

# Formal Referrals



A Formal Referral is made by HR or a Supervisor when an employee is strongly recommended to participate in the Employee Assistance Program (EAP) due to a documented performance or behavior concern. Confirmation of participation is requested by HR/Supervisor, but the EAP referral is voluntary. **There is no fee to the organization for the Formal Referral Process.**

Connect with an  
EAP Management  
Consultant

Call • Email • Message • Live Chat



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## Here's how the process works

