

Mandatory Referrals



A Mandatory Referral is made by HR or a Supervisor when an employee is required to use the Employee Assistance Program (EAP) services as a condition of continued employment, usually due to serious concerns like safety violations, substance use, or misconduct. **There is no fee to the organization for the Mandatory Referral Process.**

**Connect with an
EAP Management
Consultant**

Call • Email • Message • Live Chat 



855.556.2065

answers@HealthAdvocate.com

HealthAdvocate.com/StateofDE

Registration code: StateofDE

Here's how the process works

