

On **January 1, 2022**, Medicare retirees will transition to **CVS Caremark**.

CVS Caremark provides several resources to support members, including:

- A convenient and easy to use Mobile App
- Two-way text alerts and refill reminders
- CVS Pharmacy Pickup and Delivery Options
- Mobile access to Member ID Cards



Do I have to fill my prescriptions at only CVS pharmacies starting January 1, 2022?

NO. Retail pharmacy options will **not** be restricted to only CVS pharmacies. Over 66,000 pharmacies including all major chains - **Walgreens, Rite Aid, Walmart and Target will still be available.** Network pharmacy changes are expected to be minimal. CVS Caremark will reach out to members directly in advance of the transition to provide notification of any changes and suggested alternatives.

Will my current prescriptions be covered under CVS Caremark?

Formulary changes are expected to be minimal. CVS Caremark will reach out to members directly in advance of the transition to provide notification of any changes and suggested alternatives.

PLEASE NOTE: Formulary changes are standard and typically occur twice annually in January and July. The changes resulting from the transition to CVS Caremark are not anticipated to be much different than what already occurs during each plan year.

Prescription drug savings programs for generic, maintenance, mail order and diabetic medications/supplies will remain in place. In addition, clinical Prior Authorization and step therapy requirements will also remain in place.

Will I receive a new prescription card?

Yes, Medicare members will receive new cards following the Fall 2021 Open Enrollment for coverage effective **January 1, 2022**. The new card will reference CVS Caremark, but will be accepted at all participating pharmacies, including Walgreens, Rite Aid, CVS, Walmart and Target.

Will I experience a change in my mail order prescriptions?

CVS Caremark provides an Automatic Refill and Renewal program for home delivery. CVS Caremark will work closely with the current pharmacy benefit manager, Express Scripts, to transition all open refills to prevent disruption to member mail orders.

IMPORTANT: Your payment information and preferences for automatic refills will **NOT** be transferred to CVS Caremark. You will need to visit [Caremark.com/MailService](https://www.caremark.com/mailservice) or contact CVS Caremark Customer Service at 1-833-458-0835 on or after January 1, 2022 to start automatic refills with CVS Caremark Mail Service Pharmacy.



Questions? Call 1-800-489-8933 for a Customer Service Specialist.