

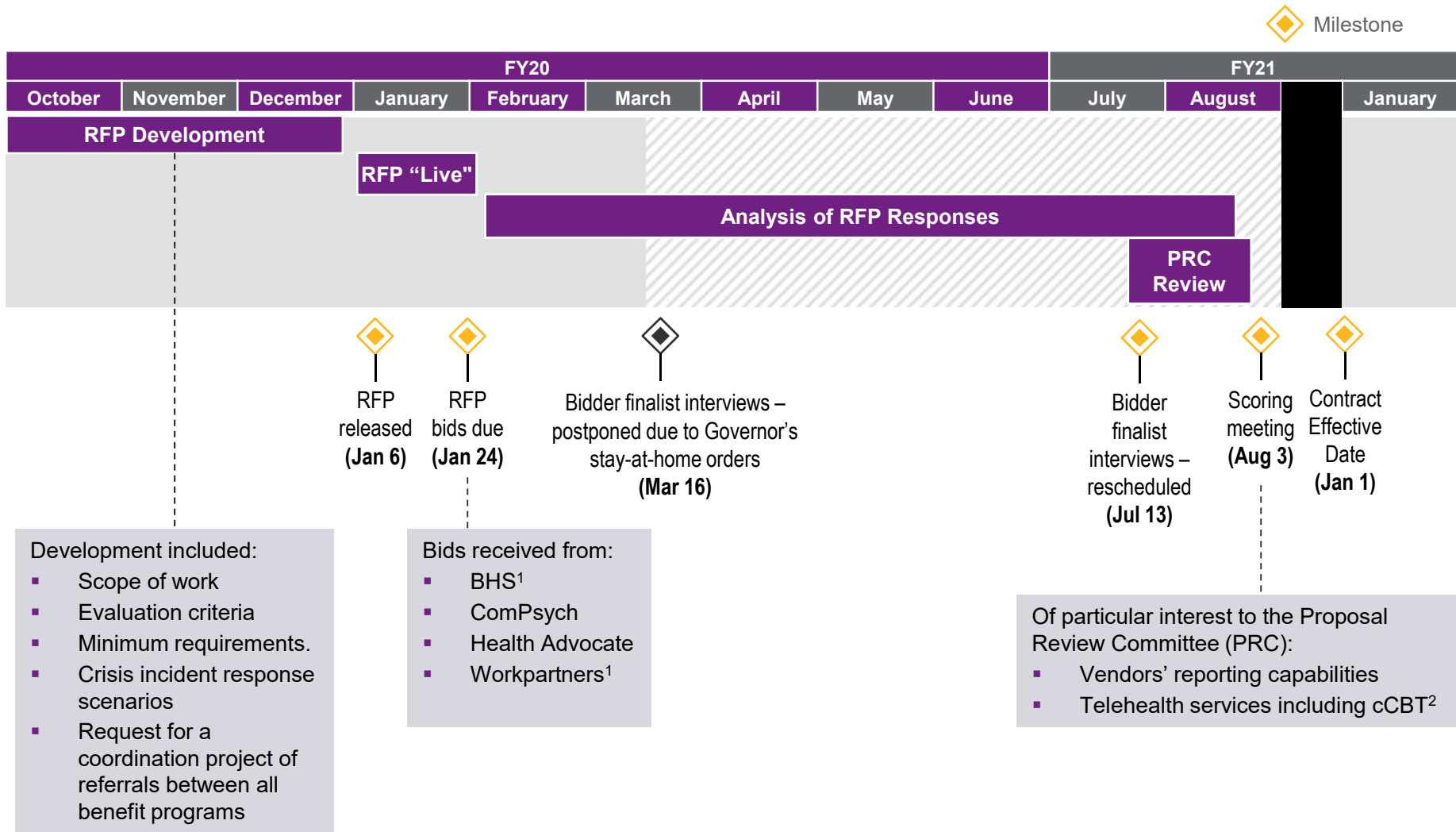
State of Delaware

EAP Request for Proposal (RFP)

August 17, 2020

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EAP RFP timeline



1. Eliminated due to non-competitive pricing. | 2. cCBT = Computerized cognitive behavioral therapy.

Results of Proposal Review Committee scoring meeting

- The Proposal Review Committee voted to recommend that the contract be awarded to ComPsych based on the following:
 - Scoring – ComPsych: 70.0 and Health Advocate: 59.6
 - Comparability and comprehensiveness of service offerings – particularly for plans and experience for response to critical incidents, qualifications and number of intake personnel, resources for supervisors and managers, and on-site training courses
 - Comprehensiveness of ComPsych implementation plan
 - Superior member-facing on-line tools and resources
 - Breadth of mental health professional network in Delaware and surrounding areas
 - Breadth of cCBT offering in terms of topics covered, pricing, unlimited sessions, and member engagement process
 - Understanding of the State’s goals related to a “Coordination Project” that involves the tracking and reporting of referrals to and coordination with other health care vendor partners on behalf of GHIP participants, as well as experience working in a similar capacity for other plan sponsors
 - Superior reporting capabilities
 - Competitiveness of ComPsych’s financial proposal

PRC recommendation to the SEBC

RESOLVED that with respect to the award of a contract pursuant to the Request for Proposal (RFP) for the Employee Assistance Program, the Proposal Review Committee recommends to the State Employee Benefits Committee as follows:

- Contract award to ComPsych for an initial 2.5 year term effective January 1, 2021 through June 30, 2023, with two optional one-year period extensions.