

**Lab Work (Blood Work) Services
Frequently Asked Questions (FAQs)
Highmark Delaware Members**

1. Who are Highmark Delaware’s in-network non-hospital affiliated preferred labs in Delaware?

In Delaware, LabCorp and Quest Diagnostics are Highmark Delaware’s only in-network non-hospital affiliated preferred labs.

2. Who are Highmark Delaware’s in-network non-hospital affiliated preferred labs outside of Delaware?

Highmark members will need to search for out-of-state, in-network non-hospital affiliated preferred labs using [Highmark’s online Provider Search Tool](#). Lab services not obtained at in-network non-hospital affiliated preferred labs may not be covered under the plan. Members should call Highmark Customer Service at 1-844-459-6452 with questions.

3. Will I be responsible for multiple copays if I have multiple lab slips for blood work?

Members who present multiple lab slips from providers who are in-network with Highmark Delaware during the same lab visit will only be responsible for one copay.

Members who have lab slips from multiple providers where one or more providers are out of state, please contact a Highmark Customer Care Advocate at 1-844-459-6452 for assistance.

4. If there is a lab located in my doctor’s office and I use it to get my lab work done, what copays will I be charged?

If the office visit and lab work are billed from the same provider (i.e. your doctor), you will be responsible for paying the office visit copay and the lab work will be covered at 100%.

If the office visit and lab work are billed from different providers (i.e. your doctor and the lab), you will be responsible for paying the office visit copay and the lab copay.

5. If a sample is taken during my doctor’s visit and my doctor sends the sample to a hospital lab or lab other than LabCorp or Quest Diagnostics, what copay will I be charged?

Members will be charged a \$50 copay for lab work done at hospital labs. While Highmark has done provider communications, members should ask/remind their provider to send tests to in-network non-hospital affiliated preferred labs. In Delaware, these are LabCorp and Quest Diagnostics.

6. Do the copay differentials for site of care include pediatric tests?

Yes, the copays as outlined on [SBO’s website](#) applies to all member tests, including pediatric tests. Members can find pediatric collection locations on [LabCorp’s website](#) or [Quest Diagnostics website](#).

7. Do the copay differentials for site of care include inpatient tests?

No, the copays as outlined on [SBO’s website](#) only apply to outpatient tests.