

Impact of Copayment Changes to Urgent Care and High-Tech Imaging Services

FY18, 3rd Quarter Update

State of Delaware
August 2018



Visits to Emergency Rooms, Urgent Care Centers and Primary Care Providers for Non-Emergent and Primary Care Treatable Conditions*

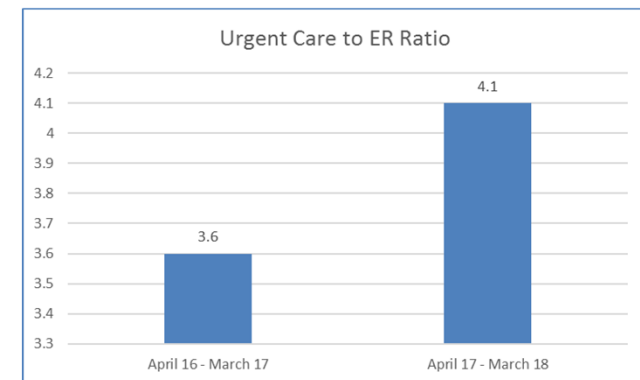
Site of Service	Apr 16 – Mar 17			Apr 17 – Mar 18			Change		
	Visits	Net Payment	Allowed Amount	Visits	Net Payment	Allowed Amount	Visits	Net Payment	Allowed Amount
Emergency Room	13,083	\$16,004,817	\$18,149,951	12,591	16,697,039	\$18,514,252	-492	\$692,222	\$364,301
Urgent Care	47,136	\$4,741,703	\$5,943,001	51,026	5,384,392	\$6,466,819	3,890	\$642,688	\$523,819
Primary Care	158,107	\$14,019,293	\$16,481,306	150,087	\$12,949,292	\$15,111,605	-8,020	(\$1,070,001)	(\$1,369,701)
Total	218,326	\$34,765,813	\$40,574,258	213,704	\$35,030,722	\$40,092,676	-4,622	\$264,910	(\$481,582)

Site of Service	Apr 16 – Mar 17	Apr 17 – Mar 18	Change
	Net Pay Per Visit	Net Pay Per Visit	Net Pay Per Visit
Emergency Room	\$1,223	\$1,326	\$103
Urgent Care	\$101	\$106	\$5
Primary Care	\$89	\$86	(\$2)

- Overall, utilization of services for non-emergent and primary care treatable conditions for active employees and early retirees declined during the rolling year period April 17 – March 18.
- There were 492 less visits to emergency rooms for these conditions in the latest rolling year period compared to the prior 12 months. Urgent care utilization increased by 3,890 visits while utilization for similar conditions at primary care providers decreased by 8,020 visits.
- The combined costs for these services decreased by \$481,582 largely due to decreased utilization of primary care providers that offset increases in costs for urgent care and emergency room visits.
- Net payments per visit increased by 8.5% for emergency room visits and 4.9% for urgent care visits while net payments per visit decreased by 2.7% for primary care provider visits.

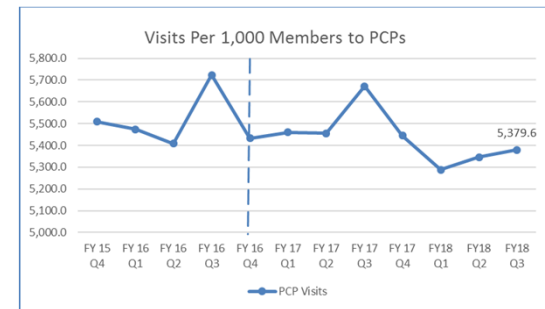
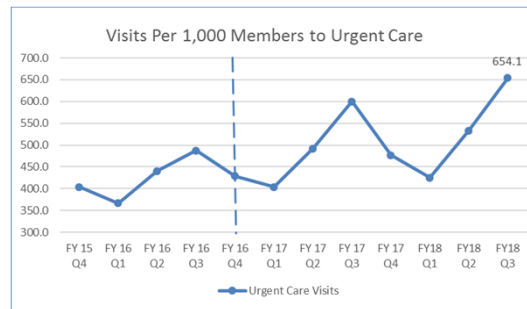
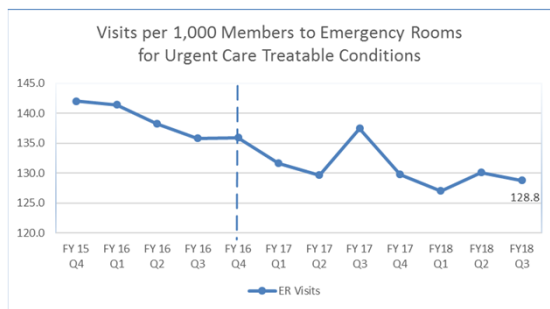
Visits to Emergency Rooms, Urgent Care Centers and Primary Care Providers for Non-Emergent and Primary Care Treatable Conditions

