


A photograph of the Delaware State Capitol building, a large, classical-style brick structure with a prominent white dome and columns. The building is surrounded by green trees and a clear blue sky. An American flag is visible on a tall pole to the left of the building. In the foreground, there are large green hydrangea bushes.

**Step-by-Step Provider Search
Instructions:
Find a Doctor or Facility**

State of Delaware

- 1) Visit Aetna's provider search website (www.myaetnainetwork.com). Note: This link is located on the SBO website.
- 2) Enter your home location using a zip code, city, county, or state and set your preferred distance using the slider. Then click **Search**.

aetna 

Directory of health care professionals for State of Delaware Employees

Aetna is there for you!

Welcome to the online provider directory designed specifically for you, the State of Delaware employees and members. This site provides easy access to lists of Aetna participating medical providers for the plan offered by the State of Delaware.

Please note that in addition to Quest Diagnostics, LabCorp is an in-network, participating provider for Lab services for State of Delaware members effective January 1, 2018.

If you have any questions on the plan you are eligible for or coverage information, you may also contact your Aetna customer service teams at the numbers below.

Aetna Medical Customer Service: 1-877-54 Aetna
[Click here to learn more about the Aetna Programs](#)

If you have an Out of Area Dependent, please contact customer service for assistance.

Already a member?

Not registered with Aetna yet?

Why Register?
You will be able to find all your coverage information online when you need it.

Searching as a

You Can:

- Get results for your plan
- View cost estimates
- Select a primary care doctor

Continue as a guest

Please enter your **home** location (zip, city, county or state) to access providers specific to your plan benefits.

Traveling? You can change your location after you select your plan

Look within

25 Miles

0 Miles 100 Miles

Click Search

3) Select your plan (**HMO** or **Aetna CDH Gold Plan**) and click **Continue**.

Select a Plan to find providers in 19901 (Dover, DE) [Change location »](#)

If you are an Aetna member, you may find your plan name on your member [ID Card](#) or in your [Enrollment Documents](#)

[Continue](#)

Why is choosing a plan so important?

- Pay less if you use a provider that accepts the plan
- Find the highest level of coverage from a provider under the plan
- Confirm doctors are accepting the plan

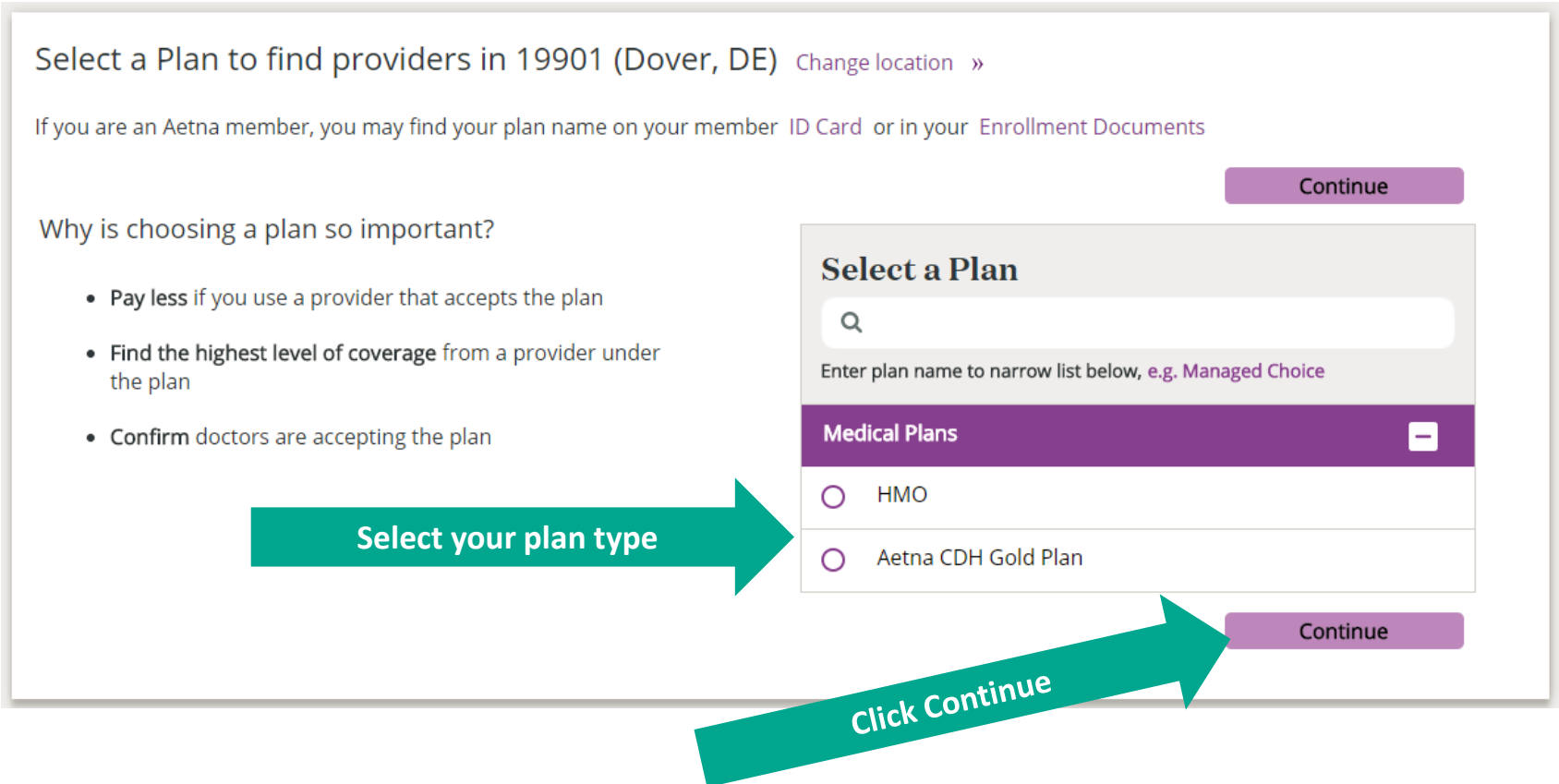
Select a Plan

Enter plan name to narrow list below, e.g. [Managed Choice](#)

