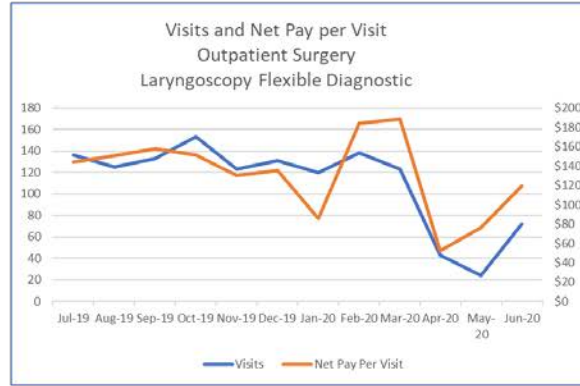
Preventive and Screening Visits
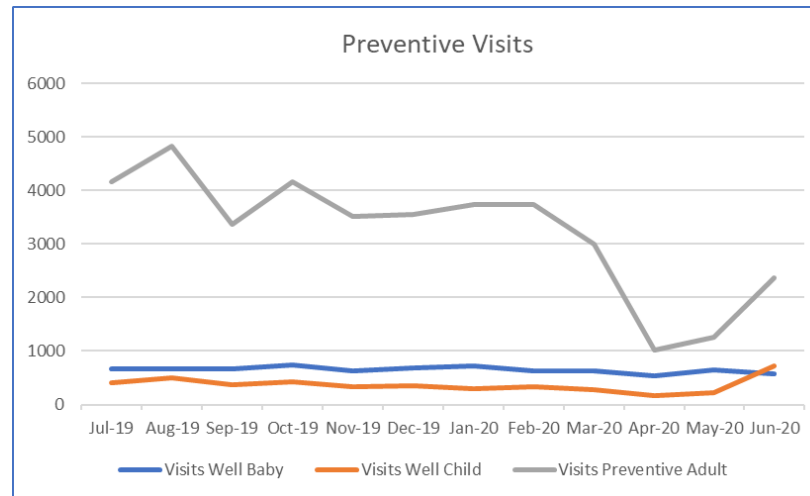