Total Emergent & Primary Care Treatable Conditions	April 16 - March 17	April 17 - March 18	FY17 Change
Net Pay Per Visit	\$159	\$164	\$5
Allowed Amount Per Visit	\$186	\$188	\$2



- Average combined costs for emergent and primary care treatable conditions increased by \$5 (2.9%) per visit on a net payment basis and \$2 (0.9) per visit on an allowed amount basis.
- During the current rolling year period, the ratio of urgent care visits to emergency room visits for these conditions increased by 12.4% from 3.6 to 4.1.

Visits per 1,000 to Emergency Rooms, Urgent Care Centers and Primary Care Providers for Emergent and Primary Care Treatable Conditions



- In Q3 of FY18, visits to emergency rooms ticked down to 128.8 per 1000 members while visits to urgent care facilities increased for the second straight quarter to 654.1 per 1,000 members. After declines in visits to PCPs during the first half of FY18, visits ticked up in the last two quarters to 5376.6 per 1000 members.

Visits to Hospitals and Freestanding Facilities for Outpatient High-Tech Imaging Services*

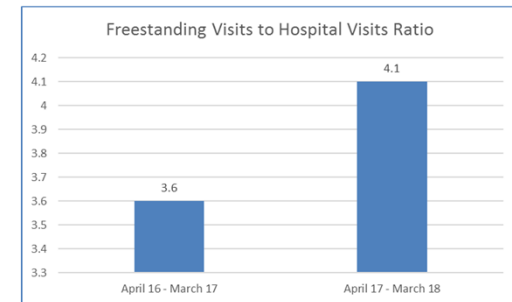
Site of Service	April 16 – March 17			April 17 – March 18			Change		
	Visits	Net Payment	Allowed Amount	Visits	Net Payment	Allowed Amount	Visits	Net Payment	Allowed Amount
Hospitals	12,036	\$14,617,509	\$15,175,116	12,376	17,097,177	\$17,618,959	340	\$2,479,668	\$2,443,843
Freestanding Facilities	7,673	\$3,169,979	\$3,395,084	7,642	3,470,732	\$3,610,691	-31	\$300,753	\$215,606
Total	19,709	\$17,787,488	\$18,570,200	20,018	\$20,567,909	\$21,229,650	309	\$2,780,421	2,659,449

Site of Service	April 16 – March 17	April 17 – March 18	Change
	Net Pay Per Visit	Net Pay Per Visit	Net Pay Per Visit
Outpatient Hospital	\$1,214	\$1,381	\$167
Freestanding Facility	\$413	\$454	\$41

- Overall, utilization of high-tech imaging services among active employees and early retirees increased slightly during the rolling year period April 17 to March 18.
- There were 340 more outpatient visits to hospitals for high-tech imaging services in the latest rolling year period compared to the prior 12 months. Utilization of freestanding facilities decreased by 31 visits.
- Net payments per visit increased by 9.9% for freestanding facility services and 13.8% for hospital-based outpatient services during the current rolling year period.

Visits to Hospitals and Freestanding Facilities for Outpatient High-Tech Imaging Services

<u>Total High Tech Imaging per Visit</u>	<u>April 16 - March 17</u>	<u>April 17 - March 18</u>	<u>Change</u>
Net Pay Per Visit	\$903	\$1,027	\$125
Allowed Amount Per Visit	\$942	\$1,061	\$118



- Average combined costs for high-tech imaging services increased by \$125 (13.8%) per visit on a net payment basis and \$118 (13.6%) per visit on an allowed amount per visit basis.
- During the current rolling year period, the ratio of visits to freestanding facilities to visits to hospitals for outpatient high-tech imaging services decreased by 3.1% from 0.64 to 0.62.

Visits per 1,000 to Hospitals and Freestanding Facilities for Outpatient High-Tech Imaging Services

- For the 3rd quarter of FY18, visits to hospital based facilities for high-tech imaging ticked down to 128.2 visits per 1000 members.
- For the 3rd quarter of FY18, visits to freestanding facilities for high-tech imaging services remained relatively stable at 74.5 visits per 1000 members.