Medical Plans ⊞

- HMO
- Aetna CDH Gold Plan

[Continue](#)



Select your plan type

Click Continue

- 4) Enter the **Provider Category** (i.e., Primary Care Physician (PCP)), **Doctor's name** or **Facility** in the search box or choose from Provider Type or Common Procedures & Conditions in the category section listed under the search box.

What do you want to search for near 19901 (D)

pcp

Choose a result below to finish your search

Specialists & Specialty Types

Primary Care Physician (PCP)

Can't find what you're looking for?

- Check your spelling
- Increase your search radius, or change your location above (under "Location")
- We only show providers who participate with our plans
- Search term isn't available. Change your term or search by category below

Medical Doctors Specialists

Alternative Medicine

Primary care physicians (PCPs), pediatricians, cardiologists, OB/GYNs, others

Hospitals, urgent care centers, walk-in clinics, physical therapy centers, others

Counseling, EAP, mental health facilities, substance abuse treatment, psychiatrists, others

Walk-in clinics, urgent care centers, emergency rooms

Chiropractors, acupuncturist, massage therapists, dieticians, others

Vision >

Labs & Testing >

Durable Medical Equipment (DME) >

Common Procedures & Conditions >

Institutes of Quality/Institutes of Excellence >

Routine eye exams,

Bloodwork, lab tests,

Hearing aids, breast

Search providers by

**Note:*

- *Always choose from the recommended terms from the drop down box to locate participating providers. The online directory will focus your search on that term to provide the most accurate response.*
- *When searching by the Doctor's name, select the appropriate location from the drop down box. If no location is selected, all doctors with that name will display.*

5) View your search results.

Note: For the Aetna HMO Plan, the **Primary Office #** found under your chosen provider is the Primary Care Provider's/Physician's ID Number. **Primary Office # will not display for provider locations that are located at hospitals or urgent care facilities.**

Already a member? [Login to secure site](#) Location **19901 (Dover, DE)** Searching by: HMO | [Change Plan](#)

[Start New Search](#)







In network search results for Primary Care Physician (PCP) near 19901

In Network [List View](#) [Map View](#) [Filter & Sort](#) [Print](#)

* A B C D E F G H I J K L M N O P * R S T U V W * * Z

Provider/Facility Information	Plan Information	Ratings
<p>Mackel, Melissa</p> <p> In Network</p> <p>Primary Care ID: 447944</p> <p> 655 Bay Road Suite F1 Dover, DE 19901</p> <p> (302) 730-4366</p> <p>Specialties: Family Practice</p> <p><input type="checkbox"/> Add to compare</p> <p>Report Incorrect Information >></p>	<p>0.75 miles</p> <p>See Accepted Plans</p>	<p>☆☆☆☆☆</p> <p>0 rating(s) >></p>

6) Select the Doctor's name to access Contact Information, Office Detail, Education, Plan & Network Information, Hospital Affiliations and Provider Reviews/Ratings.

Provider/Facility Information	Distance	Plan Information	Ratings
<p>Mackel, Melissa Ashley, MD »</p> <p> In Network</p> <p>Primary Care ID: 447944</p> <p> 655 Bay Road Suite F1 Dover, DE 19901</p> <p> (302) 730-4366</p> <p>Specialties: Family Practice</p> <p><input type="checkbox"/> Add to compare</p> <p>Report Incorrect Information »</p>	<p>0.75 miles</p>	<p>See Accepted Plans</p>	<p>☆☆☆☆☆ 0 rating(s) »</p>
<p>Rogan, Sarah Elizabeth, PA-C »</p> <p> In Network</p> <p> 655 Bay Road Suite F1 Dover, DE 19901</p> <p> (302) 730-4366</p> <p>Specialties: Physician Assistant</p> <p><input type="checkbox"/> Add to compare</p> <p>Report Incorrect Information »</p>	<p>0.75 miles</p>	<p>Selection of the Mid-level Practitioner as a Primary Care Provider is not permitted</p> <p>See Accepted Plans</p>	<p>☆☆☆☆☆ 0 rating(s) »</p>

7) Select **Office Information** to see if the Doctor is accepting new patients. Be sure to call the provider's office to confirm.

The screenshot shows a doctor's profile for Melissa Ashley Mackel, MD. The profile includes contact information, location, and a status section. A green arrow points to the 'Accepting New Patients' status, with a text box that says 'Check to see if the provider is Accepting New Patients'.

Mackel, Melissa Ashley, MD
In Network
655 Bay Road, Suite F1, Dover, DE 19901
0.75 miles
(302) 730-4366

Report Incorrect Information »

Print

☆☆☆☆☆
0 rating(s)
View more or add a review

Expand All

Office Information

Primary Care ID: 447944	Provider Role: PCP, Specialist	Gender: Female	NPI ID: 1437410198
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Accepting New Patients.
Please call provider's office to confirm.

Other office locations

Experience

Ratings and Reviews