BLUE DISTINCTION® SPECIALTY CARE BENEFITS

THE SIGN OF QUALITY SPECIALTY CARE



CHOOSE A HOSPITAL WISELY

If you're facing a serious medical procedure, it's important to have it performed by experienced providers at hospitals where patients have better results when compared to other facilities. How can you choose the right one? Look for the Blue Distinction Center designation of quality and the Blue Distinction Center+ designation of quality and efficiency.

A NATIONWIDE QUALITY DESIGNATION

Blue Distinction is a designation awarded by the Blue Cross and Blue Shield Association to hospitals proven to deliver superior results for complicated, costly procedures. Blue Distinction Centers have been evaluated to meet strict criteria set by expert doctors and medical certifying organizations.

Blue Blue Distinction Distinction Center

Center+

OVERALL, PATIENTS TREATED AT BLUE DISTINCTION CENTERS HAVE:

- · Better outcomes
- · Fewer complications and readmissions
- Higher survival rates

SPECIALIZING IN SPECIALTY CARE

Blue Distinction Centers for Specialty Care are recognized for expert care. Your medical plan has a special benefit linked to utilizing Blue Distinction Centers for services in bariatric and cardiac care, complex and rare cancers, knee and hip replacement, spine surgery, and transplants.

CHOOSE BLUE AND SAVE SOME GREEN

Choosing a high-quality hospital can lower your chance for complications and shorten your stay, which can help lower the total cost of care. That means you'll likely pay less out of your own pocket!

FIND A LOCATION

To find a Blue Distinction Center or Blue Distinction Center+, call the Member Service number on the back of your member ID card, use the Provider Search tool on your member website and look for the Blue Distinction logos or go to the Blue Distinction Finder at bcbs.com/bluedistinction/bdcfinder.



BLUE DISTINCTION SPECIALTY CARE BENEFITS

Your health plan provides special benefit levels for these selected procedures and conditions:

BARIATRIC SURGERY

- · Roux-en-Y gastric bypass
- · Vertical banded gastroplasty
- · Biliopancreatic bypass
- · Biliopancreatic bypass with duodenal switch
- · Adjustable gastric banding
- · Gastric sleeve resection
- · Revision of gastric restrictive procedures

KNEE AND HIP REPLACEMENT

- · Total knee replacement
- · Total hip replacement

SPINE SURGERY

- Discectomy
- Fusion
- · Decompression procedures

TRANSPLANTS

- Heart
- · Lung (deceased and living donor)
- · Combination heart/lung
- · Liver (deceased and living donor)
- Simultaneous pancreas kidney (SPK)
- · Pancreas (PAK/PTA)
- Bone marrow/stem cell (autologous and allogenic)

LOCATIONS

Alfred I Dupont Hospital for Children 1600 Rockland Road Wilmington, DE 19803 Transplants — Pediatric Liver — BDC

Beebe Medical Center 424 Savannah Road Lewes, DE 19958 Spine Surgery — BDC+

Christiana Care Health Services 4755 Ogletown Stanton Road Newark, DE 19718 Bariatric Surgery — BDC+ Knee and Hip Replacement —BDC+ Spine Surgery — BDC

Kent General Hospital 640 S State Street Dover, DE 19901 Bariatric Surgery — BDC

Milford Memorial Hospital 21 W Clarke Avenue Milford, DE 19963 Bariatric Surgery — BDC+

Nanticoke Memorial Hospital 801 Middleford Road Seaford, DE 19973 Bariatric Surgery — BDC

St. Francis Hospital Inc 701 N Clayton Street Wilmington, DE 19805 Bariatric Surgery — BDC+

Insurance is provided by Highmark Blue Cross Blue Shield Delaware, an independent licensee of the Blue Cross and Blue Shield Association.

Blue Distinction Centers (BDC) met overall quality measures for patient safety and outcomes, developed with input from the medical community. A Local Blue Plan may require additional criteria for facilities located in its own service area; for details, contact your Local Blue Plan. Blue Distinction Centers+ (BDC+) also met cost measures that address consumers' need for affordable healthcare. Each facility's cost of care is evaluated using data from its Local Blue Plan. Facilities in CA, ID, NY, PA, and WA may lie in two Local Blue Plans' areas, resulting in two evaluations for cost of care; and their own Local Blue Plans decide whether one or both cost of care evaluation(s) must meet BDC+ national criteria. National criteria for BDC and BDC+ are displayed on www.bcbs.com. Individual outcomes may vary. For details on a provider's in-network status or your own policy's coverage, contact your Local Blue Plan and ask your provider before making an appointment. Neither Blue Cross and Blue Shield Association nor any Blue Plans are responsible for non-covered charges or other losses or damages resulting from Blue Distinction or other providers.

The Claims Administrator/Insurer complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame al número en la parte posterior de su tarjeta de identificación (TTY: 711).

请注意:如果您说中文,可向您提供免费语言协助服务。 请拨打您的身份证背面的号码(TTY:711)。

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