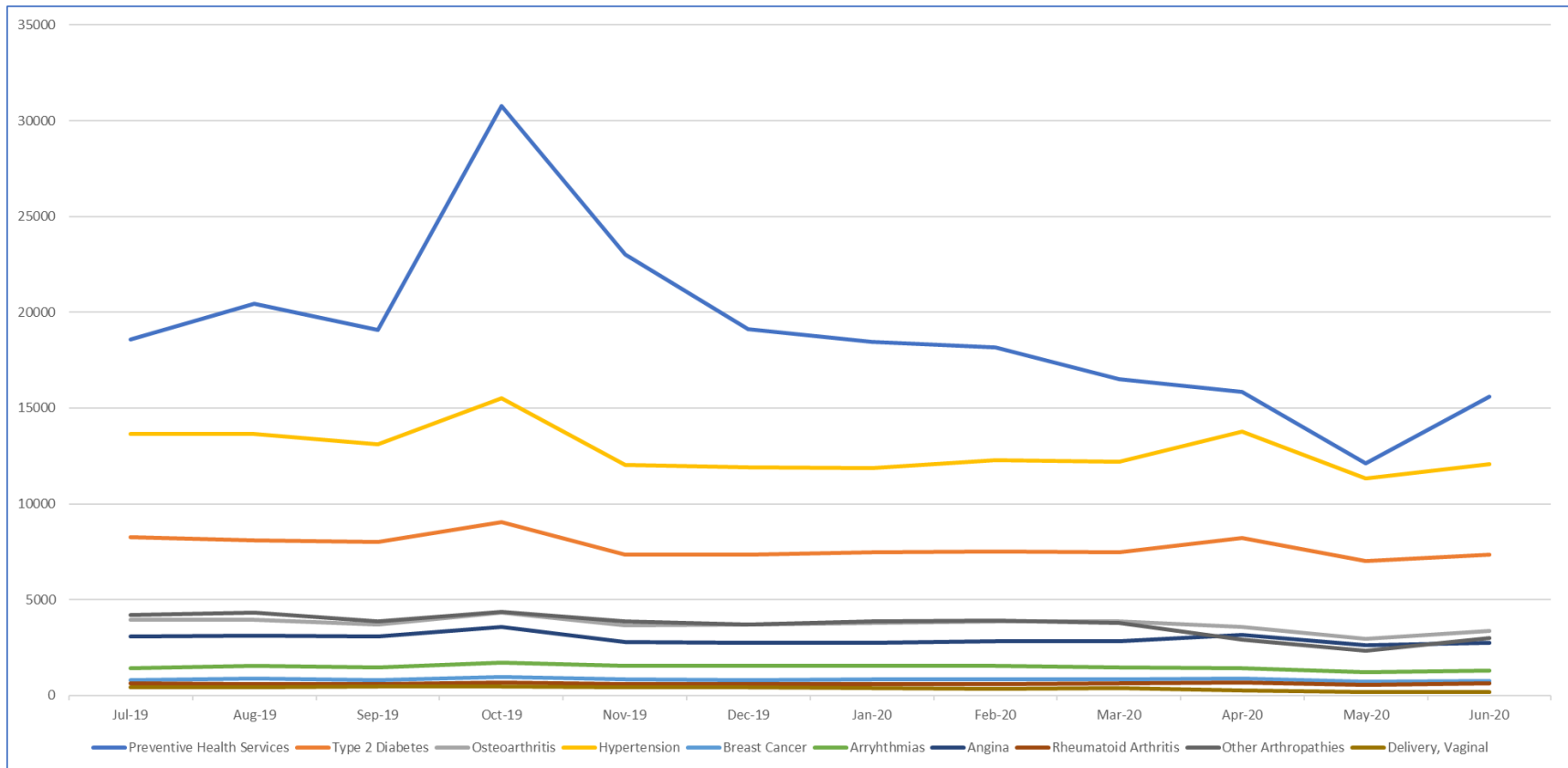
Mental Health and Substance Abuse Visits and Admissions

