

The GuidanceResources Experience



Holistic, Comprehensive and Personalized Process



Individual/Manager accesses the program



GuidanceConsultant administers comprehensive assessment



GuidanceConsultant provides counseling resources



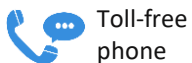
Individual is connected to other programs, as applicable



ComPsych follows up with the individual

Our Approach to Meeting Individuals “Where They Are”

Reducing barriers to access



Toll-free phone



Email



Chat

Providing education about our services



Increase comfort level



Boost utilization

Ensuring connection to care

Multiple modes of counseling (face-to-face, video, telephonic, chat, text)

Provider profile match by “fit”, specialty and availability

Digital Resources also available (CCBT, website, mobile app, etc.)

Connecting to other resources



Work-life



Legal



Financial



Wellness



Other employer benefits

Providing follow-up & support

Within 2 days for a routine referral

Within 1 day for urgent and emergent cases

Outcome surveys sent to assess program impact and experience