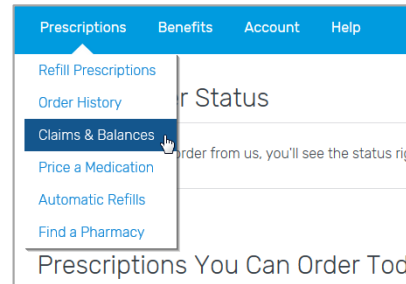


Tracking Out-of-Pocket Expense and Plan Balances, View Claims History and Payments

To get started –

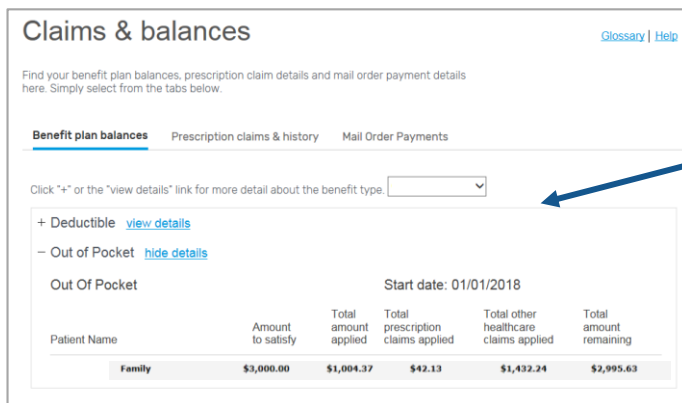
1. Register¹ or login at express-scripts.com².
2. Select “**Claims & Balances**” from the menu under **Prescriptions**.



How can I track my out-of-pocket expenses?

An out-of-pocket expense counts towards the maximum dollar amount that a covered person must pay during a defined benefit period.

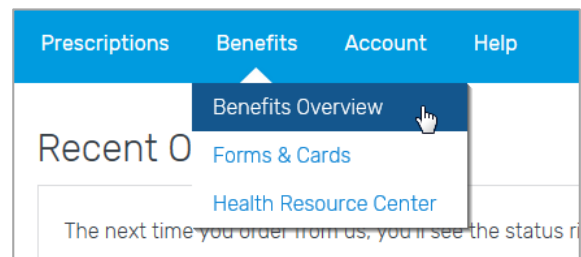
On the **Claims & balances** page, ‘**Benefit plan balances**’ tab, click “view details” next to **Out of Pocket** (see below) to display your out-of-pocket expense details to date.



You can view other plan balances, such as Deductible, by clicking ‘view details’ by each item.

What are my maximum out-of-pocket expenses this year?

Benefit Highlights provides a plan overview, including out-of-pocket expenses, if applicable to your plan. To view, select “**Benefits Overview**” from the menu under **Benefits**.



How can I track my claims history?

On the **Claims & balances** page, '**Prescription claims & history**' tab, click "View prescription history details" for more information about home delivery and retail claims.

Benefit plan balances **Prescription claims & history** Mail order payments

Claims & balances (Aug 01, 2017 - Dec 01, 2017)

Sort by: newest to oldest Go [Change date range](#) [Household view](#) [Print this page](#)

The claims below may include prescriptions that have been processed to date as well as member submitted paper claims that require additional information to be processed (identified with an 'N/A'). To see claims in a different date range (up to the past 24 months), click on the "change date range" link above.

Note: Nonprescription items or any additional service fees or shipping costs are not included in the amounts shown below.

2017 Claims & balances

Patient: Chris (09/19/1960)

Claims	Plan paid	You paid
Rx Number: Date of service: 10/09/17 Drug information: Nabumetone Tabs 500mg Filled at: WALGREENS #04777 + View prescription history details	\$18.79	\$10.00
Rx Number: Date of service: 09/26/17 Drug information: Omeprazole Caps 20mg Filled at: EXPRESS SCRIPTS + View prescription history details	\$0.00	\$7.47
Subtotal:	\$18.79	\$17.47

Sort orders by date range and print, if desired.

How can I view my mail order payments?

Benefit plan balances Prescription claims & history **Mail order payments**

Review mail order purchase and payment history for items you have purchased in the past 24 months. You can see details of a particular invoice by clicking on the invoice number.

Current balance
\$35.00 [update payment information](#)

[Pay Balance](#) [Next»](#)

Invoice Number	Transaction Date	Transaction Type	Amount
212978734	11/17/2017	Invoice	\$20.00
212978734	11/17/2017	Credit Card	-\$20.00
210748148	09/28/2017	Invoice	\$7.47

On the **Claims & balances** page, '**Mail order payments**' tab, click the invoice number to view the actual invoice.

When a balance is outstanding the **Pay Balance** option appears, as shown here.

1 First-time visitors to the website will need to register using their member ID number or Social Security Number (SSN).

2 Members can also view claims using the **Express Scripts® mobile app**. Log in or register, if first-time visit, and select **Claims & History** from the **More** menu on your app. Plan balances are not available via the app.