Outpatient Surgery Visits by Top 10 Procedures

Outpatient Surgery Visits by Top 10 Procedures (Con't)

Visits and Net Pay per Visit
Outpatient Surgery
Njx Anes &/ Strd w/ImgTfrml Edrl Lmbr/Sac 1 Lvl

Visits and Net Pay per Visit
Outpatient Surgery
Laryngoscopy Flexible Diagnostic

Visits and Net Pay per Visit
Outpatient Surgery
Anesthesia Eye Lens Surgery

Visits and Net Pay per Visit
Outpatient Surgery
Cystourethroscopy

Visits and Net Pay per Visit
Outpatient Surgery
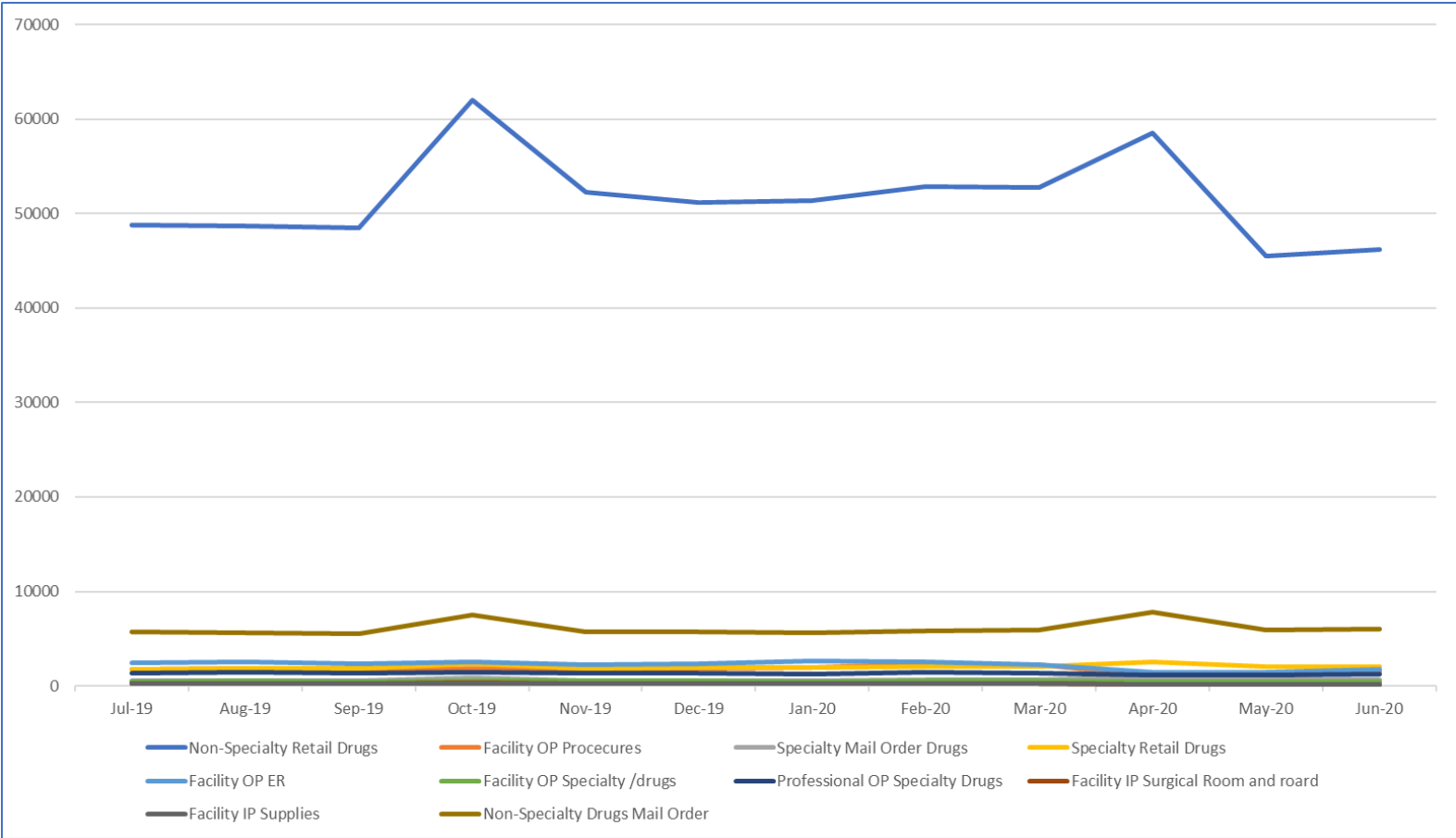Anesthesia Lower Intst Endoscopic Px NOS
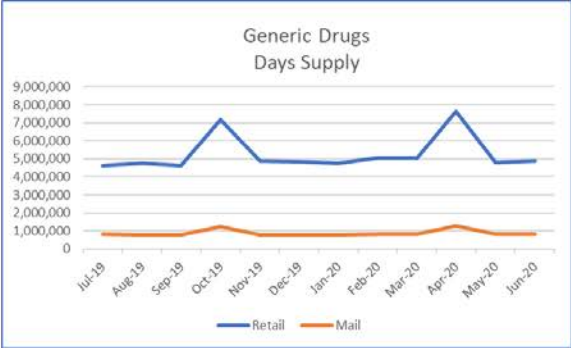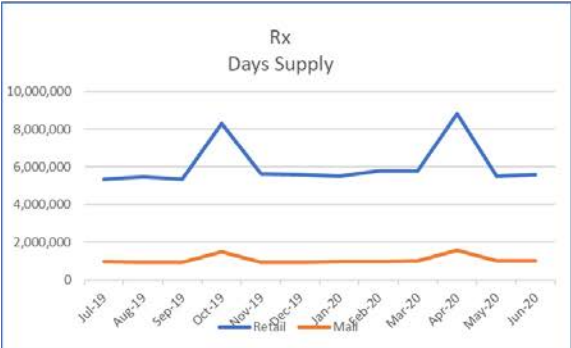
Patients by Top 10 Episode Types

Patients by Clinical Condition
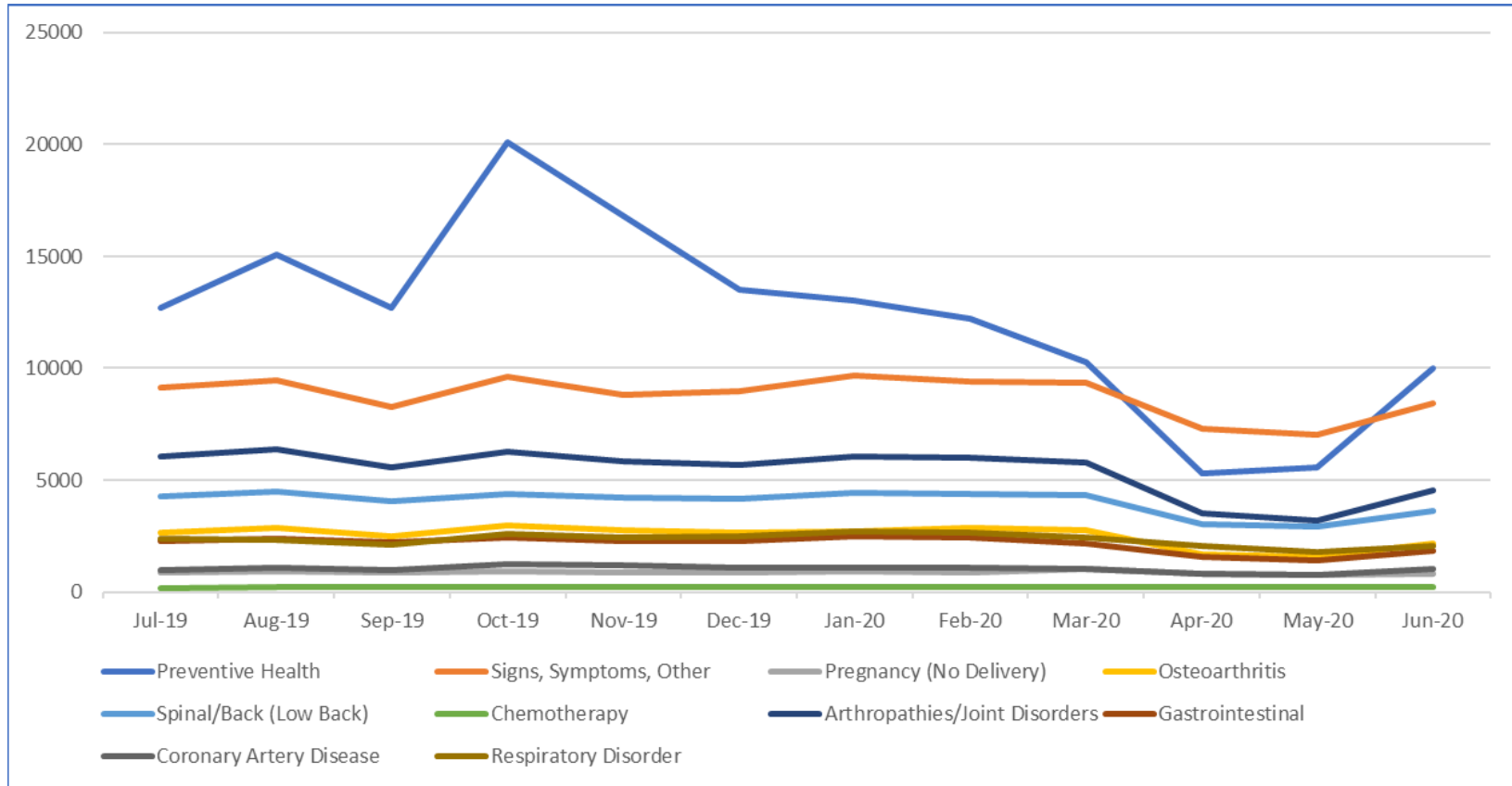
Patients by Service Subcategory

Rx Utilization

Anxiety, Depression and Sleep Prescription Utilization (Selected Products)